

your hospitals your Pennine

Issue 6
Summer 2013

FOUNDATION TRUST MEMBERSHIP MAGAZINE



**Royal visit to
new Women &
Children's Unit**
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welcome

Dear Member



WELCOME to the 6th issue of our Foundation Trust membership magazine.

In this issue you will find the latest news about the Trust, our hospitals and the services we provide.

The official Royal opening of our new Women and Children's development at The Royal Oldham Hospital last month by HRH The Countess of Wessex was a truly wonderful and fitting occasion.

The new maternity, neonatal and children's units have been up and running since December and I know our staff feel extremely proud to work in their

new surroundings. This is no less than they deserve. Our staff do a marvelous job with care, compassion and professionalism day in, day out. The Royal visit marked the successful conclusion of the Greater Manchester "Making it Better" reconfiguration programme. This, combined with the completion of the "Healthy Futures" reconfiguration programme, has delivered two of the most significant clinical services change programmes in the country.

This Trust has played a major part in the redesign of clinical services in the north-east sector of Greater Manchester and beyond, and many of the service models developed serve as worthy examples for other health systems and networks, both near and far, to follow.

The Trust Board has devoted more time during 2012/13 to setting the vision, direction and strategy for the Trust and intends to finalise our strategy during 2013/14 taking into account the emerging proposals from the Greater Manchester Healthier Together programme.

One of the key emerging features for the future will be

integrated care, taking a stage further how we link together all elements of care to support people in their own homes, prevent unnecessary admission to hospitals, support people to return home as quickly as they can and to make sure that primary, secondary, community and social care services all harmonise their important roles around the needs of individuals. This Trust has already made positive progress in the north of the city of Manchester where, in addition to being the main provider of acute hospitals services for local people, the Trust also provides the community services.

Lastly, an important date for your diary is our Annual Public Meeting which will be held this year at Rochdale Town Hall on Thursday 25 July at 6.15pm. I look forward to seeing as many of you as possible for those who are able to attend. Once again, thank you for your interest and support of the Trust.

John Jesky
Chairman

Keep us updated

HAVE your details changed? Have you moved or changed your email address? If so, please inform the FT membership office so that we can ensure we address any correspondence correctly. Please complete the tear off slip on the back page or contact the membership office on 01706 517302 or email ft.membership@pat.nhs.uk

Do we have your email? – THANK YOU to all of our members who have provided the membership office with their email addresses. Email is a cheap and direct way for us to keep you updated about the Trust, our services and membership events and activities. Please send an email to us, if you would like us to contact you in this way.

membership news

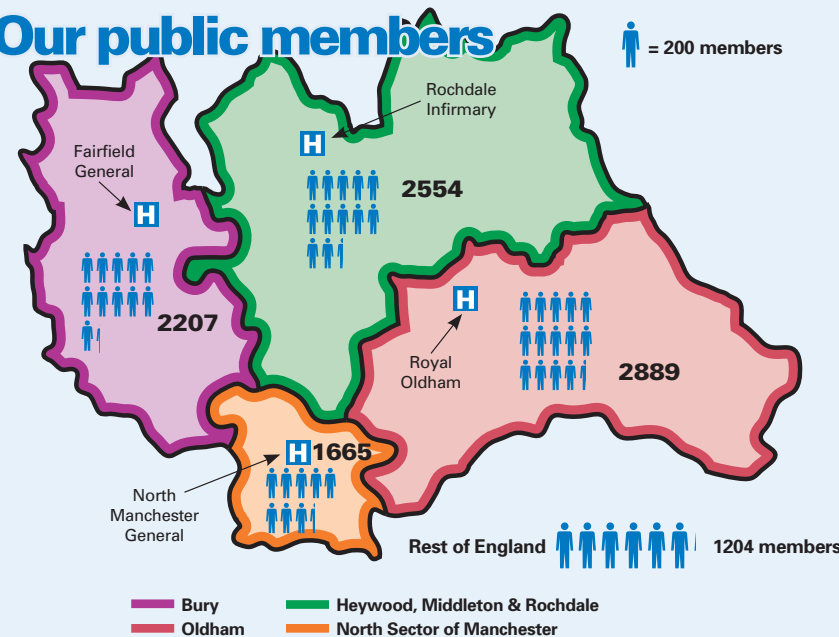
Our membership has continued to grow and to date we have over 10,500 public members. Thank you to all of you who have joined as members and who continue to support the Trust and our services.

