

Children's Physiotherapy Service - Medical Equipment

An information guide



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Information on Medical Equipment

IMPORTANT: Prescribed medical equipment remains the property of Northern Care Alliance (NCA) – unless otherwise stated.

The Medicines and Healthcare Products Regulatory Agency (MHRA) defines a medical device as:

Any instrument, apparatus, appliance, material or other article, excluding drugs, used for, or by, a patient or service user for:

- Diagnosis, prevention, monitoring, treatment or alleviation of disease.
- Diagnosis, monitoring, treatment, alleviation of or compensation for an injury.
- Investigation, replacement, modification, or support of the anatomy or of a physiological process.

Do:

- Operate the medical equipment correctly at all times, as instructed by your therapist.
- Ensure that you inform the Northern Care Alliance Staff of any concerns you may have at the time of delivery.
- Ensure you dispose of single use medical equipment correctly.
- Ensure that you report any problem immediately as per the guidance given by Northern Care Alliance.
- Ensure there is sufficient space to operate, move, clean and maintain the medical equipment safely.
















- Inform Northern Care Alliance if the medical equipment is no longer required. Please return all instruction manuals, accessories, leads etc.
- Report any maintenance needs, damage, loss or theft immediately to Northern Care Alliance for prompt action.

Do not:

- Alter, misuse, remove or add to your medical equipment after taking on its responsibility.
- Lend out the medical equipment to any other person.
- Use your medical equipment if it is damaged, stops functioning correctly, displays a fault or looks unsafe.
- Change or alter settings on your medical equipment unless it is part of the operating procedures.
- Dispose of the medical equipment through any other NHS organisation other than Northern Care Alliance.
- Use unsafe or multi-plug sockets, where possible. If this is necessary please inform Northern Care Alliance for advice.
- Allow anyone to use the equipment if they have not received appropriate training and instruction.

Northern Care Alliance may need to access medical equipment for maintenance and safety purposes, which may include:

1. Checking power source safety – i.e. battery/mains connections and condition.
2. Ensuring user guides are up to date and available.
3. Checking maintenance warranties, inspections and regulatory requirements are up to date.
4. Equipment updates – software, accessories etc.
5. Cleaning – i.e. general and decontamination requirements.
6. Alternative equipment available or equipment no longer deemed necessary for the patient/service user use.

Symbol	Explanation	Symbol	Explanation
	Manufacturer		Keep away from sunlight
	Authorized representative in the European Community		Keep dry
	Date of manufacture		Temperature limit
	Use-by date		Do not re-use
	Batch code		Consult instructions for use
	Sterilized using ethylene oxide		Caution
	Do not use if package is damaged		Catalogue number
	Notified Body, and product meet the basic requirements of MDD93/42/EEC		

Patient Advice and Liaison Service

The Patient Advice and Liaison Service (PALS) acts on behalf of service users, families and carers to negotiate prompt solutions and help bring about changes in the way that services are developed.

As well as providing a confidential advice and support service, PALS will help guide you through the different services available from the NHS.

Telephone: 0161 604 5897

E-mail: pals@pat.nhs.uk.

Alternatively you can write to: PALS, IM&T Building, North Manchester General Hospital, Delaunays Road, Crumpsall, M8 5RB.

Comments and complaints

We want to learn from comments and complaints about our services. If you have any, please speak with a member of staff. Every effort will be made to resolve any concerns and complaining will not cause any difficulties in your care with us.

You can also contact our Complaints Department via post at: Complaints Department, IM&T Building, North Manchester General Hospital, Delaunays Road, Crumpsall, Manchester, M8 5RB

E-mail: complaintsoffice.trust@pat.nhs.uk

Telephone: 0161 604 5800

Alternative Formats

If you need help to understand this information, require it another format such as large, spoken (on CD) OR Braille, or require it in a different language, speak to a member of staff.

Contact Us

Bury Living Well Centre

Morley Street,

Bury,

BL9 9JQ

Telephone: 0161 716 1517

Our service is available Monday to Friday from 8:00am – 4:00pm

Notes:

If English is not your first language and you need help, please contact the Interpretation and Translation Service

Jeśli angielski nie jest twoim pierwszym językiem i potrzebujesz pomocy, skontaktuj się z działem tłumaczeń ustnych i pisemnych

اگر انگریزی آپ کی پہلی زبان نہیں ہے اور آپ کو مدد کی ضرورت ہے تو ، براہ کرم ترجمانی اور ترجمہ خدمت سے رابطہ کریں

Dacă engleza nu este prima ta limbă și ai nevoie de ajutor, te rugăm să contactezi Serviciul de interpretare și traducere

ইংরাজী যদি আপনার প্রথম ভাষা না হয় এবং আপনার সাহায্যের প্রয়োজন হয় তবে অনুগ্রহ করে দোভাষী এবং অনুবাদ পরিষেবাটিতে যোগাযোগ করুন

إذا لم تكن الإنجليزية هي لغتك الأولى وتحتاج إلى مساعدة ، فيرجى الاتصال بخدمة الترجمة الشفوية والتحريرية

☎ : 0161 627 8770

@ : interpretation@pat.nhs.uk

To improve our care environment for Patients, Visitors and Staff, **Northern Care Alliance NHS Group** is Smoke Free including buildings, grounds & car parks.

For advice on stopping smoking contact the Specialist Stop Smoking Service on 01706 517 522

For general enquiries please contact the Patient Advice and Liaison Service (PALS) on 0161 604 5897


For enquiries regarding clinic appointments, clinical care and treatment please contact 0161 624 0420 and the Switchboard Operator will put you through to the correct department / service

The Northern Care Alliance NHS Group (NCA) is one of the largest NHS organisations in the country, employing 17,000 staff and providing a range of hospital and community healthcare services to around 1 million people across Salford, Oldham, Bury, Rochdale and surrounding areas. Our Care Organisations are responsible for providing our services, delivering safe, high quality and reliable care to the local communities they serve.

The NCA brings together Salford Royal NHS Foundation Trust and the hospitals and community services of The Royal Oldham Hospital, Fairfield General Hospital in Bury, and Rochdale Infirmary (currently part of The Pennine Acute Hospitals NHS Trust).

 www.facebook.com/NorthernCareAllianceNHSGroup

 www.linkedin.com/company/northern-care-alliance-nhs-group

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