A&E Clinical Quality Indicators

June 2018
Overall Summary of Performance

- **Initial Assessment - Ambulance arrivals**
  - 95% of patients waited under 20 minutes from arrival to initial assessment (threshold 15 minutes)

- **Treatment**
  - On average, patients waited 47 minutes from arrival to treatment (threshold 60 minutes)

- **Total time in A&E**
  - 95% of patients not requiring admission to hospital waited under 233 minutes from arrival to departure (threshold 240 minutes)
  - 95% of patients who needed admission to hospital waited under 487 minutes from arrival to departure (threshold 240 minutes)

- **Consultant Sign-off**
  - This indicator uses information that will be made available as part of the College of Emergency Medicine’s clinical audit programme; this information will be included in the dashboard as it becomes available (No threshold).

- **Re-attendance**
  - 1.4% of attendances this month left the department before being seen (threshold 5%)

- **Ambulatory Care Q1 - 2018/19**
  - 33.8% of patients with cellulitis, and 62.6% of patients with deep vein thrombosis are admitted for treatment (No threshold)

Legend:
- Green: Meets Performance threshold
- Pink: Does not meet threshold
Overall Summary of Performance

Legend
- Green: Meets Performance threshold
- Pink: Does not meet threshold

1. **Initial Assessment - Ambulance arrivals**
   - 95% of patients waited under 44 minutes from arrival to initial assessment (threshold 15 minutes)

2. **Treatment**
   - On average, patients waited 85 minutes from arrival to treatment (threshold 60 minutes)

3. **Total time in A&E**
   - 95% of patients not requiring admission to hospital waited under 311 minutes from arrival to departure (threshold 240 minutes)

4. **Consultant Sign-off**
   - 95% of patients who needed admission to hospital waited under 480 minutes from arrival to departure (threshold 240 minutes)

5. **Left without being seen**
   - 4.7% of attendances this month left the department before being seen (threshold 5%)

6. **Re-attendance**
   - 8.8% of attendances this month were unplanned re-attendances (threshold 5%)

7. **Ambulatory Care Q1 - 2018/19**
   - 35.2% of patients with cellulitis, and 61.7% of patients with deep vein thrombosis are admitted for treatment (No threshold)

8. **Consultant Sign-off**
   - This indicator uses information that will be made available as part of the College of Emergency Medicine’s clinical audit programme; this information will be included in the dashboard as it becomes available (No threshold).
Overall Summary of Performance

- **Initial Assessment - Ambulance arrivals**: 95% of patients waited under 30 minutes from arrival to initial assessment (threshold 15 minutes).
- **Treatment**: On average, patients waited 77 minutes from arrival to treatment (threshold 60 minutes).
- **Total time in A&E**: 95% of patients not requiring admission to hospital waited under 332 minutes from arrival to departure (threshold 240 minutes).
- **Consultant Sign-off**: 95% of patients who needed admission to hospital waited under 549 minutes from arrival to departure (threshold 240 minutes).
- **Left without being seen**: 4% of attendances this month left the department before being seen (threshold 5%)
- **Legend**:
  - Green: Meets Performance threshold
  - Orange: Does not meet threshold
- **Re-attendance**: 7.7% of attendances this month were unplanned re-attendances (threshold 5%).
- **Ambulatory Care Q1 - 2018/19**: 21.8% of patients with cellulitis, and 49.5% of patients with deep vein thrombosis are admitted for treatment (No threshold).
- **Consultant Sign-off**: This indicator uses information that will be made available as part of the College of Emergency Medicine’s clinical audit programme; this information will be included in the dashboard as it becomes available (No threshold).
Overall Summary of Performance

- **Initial Assessment - Ambulance arrivals**
  - 95% of patients waited under 27 minutes from arrival to initial assessment (threshold 15 minutes)

- **Treatment**
  - On average, patients waited 63 minutes from arrival to treatment (threshold 60 minutes)

- **Total time in A&E**
  - 95% of patients waited under 229 minutes from arrival to departure (threshold 240 minutes)

- **Consultant Sign-off**
  - 95% of patients not requiring admission to hospital waited under 224 minutes from arrival to departure (threshold 240 minutes)

- **Left without being seen**
  - 3.8% of attendances this month left the department before being seen (threshold 5%)

- **Re-attendance**
  - 5.7% of attendances this month were unplanned re-attendances (threshold 5%)

- **Ambulatory Care Q1 - 2018/19**
  - 6.8% of patients with cellulitis, and 70% of patients with deep vein thrombosis are admitted for treatment (No threshold)

Legend:
- Green: Meets Performance threshold
- Orange: Does not meet threshold

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Time to initial assessment

FGH

ROH

NMGH

RI

Time (minutes)

Poor performance threshold

95th Percentile

Historical Rate

2016 2017 2018
Time to treatment

FGH

ROH

NMGH

RI

[Graphs showing time to treatment over time for FGH, ROH, NMGH, and RI, with data points indicating historical rate, median, and poor performance threshold.]
Total time spent in the A&E dept – Admitted patients
Total time spent in the A&E dept – Non Admitted patients

FGH

ROH

NMGH

RI
Left without being seen rate