A&E Clinical Quality Indicators

May 2015
Overall Summary of Performance

- **Initial Assessment - Ambulance arrivals**
  - 95% of patients waited under 15 minutes from arrival to initial assessment (threshold 15 minutes)

- **Treatment**
  - On average, patients waited 37 minutes from arrival to treatment (threshold 60 minutes)

- **Total time in A&E**
  - 95% of patients waited under 408 minutes from arrival to departure (threshold 240 minutes)
  - 95% of patients not requiring admission to hospital waited under 234 minutes from arrival to departure (threshold 240 minutes)
  - 95% of patients who needed admission to hospital waited under 677 minutes from arrival to departure (threshold 240 minutes)

- **Consultant Sign-off**
  - 30.6% of patients with cellulitis, and 71.4% of patients with deep vein thrombosis are admitted for treatment (No threshold)
  - 6.1% of attendances this month were unplanned re-attendances (threshold 5%)
  - 1.3% of attendances this month left the department before being seen (threshold 5%)

Legend

- **Meets Performance threshold**
- **Does not meet threshold**
Overall Summary of Performance

- **Initial Assessment - Ambulance arrivals**
  - 95% of patients waited under 41 minutes from arrival to initial assessment (threshold 15 minutes)

- **Treatment**
  - On average, patients waited 76 minutes from arrival to treatment (threshold 60 minutes)

- **Total time in A&E**
  - 95% of patients waited under 338 minutes from arrival to departure (threshold 240 minutes)
  - 95% of patients not requiring admission to hospital waited under 238 minutes from arrival to departure (threshold 240 minutes)

- **Consultant Sign-off**
  - This indicator uses information that will be made available as part of the College of Emergency Medicine’s clinical audit programme; this information will be included in the dashboard as it becomes available (No threshold).

- **Re-attendance**
  - 8.1% of attendances this month left the department before being seen (threshold 5%)

- **Legend**
  - Green: Meets Performance threshold
  - Pink: Does not meet threshold

- **Ambulatory Care Q4 - 2014/15**
  - 34.8% of patients with cellulitis, and 31.1% of patients with deep vein thrombosis are admitted for treatment (No threshold)
Overall Summary of Performance

Initial Assessment - Ambulance arrivals:
- 95% of patients waited under 22 minutes from arrival to initial assessment (threshold 15 minutes).

Treatment:
- On average, patients waited 66 minutes from arrival to treatment (threshold 60 minutes).

Total time in A&E:
- 95% of patients waited under 240 minutes from arrival to departure (threshold 240 minutes).

Consultant Sign-off:
- 95% of patients not requiring admission to hospital waited under 240 minutes from arrival to departure (threshold 240 minutes).

Ambulatory Care Q4 - 2014/15:
- 95% of patients who needed admission to hospital waited under 526 minutes from arrival to departure (threshold 240 minutes).

Legend:
- Meets Performance threshold
- Does not meet threshold

- 7.1% of attendances this month left the department before being seen (threshold 5%).
- 27.5% of patients with cellulitus, and 16.3% of patients with deep vein thrombosis are admitted for treatment (No threshold).
- 3.4% of attendances this month were unplanned re-attendances (threshold 5%).
Rochdale Infirmary

Overall Summary of Performance

- **Initial Assessment - Ambulance arrivals**
  
  95% of patients waited under 30 minutes from arrival to initial assessment (threshold 15 minutes)

- **Treatment**
  
  On average, patients waited 58 minutes from arrival to treatment (threshold 60 minutes)

- **Total time in A&E**
  
  - 95% of patients not requiring admission to hospital waited under 222 minutes from arrival to departure (threshold 240 minutes)
  - 95% of patients who needed admission to hospital waited under 273 minutes from arrival to departure (threshold 240 minutes)

- **Consultant Sign-off**
  
  This indicator uses information that will be made available as part of the College of Emergency Medicine's clinical audit programme; this information will be included in the dashboard as it becomes available (No threshold).

- **Ambulatory Care Q4 - 2014/15**
  
  8.7% of patients with cellulitis, and 92.6% of patients with deep vein thrombosis are admitted for treatment (No threshold)

- **Re-attendance**
  
  3.5% of attendances this month left the department before being seen (threshold 5%)

- **Legend**
  
  - Green: Meets Performance threshold
  - Pink: Does not meet threshold
Time to initial assessment

FGH

ROH

NMGH

RI
Total time spent in the A&E dept – Admitted patients

FGH

ROH

NMGH

RI

Time (minutes)

- Poor performance threshold
- 95th Percentile
- Historical Rate

2013 2014 2015
Total time spent in the A&E dept – Non Admitted patients

FGH

ROH

NMGH

RI

Time (minutes)

Poor performance threshold

95th Percentile

Historical Rate

2013 2014 2015
7 day re-attendance rate

FGH

ROH

NMGH

RI
Left without being seen rate

FGH

ROH

NMGH

RI