Your Travel Choices at North Manchester Care Organisation

Introduction

There are a wide range of travel options to consider when travelling to North Manchester General Hospital. The Trust wishes to make it as easy as possible for patients and visitors to access our sites in the cheapest, healthiest and most environmentally friendly ways.

This note highlights the information and support available so you can make the best travel choices for you.

Public Transport

Using public transport to get to hospital is getting more convenient all the time thanks to improved information and services across Greater Manchester. Planning your journey by public transport couldn’t be easier. TfGM has an easy to use journey planner (www.my.tfgm.com) which allows you to plan your journey, check timetables, real time arrival and departure times from specific bus and Metrolink stops and rail stations.

To help you choose the right ticket for you go to www.tfgm.com and select “Which ticket, fare or pass?” under Journey Planning Tools.

Get Mobile With Bus and Rail Ticketing Apps

First Bus mticket app
Buy bus tickets on a smartphone using the First Bus Smartphone App. Use the bus occasionally? You can buy a pack of 5 or 10 single tickets to use whenever you want. www.firstgroup.com/buy-ticket

Get Me There app
Buy tram tickets and travel cards on your phone. No more fiddling with ticket machines. www.getmethere.co.uk

Northern Rail app
Buy tickets on a smartphone using the Northern Railway Smartphone App. No need to queue to buy a paper ticket. The ticket appears on your phone. www.northernrailway.co.uk/travel/free-mobile-app

Stagecoach Bus app
Ring and Ride

This service provides door to door transport for those of all ages who find using conventional public transport difficult. You need to register prior to using the service and need to contact in advance to book your journey. Find out more here: www.tfgm.com/public-transport/ring-and-ride

Volunteer Car Schemes

Rochdale Volunteer Car Scheme
Journeys must be booked at least 24 hours in advance, there are age and location restrictions and a charge per mile. Find our more here: www.cvsr.org.uk/volunteer-driver-service

Transport for Sick Children
This is a volunteer car scheme to transport children and their parents / carers to hospital appointments. To use it you must be referred by clinical staff at least one week in advance.

See here for more information: www.transportforsickchildren.org

Hospital Travel Costs Scheme

This allows you to reclaim certain travel costs for attending hospital, if you receive certain benefits or allowances; or meet certain eligibility criteria. Please speak to staff in the relevant ward or department for General/ Cashiers office contact details, where payments are made.

For more information please see: www.nhs.uk/NHSEngland/Healthcosts/Pages/Travelcosts.aspx

Local Link

Local link provides transport options where alternatives may be unavailable, and can act as a link into the wider public transport network. Take a look here for more information and to see where Local Link operates: www.tfgm.com/buses/local_link

Walking

Walking is an excellent, low cost, way to get some exercise into a busy schedule. Whether you’re walking the whole way, to a bus stop, Metrolink or train station, the steps add up.

To help you plan the best walking route for you, take a look at www.walkit.com. This site tells you approximately how long it will take, how many calories you’ll burn and the emissions you’ll save compared to driving.

Cycling

There’s never been a better time to start cycling. Check out www.tfgm.com/cycling for more information about cycling in Greater Manchester including cycle maps and cycle journey planners.
Travel by Car

Parking is limited at all our hospital sites and does get very busy during Monday to Friday daytime hours. Please consider if one of the alternative travel options mentioned in this guide works for you or arrange to be dropped off/picked up wherever possible.

Key things to consider when travelling to our sites by car are:

- Patient and Visitor parking is charged.
- Payment is by cash only. Our machines only accept coins.

More detailed information is available on our website including costs. See: www.pat.nhs.uk/getting-here/car-parking.htm

Parking types are summarised in the table on the next page.

Electric Vehicles

The Trust has two electric vehicle charging points at North Manchester General Hospital. If you have paid for your parking, you can use these parking spaces for a maximum period of 4 hours to charge to your vehicle.

The Greater Manchester Electric Vehicles (GMEV) partnership has a network of charging points. For details on charging point locations and information about electric cars, see www.ev.tfgm.com.
### Parking Information for Patients and Visitors

#### Patient and Visitor Parking Charges

In Patient and Visitor (green sign) parking areas, payment is by cash only into Pay and Display ticket machines. Please note that these machines cannot give change and also do not accept bank notes.

