INSIDE this issue:

• Research team win international award

• New Rochdale partnership welcomes 200 staff

• Staff awards 2016 launched

• Staff engagement - Together we can

Trust marks
Dementia Awareness Week
Research team wins prestigious Pharma Times NHS clinical research site of the year award

A TEAM of doctors and clinical research nurses at The Pennine Acute Hospitals NHS Trust have won a prestigious international award beating off stiff competition to win the 'NHS Clinical Research Site' award at this year’s Pharma Times International Clinical Researcher of the Year awards.

The award category was open to all NHS teams from across the country.

The Trust’s winning team, including Simon Kaye, senior research nurse based at The Royal Oldham Hospital, and Dr Steve Woby, director of research and development, received the award on behalf of the Trust from Matt Cooper, Life-sciences Development Director at National Institute for Health Research at the awards ceremony in London.

The annual International Clinical Researcher of the Year competition is designed to challenge, recognise and reward the talent and passion of industry and academic researchers from all over the world.

Dr. Steve Woby Ph.D, director of research and development at Pennine Acute, said: “This competition provided a unique opportunity for our research and development service to benchmark its competencies and skills against our peers in an international learning environment. To be named NHS research site of the year is a fantastic achievement and an independent stamp of endorsement, highlighting our excellence in the field of clinical research.

“We have over 350 research studies in 25 different specialities, and we are continuously opening new studies to give as many of our patients as possible the chance to participate in high quality research, and improve the care of future patients with innovative treatments. Research is vital to improving healthcare, but research couldn’t be done without those who choose to participate.”

Pictured left to right: Steve Woby Ph.D, director of research & development; Simon Kaye, senior research nurse; Jo Taylor, research nurse; Linda Kent, senior research nurse; Matt Cooper, Life-sciences Development Director at National Institute for Health Research.

Stroke presentation

THE stroke team at Pennine Acute presented an e-poster at the 25th European Stroke Conference in Venice in April. The poster described a challenging case of a very rare disease, progressive multifocal leucoencephalopathy (PML), presentation as a stroke mimic.

The authors of the abstract included Dr Umair Javaid Chaudhary, Dr Aung Sett, Dr Khalil Kawafi and Dr Suhail Hussain. Dr Chaudhary was also awarded a travel grant from the European Stroke Research Foundation for participating and presenting the e-poster.
Celebrating National Nurses’ Day at PAT

OVER 4,000 nurses, midwives and healthcare support workers at Pennine Acute joined nurses nationwide to celebrate national Nurses’ Day on Thursday 12 May.

The day which takes place every year on 12 May commemorates the anniversary of Florence Nightingale’s birth. It is a chance to celebrate the difference nursing staff make around the world and also a time for patients to thank nursing staff for their dedication and care.

2016 is the Royal College of Nursing’s centenary year which made this year’s celebrations even more special.

The nurses, midwives, healthcare support workers and student nurses at each of the Trust’s hospitals and community services hosted celebration stands on nursing through the decades, with nurses dressed in uniforms dating back to Victorian times.

The stands included information on free to access courses for nurses and healthcare assistants; end of life care; nurse revalidation advice; free gifts including trolley tokens, pens and tape measures and thank you cards for patients and visitors to express how nurses have had an impact on their lives. The event was sponsored by Sidhil Doherty, providers of hospital / community beds and accessories.

Gill Harris, chief nurse at Pennine Acute, said: “National Nurses’ Day is a brilliant way to celebrate the fabulous contribution our nurses and midwives make every day in delivering safe and compassionate care to our patients, carers and families. I am very proud to call myself a nurse and to be a part of such a great vocation. I know that people enter into the profession to make a difference to the people they serve, to care for them at every point of their lives when they need our support. Falling on the anniversary of Florence Nightingale’s birth the national day is an opportunity for both healthcare professionals and members of the public to thank all of them for their service and dedication. Thank you all!”

Kimberley Salmon-Jamieson, deputy chief nurse at Pennine Acute Trust, said: “Nurses and midwives play a significant role in caring for patients and their families. For me, nursing (and midwifery) is a privileged professional career and by celebrating National Nurses’ Day, we can all continue to appreciate and recognise the contributions and commitments of nurses and midwives everywhere.”

What does nursing mean to you?

Dorothy Anderson, clinical nurse specialist – stoma at The Royal Oldham Hospital explained what makes her proud to be a nurse. She said: “Nursing means being there for the patients. Being supportive in different and emotional times and ensuring that they need me.”

Louise Lewis, ward manager on J5 at North Manchester General Hospital added: “I feel privileged to be a nurse. I get to work with people from all walks of life and provide them with holistic care. Nursing allows me to do things for people that can impact them in ways they remember for a lifetime. For me, nursing is caring with both your heart and head.”

Phyll Atkinson, RCN steward and theatre practitioner at North Manchester said: “Nursing is everything to me. It is what I believe in and it is about passion, teamwork, patient quality and caring for patients and staff’s wellbeing.”

Louise O’Reilly, senior sister in oral surgery at Rochdale Infirmary explained what makes her proud to be a nurse. She said: “For me it has been dedication, commitment, a great career opportunity, but most importantly being involved in the patients’ lives and making a difference.”

Andrea O’Connor, healthcare support worker in theatres at Fairfield said: “Having the ability, compassion and competence to care for my patients makes me proud to be in my profession.”

Pictured top, left to right: Louise Lewis, senior sister on the enhanced intermediate care suite, ward J5 at North Manchester General Hospital; Jess Pollard, healthcare cadet at North Manchester General Hospital; Phyll Atkinson, RCN steward and theatre practitioner at North Manchester General Hospital dressed as Florence Nightingale; Gillian Heath, third year student at the University of Manchester and Billie Barratt, second year student at the University of Manchester dressed in 1940s nurse’s uniform.

Above left: Karen Archibald, Wolstenholme IMC unit manager, in 1970s uniform and Sr Sam Norbury dressed as Florence Nightingale.

Above right: staff from ward F11 at The Royal Oldham Hospital.

Above bottom right: staff enjoying the celebration stand at North Manchester.
SAVE the date to celebrate our outstanding staff!

The seventh annual Trust Staff Awards have been launched and nominations are now open.

Our awards are designed to thank, recognise and celebrate the outstanding contributions, skill, leadership, innovation and achievements of Trust staff, particularly those who not only demonstrate our Trust’s values, but who go that extra mile to make a difference to patient care and service improvement.

Staff can nominate individuals, teams, wards or departments for an award by completing a simple online form on our intranet.

This year colleagues from Staff Side have helped in reviewing the award categories. These reflect the Trust’s Values and take into account staff feedback.

