

# Macmillan Hepato- Pancreato Biliary (HPB) Upper Gastrointestinal (UGI) Cancer Support Worker

An information guide



# **Macmillan Hepato-Pancreato Biliary (HPB) Upper Gastrointestinal (UGI) Cancer Support Worker**

## **What is a Macmillan HPB/UGI support worker?**

The Macmillan cancer support worker provides practical and emotional support to people living with cancer and their families.

They recognise information needs that people require may change over time and work with the person to ensure they receive the right support at the right time throughout their cancer journey.

## **Your HPB/UGI Support Worker**

Your HPB/UGI support worker is based at Royal Oldham Hospital and also provides a service for Rochdale Infirmary, Fairfield general Hospital and North Manchester General Hospital.

## **What Services do we offer:**

- The opportunity to complete Holistic needs Assessment (a concerns checklist).
- The development of a personalised care plan.
- We can support you at clinic appointments.
- We offer face-face/Telephone contact.
- We help to coordinate a person's care and support and can signpost to a wide range of services that may be of benefit.

## **How can we help you?**

We work very closely with your key worker/clinical nurse specialist and other members of the multi-disciplinary team (MDT) which includes doctors, nurses, dieticians, physiotherapists and occupational therapists.

We are a key link to other professionals and services and communicate regularly with others involved in your care, for example your GP and district Nurse

## **Contact details:**

Your Macmillan Cancer Support worker **Jeanette O'Reilly** is based at:

The Royal Oldham Hospital,

Marjorie Lees Unit,

Room 37,

Monday - Friday 9:00am - 5:00pm,

**Telephone:** 0161 778 5161.

An answer phone facility is available and we will return your call as soon as possible.

**If English is not your first language and you need help, please contact the Interpretation and Translation Service**

Jeśli angielski nie jest twoim pierwszym językiem i potrzebujesz pomocy, skontaktuj się z działem tłumaczeń ustnych i pisemnych

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Dacă engleza nu este prima ta limbă și ai nevoie de ajutor, te rugăm să contactezi Serviciul de interpretare și traducere

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For advice on stopping smoking contact the Specialist Stop Smoking Service on 01706 517 522

**For general enquiries please contact the Patient Advice and Liaison Service (PALS) on 0161 604 5897**


**For enquiries regarding clinic appointments, clinical care and treatment please contact 0161 624 0420 and the Switchboard Operator will put you through to the correct department / service**

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The NCA brings together Salford Royal NHS Foundation Trust and the hospitals and community services of The Royal Oldham Hospital, Fairfield General Hospital in Bury, and Rochdale Infirmary (currently part of The Pennine Acute Hospitals NHS Trust).

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**Date of publication: June 2020**

**Date of review: June 2020**

**Date of next review: June 2022**

**Ref: PI(SU)466**

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