We have actively promoted our plans to become an NHS Foundation Trust at venues and events across the local areas served by our hospitals and signed up people who are interested in the Trust and our services. We continue to work hard to ensure our membership is representative of the communities that we serve.

Membership is free, with no obligation, and is open to anyone aged 14 and over. For more information, or to register to become a member, visit our website or call 01706 517302.

Our public members

= 200 members



New website goes live

WE have launched a brand new website. It has a fresher look, as well as lots of new information and has been designed to be more user friendly for patients, visitors, the general public and our health partners.

The website www.pat.nhs.uk includes details of the services the Trust provides, patient and visitor information, our latest news, job vacancies, events and publications, plus contact details for wards and departments. There is a dedicated section for FT members which provides details about our forthcoming events and copies of our membership newsletters. Social media is becoming increasingly popular and website visitors can now link to YouTube to view our latest Trust videos. News articles can also be bookmarked and shared with friends and colleagues via Twitter and Facebook. You can also follow the Trust on Twitter @pennineacutenhs. If you have any questions or feedback about the Trust website please email trust.communications@pat.nhs.uk



Top Ten Facts

In 2012/13 the Trust:

- 1) spent over half a billion pounds (about £1.5m per day) on providing healthcare services for local people.
- 2) invested **£38 million** on capital programmes and in maintaining and improving the physical estate and on smaller projects to develop frontline clinical services.
- 3) spent **£6.6 million** on medical and scientific equipment.
- 4) saw **329,358** Type 1,2 and 3 A&E (urgent care) cases.
- 5) saw **690,147** outpatients, 235,385 total inpatients and 75,258 day cases.
- 6) delivered over **9,800** babies.
- 7) made **112,000** visits to patients in their own homes to provide treatment/care.
- 8) issued over **1 million** items from pharmacy to inpatients, outpatients, patient discharges and ward stocks.
- 9) Re-processed/sterilised **230,369** instrument tray sets and **156,626** single instruments.
- 10) provided over **1.4 million** meals to patients.

Annual Plan

The Trust Board has endorsed the following key objectives for 2013/14:

- Quality Improvement (patient safety and the patient experience) – drive up performance and quality of patient care
- Strategy Development – a clinical strategy designed to deliver sustainable services in the medium to long term
- Financial Sustainability – deliver all our financial targets
- Productivity – make a step change in productivity and efficiency to provide even better patient care
- Leadership – expand and build on the foundations of positive staff engagement including Listening into Action (LiA)
- Foundation Trust – continue to focus on our FT application.

Within these key objectives, the Board has identified five Improvement priorities which will significantly improve patient care and patient and staff experience:

- **Reduce mortality**
- **Reduce Clostridium Difficile**
- **Reduce readmissions**
- **Reduce staff sickness absence**
- **Improve performance in the national staff survey**

'Medicine for Members' Events



Over the past 12 months we have held a series of 'Medicine for Members' events including; a 'behind the scene' tour of the new Silver Heart Unit at Fairfield General Hospital in August where members received a presentation from two of our consultant cardiologists and were shown around the new unit which includes two new state-of-the-art Cardiac Catheterisation Labs.

Similar events were held at the Endoscopy Unit at The Royal Oldham Hospital and the new Rheumatology Unit at Rochdale Infirmary. In January, members were invited to view the

state-of-the-art facilities at our new specialist Eye Unit which transferred from Birch Hill Hospital to Rochdale Infirmary.