The categories for this year’s awards are:

- Chief Executive’s Award for Service Improvement
- Leading by Example Award
- Rising Star Award
- Doctor of the Year Award
- Nurse or Midwife of the Year Award
- Allied Health Professional/Technical/Scientific Worker of the Year Award
- Outstanding Contribution to the Quality of Care Award
- Clinical Team of the Year Award
- Administration / Managerial Worker of the Year Award
- Support Team of the Year Award
- Support Worker of the Year Award
- Chairman’s Award for Living our Values
- Pennine Patients’ Choice Award
- Volunteer of the Year Award

Go the staff awards pages on the intranet under the communication team page to make your nomination now. Closing date for nominations is 9 September.

The winners’ ceremony will be held on Friday 18th November 2016 at the Sheridan Suite on Oldham Road, Manchester.

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Evolve in next phase after successful pilot

THE second phase of the evolve project is now under way after completing a successful pilot on wards AMU, ACU and F10 at The Royal Oldham Hospital.

In November 2015, a number of electronic nursing documents were introduced to the wards replacing the current handwritten approach. This deployment is a key part of the process of moving towards the NHS target of a paper-light/paperless environment by 2018, and is closely related to other high priority projects that aim to standardise documentation throughout Pennine Acute.

Making and keeping records is an essential part of providing high quality care for our patients. It is the highest level of professional accountability, legally recognised as evidence and demonstrates adherence to (or deviation from) accepted standards of care.

Clinical leads, matrons and ward managers are all working with members of the IM&T department in order to:

- Define a clear process for the management of Trust documentation
- Ensure all mandatory nursing documentation is recorded in a single system
- Establish and maintain a core list of approved nursing documentation
- Define simple and efficient processes for users of electronic forms
- Work towards the automation of data collection for key nursing metrics

- Discourage the use of locally saved documents
- Remove obsolete/unofficial documentation from wards/clinic areas

Collette Parker, matron for AMU, said: “My staff have embraced the transition to electronic documentation and despite some initial teething problems there have been very few issues. This is a massive forward move for the Trust and my team are proud to have been part of the development.”

Dr Georges Ng Man Kwong, consultant chest physician and chief clinical information officer (CCIO) stated: “This was a very important pilot, deliberately tested in one of the Trust’s busiest clinical ward environments. The pilot demonstrated the commitment of our frontline staff to deliver and improve patient care and safety for the digital future.”

Pauline Abraham, ward manager on ward F10, said: “Our nursing staff are leading the way forward towards achieving a paperless record and should be very proud of what they have accomplished. This will now enable a wider implementation of electronic patient records across the organisation.”

The discharge lounge, ward G1 at The Royal Oldham Hospital went live in early May and the system will now be introduced to the remaining medical wards at Oldham, ward G2 and then subsequent medical wards Trust wide.

Libby Woodcock, clinical engagement manager IM&T, said: “Our team of clinical configuration leads continue to work closely with colleagues across various clinical services in order to define and document the requirements for electronic forms, ensure that these forms are fit for purpose and agree changes to working processes that are needed to support the change to electronic documentation. They also collaborate closely with various groups and committees both inside and outside Pennine Acute Trust to ensure that forms are developed to an appropriate ratified standard, and are continuously reviewed with a view to making further improvements to support effective clinical practice.”

Training and go live support is available from 7.30am until 02.30am depending on the requirements/needs of the wards. Access, training and implementation enquiries can be sent to Libby.woodcock@pat.nhs.uk. Questions and queries for the project manager can be sent to Paul.Moore@pat.nhs.uk
In the news

Focus on Dementia Awareness Week

Rochdale Infirmary joins forces with local carer groups to mark awareness week

STAFF at Rochdale Infirmary who work in the hospital or out in the community joined forces with local carer groups to mark and support this year’s national Dementia Awareness Week 2016.

Nursing and catering staff who work in the Infirmary’s Urgent Care Centre (UCC), Clinical Assessment Unit (CAU) and the specialist medical Oasis Unit for patients with dementia pulled out all the stops to organise a range of fun and informative events across the hospital for staff, patients and the public on 18 May.

Staff from all departments across the Infirmary, including security staff, porters, catering, estates and domestic staff, as well as all nursing, medical, students, physiotherapists and other allied health professionals, district and community nurses, social care staff, and management and administration teams, all joined in as part of the drive to raise awareness about dementia.

A number of local partner organisations also joined NHS staff to help promote the event and to provide information including representatives from Age UK Metro Rochdale, the Alzheimer’s Society and HMR Circle.

In addition to a variety of information stands and a series of training and awareness sessions held on the day, afternoon tea parties were arranged where the catering department put on food and drinks for patients and their families.

A focus on dementia is a key quality priority for The Pennine Acute Hospitals NHS Trust and is included as one of the ten elements in the Trust’s ‘Raising the Bar on Quality’ action plan.

Commenting on the event, Louisa Harkness-Hudson, clinical matron at Rochdale Infirmary, said: “The interest and involvement that has been shown by staff and our local partner agencies this week to support dementia awareness week is a true testament to the spirit felt here at Rochdale Infirmary. The dementia friend sessions that were held made us all think about dementia and the impact this has on everyone and how as a community we can make a difference.”

Developing dementia care at Pennine Acute Trust

THE drive to develop dementia care across Pennine Acute Trust took on new momentum during national Dementia Awareness Week.

Over 100 staff from all disciplines attended a dementia master class at Fairfield which looked at the lived experience of dementia. The group were mesmerised by Lesley and Sam Calvert’s account of the diagnostic process, the impact on their daily lives and the positive ways they are making sure that both Lesley, who has a diagnosis of Alzheimer’s Disease and Sam, her husband, (and carer), live well with dementia (pictured below).

There was not a dry eye in the room when the Front Row Drama Group from Oldham 6th Form College presented a dramatisation of their interpretation of carers’ approaches to people living with dementia and the impact that dementia has on their family lives.

The Oldham Community Learning Disability team also joined the event and gave an overview of Down’s Syndrome and the risk of dementia, providing course delegates with thought provoking information on communication through their presentation of Derek’s Story.

Janice McGrory, nurse consultant, discussed the Trust’s dementia strategy and highlighted the Trust’s pledge to support John’s Campaign which looks at the right to stay with people with dementia whilst they are in hospital. Janice said: “Carers of people living with dementia are encouraged to play an active part in their relative’s care. In order to strengthen partnership working we support open visiting and are able to provide a meal for a carer supporting their loved one at meal times and reduced car parking. Those attending the master class made pledges on how they will improve dementia care in their areas of work.”

