

Learning Disability Liaison Nurse Service

An information guide



Learning Disability Liaison Nurse Service

About the service

The service aims to promote person centered, equitable access to hospital services for people with learning disabilities and/or autism. It supports and influences the development of hospital services, strategies, policies and procedures including the provision of learning disability and autism awareness education to Trust staff.

The learning disability nurses also offer direct support to adults, children and young people with a learning disability and/or autism, and their care providers to plan and implement any reasonable adjustments required for their hospital care.

The Learning Disability nurses assist with:

- Co-ordination of care and reasonable adjustments at points of pre-admission, admission, attendance at outpatient clinics and discharge planning
- Education within clinical areas and contributing to programmes of education
- Support and advice for hospital staff in relation to personalised care and service delivery
- Collaboration between the agencies involved in service delivery to ensure effective seamless care.
- Developing and enhancing standards of care for all patients with a learning disability and/or autism attending the acute hospital
- Promoting effective communication with those involved in the patient's care – whether they are community or hospital based
- Supporting a family member or carer affected by the patient's illness/ hospital stay
- Promoting safety and minimising risk

- Supporting the provision and development of accessible information
- Promoting positive experiences and outcomes
- Attending groups and meetings in the community to meet with people with learning disabilities and/or autism and their carers to find out about people's experiences of hospital and how services can improve and develop.

Who is the service for?

Anyone with a learning disability and/or autism, their family, carers and hospital staff who need support and advice.

How to refer

Anyone can refer by telephone, email or Intranet referral forms (for staff) to:

Ruth Bell or Briony Robinson

Learning Disability Nurses

Telephone: 0161 918 4370 or 0161 922 3479 or

The Safeguarding Team on 0161 918 4420 (44420)

Email: ruth.bell@pat.nhs.uk or briony.robinson@pat.nhs.uk

Safeguarding Team

Northern Care Alliance NHS Group

Trust Headquarters, NMGH

If English is not your first language and you need help, please contact the Interpretation and Translation Service

Jeśli angielski nie jest twoim pierwszym językiem i potrzebujesz pomocy, skontaktuj się z działem tłumaczeń ustnych i pisemnych

اگر انگریزی آپ کی پہلی زبان نہیں ہے اور آپ کو مدد کی ضرورت ہے تو ، براہ کرم ترجمانی اور ترجمہ خدمت سے رابطہ کریں

Dacă engleza nu este prima ta limbă și ai nevoie de ajutor, te rugăm să contactezi Serviciul de interpretare și traducere

ইংরাজী যদি আপনার প্রথম ভাষা না হয় এবং আপনার সাহায্যের প্রয়োজন হয় তবে অনুগ্রহ করে দোভাষী এবং অনুবাদ পরিষেবাটিতে যোগাযোগ করুন

إذا لم تكن الإنجليزية هي لغتك الأولى وتحتاج إلى مساعدة ، فيرجى الاتصال بخدمة الترجمة الشفوية والتحريرية

☎ : 0161 627 8770

@ : interpretation@pat.nhs.uk

To improve our care environment for Patients, Visitors and Staff, **Northern Care Alliance NHS Group** is Smoke Free including buildings, grounds & car parks.

For advice on stopping smoking contact the Specialist Stop Smoking Service on 01706 517 522

For general enquiries please contact the Patient Advice and Liaison Service (PALS) on 0161 604 5897


For enquiries regarding clinic appointments, clinical care and treatment please contact 0161 624 0420 and the Switchboard Operator will put you through to the correct department / service

The Northern Care Alliance NHS Group (NCA) is one of the largest NHS organisations in the country, employing 17,000 staff and providing a range of hospital and community healthcare services to around 1 million people across Salford, Oldham, Bury, Rochdale and surrounding areas. Our Care Organisations are responsible for providing our services, delivering safe, high quality and reliable care to the local communities they serve.

The NCA brings together Salford Royal NHS Foundation Trust and the hospitals and community services of The Royal Oldham Hospital, Fairfield General Hospital in Bury, and Rochdale Infirmary (currently part of The Pennine Acute Hospitals NHS Trust).

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