A&E Clinical Quality Indicators

May 2018
95% of patients waited under 19 minutes from arrival to initial assessment (threshold 15 minutes)

On average, patients waited 44 minutes from arrival to treatment (threshold 60 minutes)

95% of patients waited under 239 minutes from arrival to departure (threshold 240 minutes)

95% of patients not requiring admission to hospital waited under 228 minutes from arrival to departure (threshold 240 minutes)

95% of patients who needed admission to hospital waited under 392 minutes from arrival to departure (threshold 240 minutes)

7.5% of attendances this month were unplanned re-attendances (threshold 5%)

1.3% of attendances this month left the department before being seen (threshold 5%)

48.5% of patients with cellulitis, and 60.9% of patients with deep vein thrombosis are admitted for treatment (No threshold)

This indicator uses information that will be made available as part of the College of Emergency Medicine’s clinical audit programme; this information will be included in the dashboard as it becomes available (No threshold).
Overall Summary of Performance

**Legend**

- **Meets Performance threshold**
- **Does not meet threshold**

**Patient arrives at A&E**

- **Initial Assessment - Ambulance arrivals**
  - 95% of patients waited under 37 minutes from arrival to initial assessment (threshold 15 minutes)

- **Treatment**
  - On average, patients waited 83 minutes from arrival to treatment (threshold 60 minutes)
  - 95% of patients waited under 401 minutes from arrival to departure (threshold 240 minutes)

- **Total time in A&E**
  - 95% of patients not requiring admission to hospital waited under 325 minutes from arrival to departure (threshold 240 minutes)
  - 95% of patients who needed admission to hospital waited under 573 minutes from arrival to departure (threshold 240 minutes)

**Consultant Sign-off**

- This indicator uses information that will be made available as part of the College of Emergency Medicine’s clinical audit programme; this information will be included in the dashboard as it becomes available (No threshold).

**Ambulatory Care Q4 - 2017/18**

- 39.4% of patients with cellulitis, and 62.7% of patients with deep vein thrombosis are admitted for treatment (No threshold)

**Re-attendance**

- 8.7% of attendances this month left the department before being seen (threshold 5%)
Overall Summary of Performance

- **Initial Assessment - Ambulance arrivals**: 95% of patients waited under 37 minutes from arrival to initial assessment (threshold 15 minutes).

- **Treatment**: On average, patients waited 84 minutes from arrival to treatment (threshold 60 minutes).

- **Total time in A&E**: 95% of patients waited under 418 minutes from arrival to departure (threshold 240 minutes).

- **Consultant Sign-off**: 95% of patients not requiring admission to hospital waited under 341 minutes from arrival to departure (threshold 240 minutes).

- **Left without being seen**: 4.2% of attendances this month left the department before being seen (threshold 5%).

- **Re-attendance**: 7.1% of attendances this month were unplanned re-attendances (threshold 5%).

- **Ambulatory Care Q4 - 2017/18**: 30.2% of patients with cellulitis, and 48.7% of patients with deep vein thrombosis are admitted for treatment (No threshold).

Legend:
- Green box: Meets Performance threshold
- Red box: Does not meet threshold

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Overall Summary of Performance

Legend

- Green: Meets Performance threshold
- Red: Does not meet threshold

Patient arrives at A&E

Initial Assessment - Ambulance arrivals

- 95% of patients waited under 24 minutes from arrival to initial assessment (threshold 15 minutes)

Treatment

- On average, patients waited 61 minutes from arrival to treatment (threshold 60 minutes)

Total time in A&E

- 95% of patients not requiring admission to hospital waited under 234 minutes from arrival to departure (threshold 240 minutes)
- 95% of patients who needed admission to hospital waited under 284 minutes from arrival to departure (threshold 240 minutes)

Consultant Sign-off

- This indicator uses information that will be made available as part of the College of Emergency Medicine’s clinical audit programme; this information will be included in the dashboard as it becomes available (No threshold).

Ambulatory Care Q4 - 2017/18

- 5.3% of patients with cellulitis, and 81.5% of patients with deep vein thrombosis are admitted for treatment (No threshold)

Re-attendance

- 4.5% of attendances this month left the department before being seen (threshold 5%)

- 5.7% of attendances this month were unplanned re-attendances (threshold 5%)

Meets Performance threshold

Does not meet threshold
Time to initial assessment

FGH

ROH

NMGH

RI
Total time spent in the A&E dept – Admitted patients

FGH

ROH

NMGH

RI
Total time spent in the A&E dept – Non Admitted patients

FGH

ROH

NMGH

RI

Time (minutes)

Poor performance threshold

95th Percentile

Historical Rate
7 day re-attendance rate

FGH

ROH

NMGH

RI