One of our most successful member events was held in October when we invited members and the public for an exclusive 'walk-about' tour of our new children's wards at The Royal Oldham Hospital. Over 650 people attended the preview tour and met some of our staff prior to the new facility opening to patients in November.

We have invited our members to talks on health related topics including; Breast Cancer Awareness, Orthopaedic Services, Stroke services, dementia and vascular awareness.

A special heritage event was held at Fairfield General Hospital in February this year with a Workhouse Talk and heritage exhibition. Ninety people came to learn more about the complicated and emotive history of workhouses and what life was really like in the workhouse. A similar event is being held at North Manchester General Hospital on 7th September 2013.

Thank you to all those who have attended our members events. The helpful feedback we have received from our members has assisted us in planning our next series of events. Details of these events can be found on page 15.

New high-tech investment in nuclear medicine

THE Trust has recently invested £600,000 to expand the state-of-the-art nuclear medicine department at North Manchester General Hospital which has benefitted from purpose-built accommodation, which provides more room for equipment and larger areas for patients to be examined in.

Nuclear medicine is a form of diagnostic imaging which involves the injection of a slightly radioactive tracer into the body to show various systems. The tests look at the function of the body organs and can scan the lungs, kidneys, bones, parathyroid and thyroid glands to look for infection, cancer and lymph nodes. The results then help the patient's consultant to plan their various forms of treatment.

"The new facilities mean that there is more room for staff to carry out their roles", explains Karen Wakefield, clinical specialist. "The increased room has led to greater comfort for patients whilst they are waiting to undergo their scans and injections."

Patients can also now wait in comfort between their injection and scan time in a dedicated waiting room, and not to be left out, children are benefiting from their own waiting room. This is adjacent to the paediatric outpatient department and is situated away from the main waiting room for nuclear medicine. The room is kitted out with special tables and chairs designed for children, and there are toys and colouring pictures to keep them occupied whilst they wait.



New Vascular Clinic opens in Openshaw

THE Trust has recently opened a consultant-led vascular disease clinic within the community for Tameside and North Manchester residents at Higher Openshaw Primary Care Centre on Mondays and Thursdays.

The service offers a range of outpatient vascular services aimed at treating patients with conditions such as abdominal aortic aneurysm, peripheral arterial disease, venous disease, lymphoedema and vascular trauma.

It is hoped that the new service will help raise awareness of the disease with local

residents, so that people can take preventative action to avoid vascular conditions, and also ensure that those suffering with the condition get the treatment they need at an early stage.

Consultant vascular and endovascular surgeon and clinical lead, Dr Oshodi, said: "We're keen to make GPs and patients aware of the new vascular clinics being offered by the Trust. The aim behind the new service is to not only help improve access to vascular services for residents, but also improve their whole quality of life and cardiovascular health. We think it's important that patients are able to access

services that are close to home. "The good news is that when the disease is diagnosed early, treatment and lifestyle changes can be effective in managing the condition. A combination of lifestyle changes and medication can help reduce the risk. We want to raise awareness with patients about the importance of adopting a healthy lifestyle. Things like stopping smoking, eating a healthy diet, avoiding saturated fats, losing weight and more exercise can make a big difference. Our consultants and outpatient nursing staff will offer help and advice to patients to make these changes."

New integrated health and social care discharge unit

A NEW integrated health and social care discharge unit at North Manchester General Hospital has been opened thanks to a partnership between the Trust and Manchester City Council.

The new unit brings together teams from the Trust, Manchester, Bury and Rochdale Councils, North Manchester Clinical Commissioning Group (CCG) and voluntary sector to form a new, integrated team.

The service aims to provide better support and care for

patients with long term or complex care needs by providing a more streamlined, seamless and integrated experience.

By sharing resources and expertise, it is hoped that this integration between the partner organisations will help make better use of financial resources and improve the overall patient experience by speeding up the discharge and readmissions process and ultimately by aiding the patient's recovery and rehabilitation, whether at home or in the community.

