

Speech and Language Therapy for Preschool Children with The Community Paediatric Service

An information guide



Speech and Language Therapy for Preschool Children with The Community Paediatric Service (CPS)

Your child has been referred to the Speech and Language Therapy Service (SALT) as part of their assessment by the Community Paediatric Service (CPS)

This is an assessment and advisory service for children aged 0 to 5 years.

We are part of the CPS team of professionals who are carrying out an assessment of your child's needs. The assessment will take place in the home or preschool.

The therapist will consider all aspects of your child's development when assessing his/her communication skills.

They will assess the following aspects of communication:

- ✓ - Attention skills.
- ✓ - How your child understands.
- ✓ - How your child communicates.
- ✓ - Interaction skills.
- ✓ - Play.

All of these factors affect your child's ability to interact and communicate with others.

What happens when my child's speech, language and communication needs have been identified?

We will provide specific advice that will help you and preschool staff to develop your child's communication skills.

This advice will be reviewed and updated on a regular basis. We may also provide specific training to you and staff at your child's preschool that will support your child's communication development.

The therapist may also work with other professionals involved with your child.

Consent

We will ensure that we have your consent before we assess or provide treatment for your child.

Patient advice and liaison service

The Patient Advice and Liaison Service (PALS) acts on behalf of service users, families, and carers to negotiate prompt solutions and help bring about changes in the way that services are developed.

As well as providing a confidential advice and support service, PALS will help guide you through the different services available from the NHS.

Telephone: 0161 604 5897

Email: pals@pat.nhs.uk.

Alternatively, you can write to: PALS, IM&T Building, North Manchester General Hospital, Delaunays Road, Crumpsall, M8 5RB.

Comments and complaints

We want to learn from comments and complaints about our services. If you have any, please speak with a member of staff. Every effort will be made to resolve any concerns and complaining will not cause any difficulties in your care with us.

You can also contact our Complaints Department via post at:

Complaints Department, IM&T Building, North Manchester General Hospital, Delaunays Road, Crumpsall, Manchester, M8 5RB

E-mail: complaintsoffice.trust@pat.nhs.uk

Telephone: 0161 604 5800

Contact us

Specialist Speech and Language Therapy Team

Werneth Primary Care Centre,

Featherstall Road South,

Oldham,

OL9 7AY,

Tel: 0161 357 5228 - Option 3

Email: srh-tr.saltreferralcn@nhs.net

Notes:

If English is not your first language and you need help, please contact the Interpretation and Translation Service

Jeśli angielski nie jest twoim pierwszym językiem i potrzebujesz pomocy, skontaktuj się z działem tłumaczeń ustnych i pisemnych

اگر انگریزی آپ کی پہلی زبان نہیں ہے اور آپ کو مدد کی ضرورت ہے تو ، براہ کرم ترجمانی اور ترجمہ خدمت سے رابطہ کریں

Dacă engleza nu este prima ta limbă și ai nevoie de ajutor, te rugăm să contactezi Serviciul de interpretare și traducere

ইংরাজী যদি আপনার প্রথম ভাষা না হয় এবং আপনার সাহায্যের প্রয়োজন হয় তবে অনুগ্রহ করে দোভাষী এবং অনুবাদ পরিষেবাটিতে যোগাযোগ করুন

إذا لم تكن الإنجليزية هي لغتك الأولى وتحتاج إلى مساعدة ، فيرجى الاتصال بخدمة الترجمة الشفوية والتحريرية

☎ : 0161 627 8770

@ : interpretation@pat.nhs.uk

To improve our care environment for Patients, Visitors and Staff, **Northern Care Alliance NHS Group** is Smoke Free including buildings, grounds & car parks.

For advice on stopping smoking contact the Specialist Stop Smoking Service on 01706 517 522

For general enquiries please contact the Patient Advice and Liaison Service (PALS) on 0161 604 5897


For enquiries regarding clinic appointments, clinical care and treatment please contact 0161 624 0420 and the Switchboard Operator will put you through to the correct department / service

The Northern Care Alliance NHS Group (NCA) is one of the largest NHS organisations in the country, employing 17,000 staff and providing a range of hospital and community healthcare services to around 1 million people across Salford, Oldham, Bury, Rochdale and surrounding areas. Our Care Organisations are responsible for providing our services, delivering safe, high quality and reliable care to the local communities they serve.

The NCA brings together Salford Royal NHS Foundation Trust and the hospitals and community services of The Royal Oldham Hospital, Fairfield General Hospital in Bury, and Rochdale Infirmary (currently part of The Pennine Acute Hospitals NHS Trust).

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