

# Virtual Fracture Clinic

An information guide



# Virtual Fracture Clinic

## Assessment

**The information below is important please read carefully.**

Fracture Clinics at the Pennine Acute NHS Trust have been redesigned in order to offer the most safe and effective way to assess your recent injury/broken bone(s) and reducing your need to attend hospitals.

Coming to a traditional Fracture Clinic in the first few days following an injury is unnecessary in many cases as there will be no change in the treatment that has already been provided. This is also when the pain and immobility from the injury makes it more difficult to attend hospitals.

The “Virtual Fracture Clinic” is our new assessment process where your X-rays and initial assessment documentation will be electronically reviewed by an Orthopaedic Consultant within 72 hours of your attendance to one of our Emergency Departments or Urgent Care.

You **do not** need to attend the hospital for this assessment.

## Next steps

We will contact you within **SEVEN** days of this virtual assessment by letter.

We will write to you with advice on how to manage your injury at home and expected recovery or organise a follow up appointment in the Fracture Clinic.

**Should you not need your follow-up appointment please ensure you cancel to allow another patient to be seen.**

If you have not received your letter from us within the seven days please contact us by telephone on: **0161 778 5372**.

Please be aware that should we need to phone you regarding your treatment, calls made from the hospital may appear on your phone as "number withheld"

*Please speak to your Pharmacist for advice about pain relief or family doctor (GP) if you require further prescriptions for pain relief not available from your local pharmacists.*

## Further Information

Should you have any worries or concerns, a message can be left on the Fracture Clinic Hotline and an appropriate person will contact you between 9:00am – 5:00pm, Monday to Friday. Any messages left over a weekend will be dealt with on Monday.

To contact us please telephone: **0161 778 5372**

For any urgent worries or concerns outside of normal working hours please contact the Emergency Department you attended.

Non urgent concerns can be discussed with your GP.

**If English is not your first language and you need help, please contact the Interpretation and Translation Service**

Jeśli angielski nie jest twoim pierwszym językiem i potrzebujesz pomocy, skontaktuj się z działem tłumaczeń ustnych i pisemnych

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Dacă engleza nu este prima ta limbă și ai nevoie de ajutor, te rugăm să contactezi Serviciul de interpretare și traducere

ইংরাজী যদি আপনার প্রথম ভাষা না হয় এবং আপনার সাহায্যের প্রয়োজন হয় তবে অনুগ্রহ করে দোভাষী এবং অনুবাদ পরিষেবাটিতে যোগাযোগ করুন

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For advice on stopping smoking contact the Specialist Stop Smoking Service on 01706 517 522

**For general enquiries please contact the Patient Advice and Liaison Service (PALS) on 0161 604 5897**


**For enquiries regarding clinic appointments, clinical care and treatment please contact 0161 624 0420 and the Switchboard Operator will put you through to the correct department / service**

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The NCA brings together Salford Royal NHS Foundation Trust and the hospitals and community services of The Royal Oldham Hospital, Fairfield General Hospital in Bury, and Rochdale Infirmary (currently part of The Pennine Acute Hospitals NHS Trust).

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