Trust Chief Executive, John Saxby, said: "This is a marvellous example of how partner agencies can come together to overcome any barriers for those members of our community with the most complex health and social care needs."

Figures show that since the unit was formed, the number of patients staying over 15 days in hospital has been reduced by 46%, with a reduction of over 83% for patients staying over 100 days.

Royal visit to open new Women & Children's Supercentre



HRH The Countess of Wessex officially opened the Trust's new £44m Women and Children's Development at The Royal Oldham Hospital on 13 June 2013.

The Countess, accompanied by the Lord-Lieutenant of Greater Manchester, Mr Warren Smith, was greeted by the Trust Chairman, Mr John Jesky, before being shown around the new children's wards, maternity unit and level 3 neonatal intensive care unit (NICU) where she met staff and patients.

Flocks of staff and the general public, including toddlers from Teddies Day Nursery in Oldham, welcomed The Countess's arrival with

applause and the waving of flags.

On her tour of the units, The Countess first met with new parents from Rochdale and their newborn son Bryson who was born in the new maternity unit the day before. After some time on the labour ward, The Countess then visited the new NICU where she took time to meet staff and a number of parents whose babies are being cared for in the specialist unit. She managed to hold baby Olivia Seager from Manchester, to the delight of her parents Mark and Michelle.

In the new children's unit, Her Royal Highness talked with doctors and paediatric nurses and met a number of children in the inpatient wards. She was

presented with a hand-made necklace by nine year old Ellen Doyle from Rochdale which she had made during her stay. The Countess also met Nadia Yasar from Chadderton and her young daughter Sana Yasar.

Finally, Her Royal Highness officially opened the unit by unveiling a commemorative plaque. She was then invited to sign a guest book and was presented with a bouquet of flowers by eight year old Harrison Burrows, a patient from Castleton.

Trust Chairman, John Jesky, said: "The visit was a great privilege for all of our staff, particularly those who work on the units, and those who have been involved in developing this marvellous new facility. I know our staff are extremely proud of this new unit where we can provide excellent standards of care for our patients and their families from across Oldham, Rochdale and other parts of Greater Manchester.

"I would like to recognise all those involved in the many facets of the planning, development and building stages on this magnificent new development; in particular, Vinci Construction and their partners, along with our estates staff. Thank you again to Mediquip4kids for their support in our "In Your Hands Appeal"

and for raising funds that have helped with the multi-sensory room and additional equipment on the children's unit.

"Our new development here at Oldham, as well as our new Women and Children's facilities at North Manchester General Hospital, will ensure that treatment is delivered in a

modern and comfortable environment and will help ensure the best possible care for children, babies and families."

The Royal Oldham Hospital's new women and children's supercentre fully opened to patients on Monday 3 December 2012. It is now one

of three specialist regional neonatal centres providing the highest level of intensive care to the smallest and most vulnerable babies. To date, over 2,200 babies have been born in the maternity unit and staff at the NICU have treated 320 babies from across Greater Manchester and beyond.

Building works start on The Royal Oldham's A&E Expansion

CONSTRUCTION work is progressing to expand and improve the A&E facilities at The Royal Oldham Hospital.

The Trust's £4.4m capital investment will see the expansion of the existing emergency department and the development of separate, dedicated A&E facilities for children.

The A&E department currently sees an average of 280 patients per day; approximately 94,000 patients a year. Of these, around 70 children aged under 16 are seen every day. The A&E team comprises 11 consultants in emergency medicine and 85 nursing staff.

It is hoped that the increased space and capacity will help to improve the waiting times and overall patient experience for patients requiring emergency or critical care in Oldham and surrounding areas.

"The expansion and improvements planned for the hospital are an exciting development for the Trust", says Dr Nick Gili, A&E Consultant and Clinical Director. "The extra space will help us to provide patients with modern, spacious facilities, create more capacity and improve waiting times. This should go some way in helping us to meet the increased demands on our emergency services from critically ill patients.