Elsewhere on the wards, the staff of ward 20 at Fairfield received donations of Twiddle cuffs (pictured above), which can provide comfort and distraction to people with cognitive impairment during periods of distress. The knitted bands which were donated by RVS can have items attached to them so that patients can twiddle with them in their hands.

Pictured above - staff at Rochdale Infirmary who have become dementia friends. Front page - staff nurse Sam Reece and sister Rhiannon Lloyd.
End of life care
New resources for relatives and loved ones

NEW resources are now available for relatives and loved ones of patients facing the end of their life.

The end of care team at Pennine Acute have obtained funding for lock of hair pouches, property bags and a newly designed personal message card.

The lock of hair pouches can be given to relatives/loved ones so they can take a lock of hair from the deceased if they wish to. The pouch can also be used to place the deceased’s jewellery in, so that relatives/loved ones can take it home.

Distinctive new property bags with a butterfly symbol mirrors the one used on the wards which alerts staff to families who have either recently had a bereavement or been given some significant news.

The bag is also a visual aid to make staff aware that if they come in to contact with a person carrying the butterfly bag that the person has been recently bereaved. The butterfly symbol mirrors the one used on the wards which alerts staff to families who have either recently had a bereavement or been given some significant news.

Personal message cards are also available for staff to offer to bereaved families/carers and friends who wish to write a personal message to their loved one after death. The cards will be placed with the deceased and will go with them to the mortuary facility. Mortuary staff will then send the card on to the funeral directors.

Lock of hair pouches, property bags and personal message cards are available for wards to order from the Macmillan Cancer Information and Support Centre at North Manchester General Hospital on 0161 604 5244 (45244).

New Bridge Horizons join volunteers to help bring comfort to patients

VOLUNTEERS at Pennine Acute have joined forces with New Bridge Horizons in Oldham in getting ready a new initiative which will help to bring comfort to patients facing the end of their life in Trust hospitals.

The end of life care team at Pennine Acute Trust, has obtained funding to provide comfort packs for end of life patients who do not have personal items to maintain their needs and dignity. The packs provide a quality and compassionate service to these patients being cared for within the Trust’s hospitals including The Royal Oldham, North Manchester General Hospital, Fairfield General Hospital and Rochdale Infirmary.

The comfort packs comprise a toiletries bag with a hairbrush, dry shampoo, deodorant, lip balm, body/hand moisturiser and cleansing wipes enclosed.

The end of life care team worked alongside the Pennine Acute volunteer service and the young persons volunteers from New Bridge Horizons to put together the first 1000 comfort packs.

Alice Davies, Macmillan associate lead cancer and palliative care nurse, said: “The comfort packs are provided to promote delivery of quality and compassionate care to patients who are approaching the end of their life, and do not have personal items to maintain their needs and dignity. They may also be offered to family members who are staying with their loved one for long periods of time.

“The end of life care team would like to say a huge thank you to all the volunteers who kindly helped in making the comfort packs ready for the Trust to use.“

Joanne McAllister, volunteer service manager, said: “The volunteers have done a fantastic job putting together over 1000 comfort packs and we are grateful for their help and support with this important project.

“New Bridge Horizons is a day provision for young adults between the ages of 19 and 25 with learning and/or physical difficulties. They provide on-going support to develop life skills, independence and employability skills and create opportunities for social development to enhance life opportunities. We are looking for future projects for the New Bridge Horizons volunteers, so if any teams around the Trust need assistance with roles such as putting information packs together or leaflets, the volunteers would be happy to help.”

The comfort packs can be ordered through the Macmillan Cancer Information and Support Centre at North Manchester General Hospital, Tel: 0161 604 5244 (45244).

If you have any project which the New Bridge Horizons team could get involved with, please contact the volunteer service on 0161 604 5892 (45892).

Pictured back row, left to right: Rebecca Taylor, Macmillan end of life care administrator at Pennine Acute Trust; Joanne McAllister, volunteer service manager at Pennine Acute; Yvonne Daniels, Reece Kenworthy, Sam Perrin, Kirsty Crawford, support worker and Gary Baynham, key worker. Front row, left to right: Mollie Fennelly, Usman Khan and Daniel Taylor.
Improved partnership with University of Manchester Medical School

A NEW improved partnership forged between the University of Manchester Medical School and The Pennine Acute Hospitals NHS Trust means the Trust is now due to teach even more doctors as a Teaching Hospital Trust.

The Trust has a long history of teaching undergraduate medical students on placement from the University of Manchester Medical School, providing high quality teaching and training for the doctors of the future.

This exciting development will bring more student doctors to the Trust and result in a much more stable undergraduate student population. These students will work alongside the 400 consultants the Trust already employs, gaining vital clinical and educational experience across a wide range of the Trust’s hospital and community services.

The new partnership with the university will bring improved staff recruitment and retention, reputation and future opportunities to the Trust.

The partnership is the result of five years of continued development of both the provision and quality of undergraduate medical education provided by the Trust.

The quality of both undergraduate medical and dental education at the Trust has improved considerably over that time. A new undergraduate staffing structure has been introduced along with improved quality assurance processes and better student feedback.

The Trust has seen more requests for undergraduate medical student placements over the last five years. In the three academic years from August 2016, it is anticipated the Trust will move from providing an average of 2,000 student weeks per year to around 3,200 student weeks per year.

Professor Tony Freemont, head of the Medical School at the University of Manchester, said: “The Pennine Acute Hospitals NHS Trust has provided medical undergraduate educational opportunities for many years. The new relationship will build upon and enhance the Pennine Acute Hospitals working relationship with the Manchester Medical School and the wider University.

To tap further into the resources of one of the UK’s largest NHS Trusts means we will be further enabled to continue to offer the highest level of education to our students and maintain our record for graduating some of the country’s most prepared young doctors.”

Dr Iain Lawrie, director of medical and dental education (undergraduate) at the Trust said: “The Trust has been working towards this development for several years due to its outstanding provision of undergraduate medical education and experience. It is a fantastic achievement for all those nurses, doctors, midwives, associate health professionals and other staff who consistently help contribute to an exceptional student experience at the Trust.”

Professor Matthew Makin, medical director at the Trust said: “This partnership and strong relationship we have with the University of Manchester Medical School reflects the hard work all our staff do in providing an excellent learning environment for students. We look forward to welcoming, and supporting the increased number of medical students to the Trust.”

In the news

Amazing artwork supporting Dying Matters Awareness Week

PENNINE Acute employees, their families and friends have showcased their amazing artistic talents during a national awareness week.

To support dying matters awareness week the end of life care team launched a Pennine Presents Art Exhibition with the theme ‘dying matters’.

The work submitted to the exhibition took many forms including paintings, drawings, poetry, photography, textiles, and other forms of handmade craft.