Current charges for parking, which are reviewed annually, are detailed on the Trust website, See: [www.pat.nhs.uk/getting-here/car-parking.htm](http://www.pat.nhs.uk/getting-here/car-parking.htm)

#### Parking Enforcement

We employ a parking company, to undertake parking enforcement on our hospital sites. If you receive a parking charge notice, all payments and contact relating to it should be made with the
parking company as they deal with all the appeals and payments on our behalf. See: [www.pat.nhs.uk/getting-here/car-parking.htm](http://www.pat.nhs.uk/getting-here/car-parking.htm) for more information.

Key points you should do to avoid getting a parking charge notice are;

- Observe and adhere to the parking signage and park in the correct areas, see previous table for reference.
- Display a valid ticket or voucher when parked.
- Do not park in a location signed as No Parking No Waiting or with double yellow lines and double kerb markings.

**Parking outside of sites on surrounding streets**

If you park on streets surrounding our hospital sites rather than park on our hospital sites, be aware that the Trust is an integral part of the local community wishing to maintain excellent relationships with local residents, the wider community and other road users. If you park in local residential roads you must demonstrate consideration and courtesy for residents, pedestrians and other road users and be aware of your own safety.

Please also note that ‘Residents Only’ parking schemes are in operation around the North Manchester General Hospital site.
## Summary of Transport Facilities at Our Site

<table>
<thead>
<tr>
<th>Site</th>
<th>North Manchester General Hospital</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Address</strong></td>
<td>Delaunays Road</td>
</tr>
<tr>
<td></td>
<td>Crumpsall</td>
</tr>
<tr>
<td></td>
<td>Manchester</td>
</tr>
<tr>
<td></td>
<td>M8 5RB</td>
</tr>
<tr>
<td><strong>Site Map</strong></td>
<td>See our website for more information: <a href="http://www.pat.nhs.uk/getting-here">http://www.pat.nhs.uk/getting-here</a></td>
</tr>
<tr>
<td><strong>Cycling</strong></td>
<td>Check out <a href="http://www.tfgm.com/cycling">www.tfgm.com/cycling</a> for more information</td>
</tr>
<tr>
<td><strong>Cycle Parking</strong></td>
<td>Bike Stands are available at the Main Entrance or on Central Drive. You will need your own secure lock.</td>
</tr>
</tbody>
</table>

### Travel by Public Transport

<table>
<thead>
<tr>
<th>Public Transport and Local Link information</th>
<th>For up to date and clear public transport information including routes for bus and Metrolink, stop locations and ticket prices go to <a href="http://www.tfgm.com">www.tfgm.com</a></th>
</tr>
</thead>
</table>
| **Main Bus Stop Locations and Route Numbers** | Crumpsall Way {42, 49, 52, 53, 56, 57, 94, 115, 116, 118, 149, 151, 156}  
Delaunays Road {42, 49, 52, 94, 149, 151, 156}  
Central Drive {49, 52, 53, 94, 115, 116, 149, 151} |
| **Metrolink stops within 1.5 miles/ 30 minute walk** | Nearest stop(s): Abraham Moss and Crumpsall |

### Travel by Car

<table>
<thead>
<tr>
<th>Parking Map</th>
<th>See our website for more information: <a href="http://www.pat.nhs.uk/patients-and-visitors/How-and-where-to-park.htm">www.pat.nhs.uk/patients-and-visitors/How-and-where-to-park.htm</a></th>
</tr>
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<tbody>
<tr>
<td><strong>Taxi numbers</strong></td>
<td>Each hospital site has a free phone to arrange taxi pick up. Alternatively ring the numbers below:</td>
</tr>
</tbody>
</table>
|              | Magnum Whiteline  
[Magnumwhiteline.com](http://www.magnunwhiteline.com)  
0161 766 6666 |

### Electric vehicle charging point locations*  
* Users need to register at [www.ev.tfgm.com](http://www.ev.tfgm.com) before they use the electric charging points.