"The new facilities will particularly benefit children and young people, who will have new, dedicated facilities. It will also help us to plan and deliver improved urgent care services in partnership with local GPs, commissioners and other providers."

The development is due to complete by Summer 2014.

New Oldham Diabetes Service

A BRAND new service was launched in Oldham in April to give people with diabetes a better patient experience and improve the quality of their care.

The Oldham Diabetes Service sees clinicians from Oldham Clinical Commissioning Group (CCG), The Pennine Acute Hospitals NHS Trust and Pennine Care NHS Foundation Trust joining forces to deliver a collaborative approach to care delivery for diabetes patients.

"The new integrated Oldham Diabetes Service will ensure local people receive the very best diabetes care at the right time and in the right place",

explains Linda Adams, Lead Diabetes Nurse. "Some of the benefits that people will see are improved co-ordination of their care, access to a wide range of specialist diabetes care within one area and continued support to manage their condition.

"The new service is already delivering many of these benefits for patients and has also received excellent feedback from staff. A huge amount of work is being done locally to provide more care in the community. This service is a fantastic example of what can be achieved through successful partnership working."

The Oldham Diabetes Service is now hosted at Glodwick

Primary Care Centre and provides patients with a single access point to a new centralised booking system, where they can now book an appointment in a local community setting.

The service has been designed to include an effective education programme, available to all patients with diabetes, to ensure that they feel empowered to take the lead in managing their condition. This joined up approach to patient care means that they will also have clearer access to diabetes-related services appropriate to their individual needs, including podiatry, dietetics and psychology services.

Rochdale Infirmary

Short film to promote range of services

STAFF at Rochdale Infirmary have come together to make a short promotional film explaining the range of hospital services that are provided at the hospital.

The film, which is available on YouTube and the Trust's website, is being shown in local GP surgeries across Rochdale borough.

Departments featured in the film include the Urgent Care Centre and Clinical Assessment Unit, the day surgery unit, the specialist Rheumatology Centre and the new Eye Unit. In addition, the Infirmary provides a range of outpatient clinics for most clinical specialities and also includes antenatal services and the Early Pregnancy Unit.

Rochdale GP, Dr Lynn

Hampson and clinical lead for NHS Heywood, Middleton and Rochdale Clinical Commissioning Group, said: "The success of the urgent care centre is just one example of the partnership working between the local commissioners and The Pennine Acute Hospitals NHS Trust to help drive improvements in healthcare ensuring services are local, safe and of good quality."

Mayor of Rochdale impressed with Rochdale Infirmary services

IMPRESSIVE" was how the Mayor of Rochdale, Cllr James Gartside, described the services at Rochdale Infirmary recently as part of an annual visit.

He was shown around a number of services including the Urgent Care Centre (UCC), the Rheumatology Unit and the Trust's central booking and scheduling department.

The delegation also visited the new Eye Unit at the Infirmary where they met staff and patients. The unit opened in January 2013 following a £1.8 million investment to improve and transfer the service from Birch Hill Hospital. The Eye Unit provides a service for both planned and emergency eye care.

Helen Nuckley from Bury was a patient on the Eye Unit's day case ward during the Mayoral visit. Mrs Nuckley had



undergone a cataract operation on her right eye that morning. She said: "I was a bit nervous about the operation, but it was all over quite quickly and painlessly. I had seen publicity on the new Eye Unit when it first opened and thought that it

looked an impressive place to be treated. All the staff here have been very friendly and put me at ease, and the service has been very good. I certainly won't worry about coming back in a few months time to have my other eye operated on."

New alcohol detox service a first

A specialist service at Rochdale Infirmary has been set up to help patients who are recognised as having an alcohol dependency.

Recent figures from Alcohol Concern show that more than half a million people a year are being admitted to hospitals within the Greater Manchester area with alcohol related problems, with 51,782 of these at Rochdale in 2010/11.

