



Northern Care Alliance
NHS Group

Macmillan Haematology Clinical Nurse Specialist Service

An information guide



Macmillan Haematology Clinical Nurse Specialist Service

Introduction

The aim of this leaflet is to help you understand how we can help support people affected by or thought to have a haematological cancer. People with other haematological disorders (not cancer) can also access this service.

What is the role of the Macmillan Haematology Clinical Nurse Specialist?

The Macmillan Haematology Clinical Nurse Specialist is an experienced nurse with specialist training who provides support and advice to people who:

- Are undergoing investigations.
- Have a haematological cancer.
- Have a relative who has a haematological cancer.
- Have questions or concerns about a haematological cancer.

The nurse is a member of the MDT (the multidisciplinary team) involved in the care and treatment of those with a haematological cancer. As your key worker, the Macmillan Haematology Clinical Nurse Specialist is responsible for co-ordinating your care, and acts as your first point of contact if you have any problems.

The team also has a dedicated Macmillan Haematology Cancer support worker who assists the nursing team and will be involved in your care.

Some areas where the team may be able to help you include:

Emotional support

Dealing with a diagnosis of cancer, or a potential diagnosis, can be very difficult and raise many concerns. You may find it helpful to

discuss how you are feeling and any concerns you may have with your Macmillan Haematology Clinical Nurse Specialist and/or Macmillan Haematology Cancer Support Worker.

Explaining your illness and treatments

Answering your questions and providing you with as much information as you would like, so that if you wish you can take part in discussions about your care. Explaining your diagnosis and treatment plan along with addressing any concerns you may have.

Symptom control

Helping you to find the best way to manage any problems you may have, such as fatigue and pain.

Benefits advice

Providing simple advice about the benefits which you may be able to claim, and helping with forms. If necessary the nurse can also put you in contact with a benefits advisor.

Helping to co-ordinate your care

Talking with the doctors, nurses and other health care professionals involved in your care, both in hospital and in the community, to ensure that you receive the most appropriate care.

How can I access the Macmillan Haematology Clinical Nurse Specialist or Cancer Support Worker?

Referrals can be made by any health or social care worker involved in your care with your permission, or you can contact the service yourself.

You can contact the team by:

Telephone - **0161 778 5297** or

email - **pah-tr.machaemcns@nhs.net**

If English is not your first language and you need help, please contact the Interpretation and Translation Service

Jeśli angielski nie jest twoim pierwszym językiem i potrzebujesz pomocy, skontaktuj się z działem tłumaczeń ustnych i pisemnych

اگر انگریزی آپ کی پہلی زبان نہیں ہے اور آپ کو مدد کی ضرورت ہے تو ، براہ کرم ترجمانی اور ترجمہ خدمت سے رابطہ کریں

Dacă engleza nu este prima ta limbă și ai nevoie de ajutor, te rugăm să contactezi Serviciul de interpretare și traducere

ইংরাজী যদি আপনার প্রথম ভাষা না হয় এবং আপনার সাহায্যের প্রয়োজন হয় তবে অনুগ্রহ করে দোভাষী এবং অনুবাদ পরিষেবাটিতে যোগাযোগ করুন

إذا لم تكن الإنجليزية هي لغتك الأولى وتحتاج إلى مساعدة ، فيرجى الاتصال بخدمة الترجمة الشفوية والتحريرية

☎ : 0161 627 8770

@ : interpretation@pat.nhs.uk

To improve our care environment for Patients, Visitors and Staff, **Northern Care Alliance NHS Group** is Smoke Free including buildings, grounds & car parks.

For advice on stopping smoking contact the Specialist Stop Smoking Service on 01706 517 522

For general enquiries please contact the Patient Advice and Liaison Service (PALS) on 0161 604 5897


For enquiries regarding clinic appointments, clinical care and treatment please contact 0161 624 0420 and the Switchboard Operator will put you through to the correct department / service

The Northern Care Alliance NHS Group (NCA) is one of the largest NHS organisations in the country, employing 17,000 staff and providing a range of hospital and community healthcare services to around 1 million people across Salford, Oldham, Bury, Rochdale and surrounding areas. Our Care Organisations are responsible for providing our services, delivering safe, high quality and reliable care to the local communities they serve.

The NCA brings together Salford Royal NHS Foundation Trust and the hospitals and community services of The Royal Oldham Hospital, Fairfield General Hospital in Bury, and Rochdale Infirmary (currently part of The Pennine Acute Hospitals NHS Trust).

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