The exhibition was displayed in each of the Trust’s hospitals and employees, patients and visitors were asked to vote for their favourite piece of artwork. Voters were then entered into a draw to win a £25 Amazon voucher.

Rebecca Taylor from the end of life care team, said: “We were overwhelmed with the positive response from the exhibition and we received a huge 384 votes across the week. Thank you to everyone who came to view the exhibition and voted for their winner.

“We were amazed with the quality of the work submitted and the different ways in which the theme had been interpreted. The stories behind why each piece had been created were so poignant and moving.”

The winners were......

‘Harry’ by Debbie Hutcheson-Davey. Debbie who is based at Oldham as occupational therapy site lead, explained her reason behind the piece. “Granddad Harry died with all his family around him at Rochdale Infirmary. It was a peaceful and dignified death for a very special gentleman.

“I wanted to draw this portrait for my mum but it took some time to do as it was just so sad. Now though that cheeky twinkle brings back good memories and smiles rather than tears. It’s a great reminder of a truly wonderful chap.”

Vic Crumbleholme who works for the corporate nursing team won the voters’ prize. He was delighted to win and enjoyed looking at the exhibition which he found moving and a really good idea for engaging people in talking about why dying matters.

The end of life care team would like to thank all the artists who submitted their amazing work to the exhibition and for sharing their moving stories. Thanks also to Alison Walker, Macmillan SPC team administrator; Elizabeth Hall, palliative care MDT co-ordinator; Joanne Worrall, administrator to Macmillan specialist palliative care team; Anne Ogden, Macmillan PA admin team leader; Alison Redfern, Macmillan cancer information and support service (nurse) manager for helping to support the exhibition at the various sites and to Bernard Hopkins for making the stands for the artwork.

Pictures of all the artwork and the stories behind them can be found on the end of life team intranet pages.
Have you been briefed?

Team Talk takes place once a month and is a way of updating you about the latest news from the Trust.

**JUNE TEAM TALK**

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**Healthier Together**

FOLLOWING the decision last summer on the number and location of ‘specialist hospitals’ in Greater Manchester and the subsequent Judicial Review into the Healthier Together programme, we are now moving to the implementation stage. The Royal Oldham Hospital, along with Manchester Royal Infirmary (MRI), Stepping Hill and Salford Royal, has been designated as a specialist hospital site to specialise in emergency and high risk abdominal surgery (general surgery) as part of a single service. This decision still stands.

Healthier Together has been identified for early implementation to support GM Devolution by April 2017. Standards of care across all hospitals across the region within the four single service networks of linked hospitals will be improved through the implementation of a series of standards agreed for A&E, acute medicine, and emergency general surgery. There are 347 clinical standards (54 in medicine and 293 in surgery) agreed by senior clinicians across Greater Manchester which we are expected to deliver under the Healthier Together implementation. This is a requirement for all Trusts. This is not just about The Royal Oldham but raising standards across all of our sites and clinical services.

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**Urgent care services - priority focus on North Manchester**

DESPITE staff across our urgent care services and other departments working incredibly hard, meeting the urgent care performance standards as measured by the national 4 hour waiting time target, as well as other operational indicators, continues to prove a real challenge.

The Trust and our partner organisations, including our CCGs and local authority colleagues, recognise that there is an urgent need for the whole health and social care system to work together to address the issues in urgent care, and to do this through a focus on localities.

We have agreed to place an immediate focus for rapid improvement on North Manchester to improve clinical staffing, patient flow and discharge management as well as support, deflection and intervention in the community.

Over the coming weeks NMGH will receive additional support and operational management arrangements to implement the necessary actions to make improvements.

These medium and long term changes will be then rolled out to the other sites in quick succession, rather than adopting an incremental approach over all four sites at the same time. Part of this focus will be to work with primary care to deflect patients and to review and develop alternative healthcare provision 24/7 in the community across the whole system. Two actions for immediate implementation are the Single Trusted Assessor (social care) and single discharge documentation.

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**Our CQC Inspection final report**

WE are now expecting the Care Quality Commission’s final report and rating following their inspection of the Trust and our services in February and March this year to be published around the end of August or possibly September. Staff should not read anything into this as a number of other neighbouring Trusts, including CMFT, who received their Chief Inspector of Hospitals inspection well before us still have not had their formal reports published. We continue to embed the actions we took immediately after the CQC inspection to address some areas of concern raised by the CQC. The executive team would again like to reiterate to staff that the Trust has not been placed in special measures.

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**The burning issue - Fact or fiction?**

IF you or your team have a question about something you have heard or read and would like clarification, you can complete and submit the online form and it will be forwarded to the relevant Trust management who are in a position to provide an answer. As we answer these questions we will build a library of Q&As for reference. This Fact or Fiction section can be found on our intranet via the communication team section and in the Weekly Bulletin (Staff Room). Staff can also submit a question via staffviews@pat.nhs.uk or the ‘Speak in Confidence’ website.
My role is diverse and exciting but quite different to a hospital vascular nurse. One day I could be running the vascular clinic or seeing patients in their homes or walking down to the local market with my handheld Doppler machine to perform on the spot vascular checks and help raise awareness. The next day I could be delivering presentations, on the radio, or writing articles that help highlight the diseases I see day to day. Ultimately my role is unique and much needed in the community as it can have a big impact on helping to tackle this common life and limb threatening condition.

**What are the highlights of your job/service?**

Being able to have a positive impact on patient's lives by providing high quality assessments and diagnosis in the community. Having a vascular specialist in the community helps save the patients having to see the consultant in the hospital as approximately 80% of patients with peripheral arterial disease (PAD) can be effectively diagnosed and managed in the community.

**What aspect of your job/service is the most rewarding?**

Patient feedback is the most rewarding. Knowing you have made a significant difference to someone's life is nice to hear. Patients often worry unnecessarily about amputation when in reality only 2% are at risk of this, but at significant risk of having a heart attack or stroke. Helping them to believe in themselves to make lifestyle changes therefore is really rewarding. I like to see my patients that walk into their appointment looking quite concerned and forlorn but leave feeling much happier and optimistic about their future.

**What word best describes your job/service?**

Quirky.

**What don’t you like about your job/service?**

Can be professionally isolating sometimes as there are not many vascular nurses in the UK that work purely in the community.

**What is the one thing you would change about your job/service?**

NICE have recommended supervised exercise for all people with PAD. I’d love to see this accessible for all patients, building on what we have already achieved with the PARS service.

**What is the current biggest challenge in your job/to your team?**

PAD is a nationally under diagnosed condition with high mortality rates. The biggest challenge is raising awareness of PAD so that it is recognised by the public and clinicians to be on par with heart disease and cancer.