The new 'hospital to home detox' service has been launched at the Infirmary's clinical assessment unit (CAU), in partnership with Rochdale Borough's community alcohol team - Addiction Dependency Solutions (ADS). So far, six patients have successfully completed their detoxes.

Open to patients over 18 years of age and from Rochdale, Middleton and Heywood, it is hoped that this service will give them a positive and supportive start on their journey to recovery.

Mayor of Bury praises “brilliant services”

THE Mayor of Bury has praised the “brilliant services” which she saw following a tour of Fairfield General Hospital in April.

During her visit, the Mayor Cllr Joan Grimshaw JP and Consort, Mr Paul Grimshaw, were shown around a number of the hospital’s services including the integrated cardiology unit, the day case unit and outpatients department.

They also visited the primary stroke unit where patient John Curran from Heywood was recovering after suffering a stroke six days earlier. Mr Curran praised his treatment at

the hospital. “The service I have received has been absolutely fantastic”, he said. “From the staff to the meals, it has been brilliant. They have been really welcoming to me and have treated me wonderfully. If all the NHS was run like this unit it would be a good thing as it is so slick. If I have another stroke I would definitely want to come back to Fairfield General Hospital for treatment!”

The stroke service has further plans to expand which were explained by lead consultant stroke physician Dr Khalil Kawafi. He said: “We are looking to centralise all stroke patients to

come to Fairfield General Hospital. All acute care would be carried out here and so stroke patients would have their first 72 hours of care here at Fairfield General Hospital and then be repatriated back to their local hospitals.

Commenting on her visit, the Mayor said: “The improvements that we have seen at Fairfield General Hospital with the stroke care unit and the cardiac silver heart unit are brilliant. These coupled with the expansion of the A&E department will put a real footprint on local services for the people of Bury and the surrounding areas.”

Children’s unit reopens at Fairfield General

THE Paediatric Observation and Assessment Unit (POAU) at Fairfield General Hospital reopened in May following its temporary closure.

The POAU runs seven days a week and fully staffed from 3-11pm for local GP and A&E referrals.

The short-stay unit was forced to temporarily close to child admissions in December 2012 after the Trust’s two larger 24/7 children’s units at North Manchester and The Royal Oldham Hospitals experienced

unprecedented high numbers of sick children attending hospital during winter and being admitted to a bed than would normally be expected.

Due to the continuing winter pressures facing the paediatric service, this meant it was necessary for the Trust to transfer a number of our children’s nurses from the POAU at Bury to assist in the two other children’s units.

Fairfield continues to provide a full A&E department. Building work is well underway for a £2.25m expansion to the A&E department. The scheme will

see the construction of two extensions to the department including dedicated facilities for children and young people. It is hoped that the improved physical layout and expansion of clinical treatment areas will allow the A&E department to streamline patients more effectively and reduce waiting times by separating patients with minor injuries from those who are critically ill.

Fairfield’s A&E was originally designed to accommodate 45,000 patients. Last year, the department saw over 65,000 patients.

Major investment in nurse staffing & quality improvement

THE Trust has announced it is to invest over £3 million to increase its nurse staffing levels and to introduce wholly supervisory ward sisters across its 39 acute medical and surgical 24/7 wards.

Over 100 additional nurses will be recruited and the Trust will be bringing back the supervisory role of the ward sister on its acute inpatient wards.

Ward sisters and charge nurses set and monitor high standards of nursing care, ensure the best care for some of the Trust’s sickest patients and are responsible for everything and everyone on the ward.

Marian Carroll, Director of Nursing, said: “This major investment by the Trust will strengthen the role of our ward sisters and charge nurses and ensure they can give priority and time to managing and developing the ward team to greatly enhance the patient experience and quality of care. This will in turn bring about a step change in our ability to provide additional support and mentoring to staff, to monitor and assure high quality of care for patients, to ensure high standards of infection control and cleanliness, to secure safe and timely discharge and to reduce staff sickness absence levels.

“This is excellent news for the Trust, our



staff and importantly our patients and their families. It reinforces that the Trust Board recognises and values the role of its senior nurses in assuring, improving and transforming the quality of care and services for our patients.”

Ward Sister Linda Hogan on Ward F7, Respiratory ward at The Royal Oldham Hospital, (pictured) said: “This move by the Trust acknowledges that ward and departmental manager’s roles have changed beyond all recognition. It is a positive, supportive development which will enable ward managers to remain in the clinical setting, essential for front line leaders to develop and adapt care to suit the needs of patients, whilst acknowledging that ward managers are there to manage the overall area and act as an expert resource to supervise and develop care givers.”

Quality Accounts Report 2012/13

QUALITY ACCOUNTS are annual reports to the public from NHS providers about the quality of services they provide. They give organisations like ours the opportunity to work with and report back to staff, patients and partner organisations about aspects of patient safety, patient experience and clinical effectiveness.

We have published our Quality Accounts report for 2012/13 which is available on our website. The report includes sections on hospital mortality rates, A&E waiting times, cancer standards, cleanliness, reducing hospital acquired infections and service improvements and performance for the last 12 months. The report can be found at www.pat.nhs.uk

Staff Awards 2013

THE hard work, dedication and commitment of our best staff for 2013 was celebrated at the Trust's fourth annual staff awards ceremony in June.

The winners were selected by our judging panel and were presented with their awards by well known TV personality and comedian, Ruby Wax.

The Awards consist of 13 categories including the Pennine Patient Choice Award recognising the very best of patient care, compassion and innovation among our staff.

The Nurse of the Year was awarded to Anthony Rennie, a nurse on a rehabilitation ward, whilst consultant neonatologist Dr Bibian Ofoegbu (pictured) based at The Royal Oldham won Hospital Doctor of the Year.

The new integrated discharge team at North Manchester General Hospital scooped the Support Function Team of the Year and staff at the specialist speech and language therapy clinic based at North Manchester were recognised for their outstanding contribution to patient care and safety.

Staff on the orthopaedic ward T7 at The Royal Oldham Hospital were chosen as the winner of the Patients' Choice award. This award gave the general public and FT members the opportunity to say 'thank you' and publicly recognise the outstanding care and treatment given to them or a relative or close friend.

Staff on ward T7 were nominated by the daughter of an elderly couple who were both treated on the ward for broken hips, following falls at their respective care homes. They both suffer from dementia. She said: "Both my parents were admitted to the ward within 10 days of each other and they were both looked after with exceptional care and compassion."

Trust Chairman, John Jesky, said: "Our annual Staff Awards provide the opportunity for us to celebrate the excellent work which takes place by staff in our hospitals and across all of our services including those who provide services in the community and in integrated



teams with our partner agencies. The commitment, care, compassion and dedication of all those individuals who have won either at divisional level or an overall award never ceases to impress me as we all strive to provide the very best care for our patients on every occasion."

Ruby Wax added: "This is a marvellous event to recognise the hard work and skill of the local NHS. The NHS is to an American as miraculous as meeting the tooth fairy. I had a great evening, it was fun. The award winners are well deserved and should be proud."

The event was fully paid for by sponsors including: Vinci Construction UK; NG Bailey; Weightmans; Mitie; Philips; G2 Speech; CSC and G4S.

MRSA cases reduced by 97%

Staff at our hospitals have successfully reduced the number of MRSA bacteraemia cases by 97% over the past six years, from 105 cases in 2006/7 to three cases in 2012/13.

For Clostridium Difficile infections, the Trust has also successfully reduced the number of cases year on year, achieving a 76% reduction in the number of cases reported over the past five years, from 356 cases in 2008/09 to 86 cases in 2012/13.