**How has your job/service changed in the last 12 months?**

Initially I was purely clinical and just saw patients in the clinic or in their homes. Gradually the role developed into needing to communicate with key stakeholders about how to improve and support the service. The best part of the service is that it is multidisciplinary. I work alongside a vascular podiatrist and our different professional backgrounds, experience and perspectives has helped provide a unique high quality service for the Manchester community. Our service model has been replicated nationally and internationally, published in journals, endorsed by NICE, and most recently won a National Nursing Award.

**A typical day**

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FOLLOWING our successful staff crowd sourcing and Pride in Pennine events held last year, we have been progressing with our Healthy, Happy, Here plan and looking at how the Trust engages, listens and works more effectively with staff to make improvements. The next phase of our staff engagement activities are the quarterly Pulse check surveys and new staff engagement pioneer teams.

Quarterly pulse check survey
A new quarterly pulse check survey was launched in April to help us improve quality and staff morale. The pulse check is an opportunity for you to share your views and ideas about working at the Trust.

The next pulse check survey will be launched week commencing 4 July for four weeks. Any information staff provide is anonymous and will not be linked directly with any individual.

The information we collect will help us to understand what is working well and what could be improved on to deliver the best outcomes for patients and staff.

Every three months one quarter of our staff will be asked to complete the pulse check survey, responding to questions related to nine enablers of staff engagement. The main themes from the first survey open throughout April were:

- Dedication, persistence and discretionary effort scored positively and are areas of engagement which are strengths for the Trust.
- Recognition and influence were our lowest scoring areas of staff engagement.

In response to the feedback from the first survey, we will be holding staff focus groups to understand how we can improve how staff receive recognition for their contribution, and conversation events with directors on how staff views and ideas can be better utilised to influence how we deliver services.

If you receive a survey please get involved; your feedback matters.

For more information contact Lynda Spaven, staff engagement lead at lynda.spaven@pat.nhs.uk

Recognition and reward for staff with Bright Idea conversations
FEEDBACK from the April’s Pulse Check Survey told us that staff don’t feel recognised or valued enough for the work that they do.

We are therefore holding a series of Bright Idea Conversations where staff from across the Trust can gather together to share their views and bright ideas on how we can improve the way that we recognise and reward staff.

The events are a great opportunity for staff to get their voice heard and contribute to making Pennine Acute Trust a better place to work, in line with the Healthy, Happy, Here plan.

The events which are 45 minutes long are open to all levels of staff. They will be held on:

- 4th July at North Manchester - Room 223, 2nd Floor, Trust HQ at 2.30pm to 3.15pm and 3.30pm to 4.15pm
- 6th July at Fairfield - Room 032, Fairfield Education Centre at 2.30pm to 3.15pm and 3.30pm to 4.15pm
- 7th July at Oldham - Room F7, Education Centre at 1.00pm to 1.45pm and 2.00pm to 3.45pm
- 14th July at Rochdale - Room D3, Education Department, Floor D at 12.30pm to 1.15pm and 1.30pm to 2.15pm

There is no need to book, just turn up at the event. Light refreshments will be provided, although feel free to bring your lunch if you like.

Diary dates
19 July - Macmillan and end of life care presentation, 2pm to 3pm, education centre, The Royal Oldham Hospital

2 Aug - Infectious diseases talk, 2pm to 3pm, post graduate centre, North Manchester General Hospital
Recognising equality and diversity champions at PAT in awareness week

LOTS of activities took place across the Trust as part of national Equality, Diversity and Human Rights Week from 16–20 May.

The Trust officially launched its new equality and diversity networks for staff which include the BME Staff Network, Disabled Staff Network and the LGBT Staff Network. Details of all the networks can be found on the Trust intranet pages or email equality@pat.nhs.uk

Staff were also chosen as equality and diversity champions. Theatre staff at North Manchester General Hospital were awarded the overall winner of the Best Practice Equality Award for recognition of the care, compassion and excellent service they provide for vulnerable patients with disabilities and special needs. This includes people with autism, dementia and learning disabilities that would not necessarily have access to surgery if this team did not put on special dedicated sessions to support them. This service was commended by a local group that carried out the Trust’s Equality Delivery System grading for the NHS (EDS2). Well done to all staff involved in these important services.

Assia Shah who works in the patient experience team won the Equality Champion Award. Assia started as a volunteer at the Trust and has since authored and championed an End of Life Muslim information booklet to offer support for Muslim patients and families in often difficult circumstances. Assia has improved the quality of the Trust’s end of life spiritual care and continues to contribute positively to the wider Trust as well as fulfilling her role as a Muslim chaplain.

New Values-based appraisals launched

A NEW values-based appraisal framework for all staff is due to be introduced to tie in with the Trust’s new corporate priorities and strategic goals for 2016/17.

A good appraisal is an effective way of helping staff understand the valuable contribution they make to the Trust, their division and team, so that a good service and patient and customer care is provided.

The new appraisal framework has been reviewed and improved following feedback from staff as part of the Trust’s ‘Healthy, Happy, Here’ plan.

The refreshed documentation will support the quality of appraisals and staff management discussions, with more emphasis on appraisals being undertaken as part of on-going staff development.

A new behavioural framework will be included in the Appraisal documentation. One-to-one appraisal conversations will link to corporate and personal objectives and help managers and staff identify both skills and knowledge gaps and learning and training opportunities. It will also inform workforce planning.

More details about the new appraisal documentation and corporate objectives will be available on the ‘Appraisal Zone’ intranet section.

Spreading the word on thrombosis

THREE members of Trust staff are on the executive committee of a national specialist group.

Betty Brough, clinical lead anticoagulant specialist nurse at North Manchester; Lesley Magee, anticoagulant specialist nurse lead - North; and Rebecca Needham, anticoagulant specialist nurse lead - Rochdale, are all on the executive committee of Clinical Leaders of Thrombosis (CLOT) which is a specialist interest group for healthcare professionals working in anticoagulation.

CLOT has been established for 20 years and holds an annual conference in Birmingham. The group was also invited by the British Haematology Society to present a morning session at its annual conference in Glasgow this year. The session was well attended with two international and two national speakers which generated lots of interesting questions from the audience.

If you would like to find out more about CLOT please visit the website www.clotuk.com.
Exciting new e-learning programme for qualified nurses

V-CARE is ready to be rolled out. Over the last 12 months the Trust’s e-learning department within L&OD has been working with a leading professor of nursing, SMEs (Subject Matter Experts) and library staff to develop an easy to access learning portal called V-Care or Validate Your Care.