"Year on year, we are successfully reducing the numbers of patients with healthcare acquired infections and this is very good news for our patients. Our staff work hard to tackle these infections with good hygiene practice and a range

of infection control measures", explains Marian Carroll, Director of Nursing.

"Education is key to ensuring that our clinicians focus on safe practice at the point of delivery and a more targeted use of antibiotics. A clear focus on hand hygiene and use of personal protective equipment (PPE) on our wards helps make a difference in reducing the number of infections."

Patient safety and reducing the number of health acquired infections remains a top priority. In May the Trust launched a new hand-washing poster campaign across its hospitals to remind patients, visitors and staff to wash their hands and use the alcohol gel when entering hospital wards, clinical areas and waiting areas.

your choice

Membership Events

All sessions are free and open to all, but we do ask you to reserve your place by emailing, Angela Greenwood, FT Membership Manager ft.membership@pat.nhs.uk or calling 01706 517302. Please let us know if you have any special requirements.

Date	Time	Subject	Venue/Location
2nd July 2013	2 – 3 pm	Harm free Care, presentation by Mr Vic Crumbleholme, Associate Director of Nursing	Education Centre, Rochdale Infirmary
25th July 2013	5.45 – 8 pm	Annual Public Meeting	Rochdale Town Hall, The Esplanade, Rochdale
22nd August 2013	4 – 6 pm	'Hospital Food ... Do we meet your expectations?' Tasting Session with launch of new hospital menus.	The Broad Oak Restaurant, Fairfield General Hospital
7th September 2013	1 – 4 pm	Workhouse Walk & Talk event, with expert speaker and author, Peter Higginbotham	Post-Graduate Centre, North Manchester General Hospital
16th October 2013	2 – 3 pm	Nuclear Medicine presentation by Karen Wakefield, Nuclear Medicine Manager	Post-Graduate Centre, North Manchester General Hospital
4th December 2013	2 – 3 pm	Eye Conditions, Talk by Mr S Hashmi, Consultant Ophthalmologist	Education Centre, Fairfield General Hospital

Annual Public Meeting

The Trust's Annual Public Meeting (APM) will be held on Thursday 25th July 2013 at Rochdale Town Hall. Light refreshments will be available from 5.45 pm, with the formal APM starting at 6.15pm. Staff, the public and our FT members are welcome and invited to attend.

your feedback

THE Trust welcomes feedback from members and there are a number of different ways in which you can contact us to give us your views. We would also welcome any stories you would like to share with us, which we may publish in future editions under "Member's letters".

Tell us what you want to receive as FT members

WE aim to provide members with a mix of news, health promotion topics and membership related information so you know what's happening at the Trust. We have planned a series of membership events and would welcome any comments or ideas for future events.

As a Foundation Trust member you can now follow the Trust and our news and events on Twitter

@pennineacutenhs



Find us on YouTube



your comments

Please write any comments you have here:

Foundation Trust membership

I am interested in becoming a Foundation Trust member

Volunteering

I am interested in volunteering in the Trust

The Pennine Acute Hospitals NHS Trust Charity

I am interested in raising funds or making a donation to the Charity

For existing members - if your details have changed, or you are able to provide a mobile number or email address, please tick here and complete the form below with your details.

First Name Last Name

Address

House/number

Street

City

County

Post code

Telephone Mobile:

Email

Ethnicity

Do you consider yourself to have a disability? YES / NO

Please note that the data you provide will only be used to contact you by the Trust and will be stored and processed in accordance with the Data protection Act. This data will not be given to any third party.

Please return this page to: Freepost RSER-HGCC-LEES
Foundation Trust
Trust Headquarters
North Manchester General Hospital
Delaunays Road
Manchester
M8 5RB

Useful contacts

Switchboard – 0161 624 0420

Volunteers Co-ordinator – 0161 604 5892

Trust Charity – 0161 918 4497 or charity@pat.nhs.uk

Foundation Trust Membership Office – 01706 517302

or email ft.membership@pat.nhs.uk