This exciting new programme aims to support the delivery of safe, effective nursing care across all areas of the organisation. There is an expectation that every nurse within the Trust will be able to access and complete this programme, starting with adult areas over the next few months (see roll out plan below). Staff will receive their personal user name and passwords between now and December 2016 by Trust email.

V-Care will be developed to support children’s and maternity services in the New Year.

Timetable of roll out

- Matrons/band 7 manager, newly qualified/international nurses - end of May 2016
- Rochdale nursing staff - June 2016
- Oldham nursing staff - July 2016
- Fairfield nursing staff - Sept 2016
- North Manchester nursing staff - Nov 2016
- Community nursing staff - Dec 2016

There are three modules for nursing and midwifery staff to work through. The pass rate is 90% and each nurse is given three attempts to pass all modules. There is a large amount of underpinning knowledge (UPK) linked to the modules for nurses to be able to refer to in order to support their assessment. The amount of support each nurse will need will depend entirely on their own knowledge on the subject areas. On completion they will be expected to complete a reflection template and print off a certificate for their portfolio or upload to Clarity in recognition of their work.

V-Care has been designed to be easily accessible and can be used both inside and outside the Trust 365 days a year.

Further details are on the Trust intranet and website.

Raising awareness of infective endocarditis

INFECTIVE endocarditis is a serious infection of the inner lining of the heart which also affects the heart valves. Micro-organisms can adhere and multiply on the heart valves and cause vegetation growth, which can seriously damage the heart valves. Complications arise when the vegetation break free from the heart which can cause life threatening embolic events such as stroke and pulmonary embolism. The disease can manifest with varied and diverse clinical presentation, can be difficult to recognise and fatal if not treated. People with prosthetic heart valves, degenerative heart disease, implanted cardiac devices, long-term vascular catheters and IV drug users are amongst those most at risk.

As part of the developing quality improvement in practice project for her MSc in advanced practice, Ann is running a campaign to raise awareness of infective endocarditis within the Trust. Ann has designed various education tools including posters, red flag pocket cards, an educational article, power point presentation and a podcast. She ran a roadshow at North Manchester outside the Gallery restaurant which was very popular and visited by an array of staff.

Ann said: “With a background in cardiology I am very interested in infective endocarditis and feel that it is a disease which often takes a back seat and its profile needs to be raised. Rapid identification of patients at risk may offer the opportunity to change the course of the disease and improve prognosis.”

“The overall goal of the project is to effectively transfer knowledge of infective endocarditis to health care professionals in order to improve and enhance patient care and safety.”

More information is available from http://www.pat.nhs.uk/services-departments/publications-and-presentations.htm on the faculty of ANP or www.tinyurl.com/zrjteuk or ann.kranks@pat.nhs.uk

Pennine pharmacy service gains national recognition in awards

A SERVICE which has improved the prescribing practices of antimicrobials was shortlisted in the Pharmacy and Medicines Optimisation category in the prestigious HSJ Value in Healthcare awards.

The pharmacy service was also shortlisted for the first ever Antibiotic Guardian Awards in the Innovation category.

The project aimed to improve the prescribing practices of antimicrobials and subsequently promote good antimicrobial stewardship within the Trust by the introduction of novel functionalities into the electronic prescribing and medicines administration (ePMA) system.

They were also shortlisted in the HSJ general medicine category for a safe approach to reduce carbapenem prescriptions.

Pictured left to right: Zack Fang, consultant microbiologist; Emma Hughes, senior clinical pharmacist (antimicrobials); Dimitrios Mermerelis, microbiology registrar; Vinutha Siddaraju, microbiology registrar; Joel Paul, consultant virologist; Charlotte Brookfield, microbiology registrar; Ivor Cartmill, consultant microbiologist; Shuk In (Anita) Ho, ePMA pharmacy system manager and clinical pharmacist; Mark Livingstone, head of pharmacy.
City of Manchester Single Hospital Service Review - Stage 2 Report approved

IN January 2016, the Manchester Health and Wellbeing Board (HWBB) commissioned the City of Manchester Single Hospital Service Review to look at the benefits that might be achieved from closer working and alignment between hospital services and how these could most effectively be delivered.

The work on the Single Hospital Service forms one of the three pillars of the Manchester Locality Plan. The other two are the development of a Local Care Organisation and a single commissioning function within the City.

The review has looked at services run by University Hospital of South Manchester NHS Foundation Trust (UHSM), North Manchester General Hospital (run by The Pennine Acute Hospitals NHS Trust – PAHT) and Central Manchester University Hospitals NHS Foundation Trust (CMFT), and has been carried out independently by Sir Jonathan Michael.

Sir Jonathan Michael’s Stage 2 Report was discussed and presented to members of the HWBB on Tuesday 8 June 2016. The HWBB approved the contents of the report which concluded that the creation of a new organisation, which would take responsibility for the full range of services currently provided by CMFT, UHSM and NMGH, provides the best opportunity to deliver the benefits of a Single Hospital Service.

The HWBB reaffirmed their commitment to transform healthcare services within the City and to improve health outcomes for the local population. They were fully supportive of the proposals made within the Stage 2 report and agreed that the Trusts should enter into discussions to consider how a new organisation, to run hospital services in Manchester might be achieved. The HWBB asked that the Trusts attend a session of the HWBB in six weeks to feedback the outcomes of these discussions.

UHSM, CMFT and PAHT have indicated their support to deliver the full range of benefits that a Single Hospital Service offers.

Jim Potter, chairman of Pennine Acute Trust, said: “The recommendations set out in this report are not only radical and bold, but a positive opportunity to improve the care we offer to patients and their families across the City of Manchester. This report marks a significant moment for the NHS in Manchester and provides an opportunity to enable a better, more co-ordinated way of providing local health services. There is now even more of an imperative for the three hospital Trusts in Manchester and our commissioners to work together and grasp this opportunity.

“It is essential that we find the fastest and most effective way to achieve the benefits of a single hospital service for the City. This will require further involvement with our staff and partners about how best we achieve this. It is important that the benefits to hospital services within the City of Manchester are achieved at the same time as safeguarding and ensuring the resilience and sustainability of our services provided from our hospitals at Bury, Rochdale and Oldham.”

For more details see the programmes and projects section on the Trust intranet. The report is available on the Manchester City Council website at www.manchester.gov.uk under Health and Wellbeing Board meetings 8 June 2016.

Thought for the month

by Yusuf Khapi

EVERY year, Muslims around the globe from diverse economical and ethnic backgrounds fast from dawn to dusk during the month of Ramadhan. What is Ramadhan? Why do Muslims fast during this month?

In the Islamic tradition, the month of Ramadhan is a celebration of the Quranic revelation. Muslims express their appreciation and gratitude by fasting which entails abstaining from eating and drinking to gain closeness to God and to feel a deep inner awareness of his presence. This inner awareness of his presence, guides the soul to do right and provides protection against wrongdoing and temptation.

The inner awareness of his presence leads to recognition that life has been given as a gift and should be used for good to reflect God’s love, mercy, generosity and compassion. Fasting is a humbling experience for the soul as it provides an insight for individuals of the pain and suffering millions of fellow human beings go through without basic necessities such as food and water. This experience inspires qualities such as mercy, generosity and compassion which is reflected thorough distribution of wealth, helping the poor and needy and giving time to those in need.

For anyone who has a medical condition exemptions can be made and as one of the Muslim chaplains we can offer advice and guidance to ward staff should you require it.

The spiritual care team provides time and help for emotional comfort and support for people of all faiths and those of none. A correlation between fasting and providing emotional comfort and support is a positive mind-set transformation. Both actions seek to replace hate with mercy, miserliness with generosity and revenge with compassion. In essence, both actions seek to replace evil and negativity with goodness and positivity.
Improving our systems and care

IN January 2016, over 40 representatives from 10 health and social care organisations serving the North East Sector (NES) of Manchester came together to make rapid improvements towards standardising the care delivered to the NES population and ensuring patients receive the right care, in the right place at the right time, always.

The group worked together over four days mapping what the current patient pathway looks like from admission to discharge and agreed to standardise and improve processes at pace.

Thirty days after the event the group reconvened and reviewed what had and had not been achieved, and planned for what needed to be done over the following 30 days. The same approach was used for a 60 day and 90 day follow-up event.

So far the following has been achieved from each workstream.

**Trusted assessor model**

The patient group this work stream focused on was the low level, non-complex patients requiring social work assessment. The questions explored were:

a) Do out of borough patients awaiting a social work assessment cause a delay?

b) Would keeping a package of care open for up to 72 hours on admission support more timely discharges? Or would this block an already over-stretched care provider market and c) delay other discharges that require a new or a revised package of care?

A pathway pilot ran at Oldham and North Manchester and aimed to identify the demand for out of borough assessments; evaluate the benefits of the revised trusted assessor pathway and explore the benefit of closing or keeping open care packages.

By the 90-day follow-up event, the group aimed to further develop the trusted assessor pathway for non-social care staff to access reablement services and for the system resilience group and urgent care improvement steering group to agree on the standards for NES reablement provision.

**Board rounds**

This group was established as the Trust has had a sustained issue over the past year of having a substantial number of medically optimised patients awaiting transfer out of hospital.

The group agreed that one process which would facilitate better patient management and a more timely discharge of patients was through structured, daily MDT board rounds, using the SHOP model (Sick patients, Home patients, Other patients, Plan). Within the first 30 days, a structured MDT board round was tested at both Oldham and Fairfield hospitals.

The improvements observed included improved communication between MDT members, a reduction in delays as a result of clearer management plans and communication, and a reduction in wasted resource by all MDT members being in one place at the start of the day rather than ward managers having to hold multiple hand over meetings.

By 60 days it became apparent that the SHOP board rounds were still working, but needed some way of ensuring the approach was sustained. Plans were made to roll out the approach to all medical wards across the Trust which is now in progress.

The approach has been shared with colleagues in surgery and paediatrics to explore how it can be utilized in those areas.

**Intermediate care (IMC) referral process**

By 30 days, this group had designed a standardised IMC referral form and tested the form at Tudor Court and Wolstenholme IMC units; no issues had been identified with the effectiveness of the form for over six referrals. By 60 days, with the form being tested on more than 20 referrals, minor changes were proposed.

By 90 days, the group aims to have evaluated feedback from all providers, modify the form, and test again.

**SITREP data collection**

For several years Pennine Acute has been reporting high numbers of ‘medically optimised’ patients awaiting discharge whilst occupying acute hospital beds.

The data is often disputed by partner organisations; there is also a lack of clarity around the agreed response times for key elements within the discharge process.

Consequently, a group of colleagues from the local authorities and Pennine Acute worked together to develop a robust approach to SITREP reporting. By 30-days, the group developed the professional standards for the various stakeholders, and agreed the timelines in which key elements would be executed.

By 60-days, the group created a template to record the delays in accordance with the NHS England SITREP reporting guidelines.

The group looks forward to reporting how the template was improved, with PDSA (plan, do, study, act) cycles starting at Rochdale, and how the template ultimately facilitated more mature conversations between health and social care providers, leading to patients being in the right place, at the right time.

**Ambulatory care improvement work**

A TRUSTWIDE rapid process improvement workshop for ambulatory care took place during April. The aim of the event was to review access and referral processes into the ambulatory care units at Bury, North Manchester and Oldham using LEAN methodology. The event was part of wider service improvement plans in urgent care.

Clinical staff from all sites participated in the event led by Paula Baker, senior directorate manager for urgent care and Moira Smith, PMO in the service improvement team.

The team mapped and reviewed current processes in ambulatory care and successfully tested new criteria ‘live’ in the A&E department at North Manchester. Community, primary care and CCG stakeholders attended at key points to review and feedback on proposed changes to the service.

Outputs from the week included revised service criteria, decision support and data collection tools and the development of a new ambulatory care model for the Trust. It is proposed that the opening hours will be extended with a dedicated senior clinical decision maker in each unit with named consultant support. Improved information and communication will be available to referrers and patients accessing the service including IT development.

Rob Wood, Bury CCG and project lead for ambulatory care, said: “This event has been a game changer in terms of the future vision for ambulatory care in Bury. It is amazing what has been achieved this week.”

Joanne Moore, project sponsor and divisional director said: “This was a hugely successful workshop and what the team has managed to achieve in this week has far exceeded my expectations. This clearly demonstrates the importance of giving staff the time away from the shop floor to think and collaborate on how to achieve better ways of working to improve services for our patients. Those who took part should be very proud of what they have achieved and I look forward to seeing how quickly they can progress and implement their proposed changes.”

The new internal referral process will be rolled out from June 2016 to all Pennine Acute ambulatory care units with a launch event for primary care referrals in July.
New Rochdale ‘Provider Partnership’ welcomes over 200 community care staff

OVER 200 community based care staff from a variety of backgrounds have transferred to work for The Pennine Acute Hospitals NHS Trust (Rochdale Infirmary) as part of a brand new integrated health and social care service for Rochdale borough.

A new £9m contract to deliver a range of community health and care services through integrated teams across Heywood, Middleton and Rochdale came into force on 16 May 2016.

The new services have been commissioned by the local NHS Heywood, Middleton and Rochdale Clinical Commissioning Group (CCG).

Pennine Acute has been awarded the contract as the lead provider to work in collaboration with local partner agencies. In total 224 local community based staff from a variety of backgrounds have transferred employment to the Trust as part of the new partnership including district and community nursing teams.

The new community health and care teams will provide community nursing and therapy services for adults, treatment room services, expert patient (health promotion) services, neurological-rehabilitation, amputee services, epilepsy services, stroke early supported discharge services and pulmonary rehabilitation.

The teams will also provide the out-of-hours adult community nursing service. Staff within our division of integrated and community services will work as part of a unique partnership with local organisations including Age UK Rochdale, BARDOC (Bury and Rochdale Doctors on Call), GP Care Services Ltd, Greater Manchester Carers’ Trust, Link4Life, Rochdale Borough Council, Rochdale Housing Initiative, and VIC (Veterans in Communities).

Each of the multidisciplinary integrated neighbourhood teams will be made up of a range of health and care professionals but will also include a number of new and innovative roles and all will be bespoke to the neighbourhoods they provide for. They will work closely with GP practices across the borough.

Steve Taylor, divisional director for integrated and community services at Rochdale Infirmary, said: “We would like to welcome those staff who are joining us and our integrated and community teams as part of our new community health and care services. These are extremely exciting times for all of us involved in health and social care integration. We are particular thrilled to be working in partnership with such a diverse range of local organisations. This is a unique partnership to deliver our shared ambition of truly joined up health and care services for the people and families of Rochdale borough. Each of the multidisciplinary integrated neighbourhood teams will bring health and care professionals together. I believe that such partnerships are essential in delivering the highest quality of care to the population that we serve and to ensuring that service user’s expectations are exceeded.”

The contract and service is planned to go live in the next few months.

Pictured: Carol Pilling, district nurse Sister, Healey Surgery; student nurse Nicky Tarney; Ruth Giddins, community staff nurse, Healey Surgery; Steve Taylor, divisional director integrated and community services at Pennine Acute Trust; Shelley Harrison, assistant practitioner community nursing, Woodside Medical Centre; and Bernadette Stringfellow, district nurse Sister, Yorkshire Street Surgery.

Check that information

A PATIENT’S details must be checked for accuracy and amended/updated where necessary in order to prevent confidential information being given to the wrong patient by mistake.

Basic checks need to be carried out before information is given to patients to ensure that inappropriate disclosures, which result in confidentiality breaches, do not occur.

Always ensure that you check the patient’s NHS number, hospital number, date of birth, name, address, GP details etc. before you amend, send or hand over personal data such as discharge letters.

Check that the person receiving the information should be doing so and no-one else’s details are disclosed appropriately.

N.B. Check letters before putting in envelopes and ensure no other patient/staff details are included.

Breaching confidentiality or sending/disclosing wrong information may result in the following:

- Significant distress to patients
- Delays in treatment and care
- Disciplinary action for staff (up to and including dismissal)
- Damage to the Trust’s reputation/bad publicity
- A fine of up to £500,000 from the Information Commissioner

Please raise this matter for discussion during your departmental/team briefings.

Ensure sufficient checking mechanisms are in place in your department to ensure there is no risk of a confidentiality breach.

Person-identifiable data includes:

- Person’s name, address, full postcode, date of birth
- Pictures, photographs, videos, audiotapes or other images
- NHS number and local patient-identifiable codes
- Anything else that may be used to identify a person directly or indirectly e.g. initials

N.B. a full postcode and date of birth will identify a person in 98% of cases.

Please see the information governance policy on the intranet for further guidance or contact the information governance manager Trish.Noon@pat.nhs.uk
Love is in the ER at Oldham

GABBY May, consultant and JP Williamson, speciality registrar, first met many years ago in the emergency department at Oldham when they were both registrars looking after a seriously ill patient. Little did they know that day they would have a future together.

A couple of years later Gabby came back to work at Oldham as a consultant and JP came back to work as a registrar and it was then that they realised there was romance in the air of the emergency department – and so did everyone else!!

Last year JP proposed to Gabby over a nice bottle of wine in their kitchen and on Monday 4 April 2016 Gabby and JP tied the knot in front of family and friends at Fixby Hall in Huddersfield, followed by a short honeymoon in South Wales. An official honeymoon is planned for later in the year when the happy couple hope to go diving in Indonesia.

Congratulations and good luck in your married life Gabby and JP, from all your friends and colleagues in A&E at Oldham xx

Community midwives going gung ho!

THE community midwives, birth centre midwives and maternity support workers from Oldham recently tested their strength, agility and teamwork when they took part in a Guung Ho event at Heaton Park.

Raising money for Children in Need, the team tackled the country’s biggest inflatable obstacle course and 5k run.

Diane Chadderton, community matron at The Royal Oldham Hospital. Said: “We had an absolute ball competing in the event. We stayed tighter as a team throughout the event and had such fun taking part.”

Happy 50th Lisa

LISA Ward celebrated her special birthday on 24 May in Thailand. Hope you had a very happy birthday, we look forward to your celebrations in Manchester and Benidorm. Love from all your colleagues.

Wedded bliss for Ann

CONGRATULATIONS to Ann Budd, ENT PA, based at Fairfield, on her marriage to Mike. They were married at St Ives. Best wishes from the clinical administration team at Fairfield.

Martin hangs up his chef whites!

MARTIN Bennett, a chef at Fairfield retired on 25 May after almost 42 years service. His friends and colleagues wished him a long, happy and healthy retirement.

He has vowed to keep busy in his retirement with his interests of walking, playing billiards, spending time with his family and plans to learn to play the piano.

Celebrations all round

TWO big birthdays were celebrated on Friday
13 May in outpatients at Rochdale Infirmary.

Michelle Tarrant was 40 and Jane Holleran was 50 - congratulations to both of them from all their friends and colleagues.

Thanks from Angela

ANGELA Butler would like to thank all her colleagues for their gifts, warm wishes and sentiments expressed as she left the organisation to work with the informatics team at Leeds University Teaching Hospitals NHS Trust, for the next two years, as project support nurse.

Farewell Salma

A FOND farewell was said to Muslim chaplain Salma Amin who retired from the Trust after 25 years of working on the North Manchester site.

John Hall, chaplaincy co-ordinator, said: “Salma has been an inspiration to our team and has led the way for Muslim chaplaincy within our team.”

Welcome to Rev Gary

THE Trust welcomed Rev Gary Kennedy at a special service held in the chapel at North Manchester at which Bishop Mark Davies officially licenced Gary as a full time member of the spiritual care team.

Gary is pictured with Bishop Mark Davies and Barry Williams, head of patient experience.