

Welcome to Ward T6 - Short Stay Elective Ward

An information guide



Welcome to T6 - Short Stay Elective Ward

Lead Nurse: Kate Jarvis

Ward Manager: Jennifer Tickle

Ward Sisters: Alison O'Neill & Chloe Howson

Ward Telephone Number: 0161 627 8252/8253

About the Ward:- Theatre Admission Lounge (TAL)

What is the Theatre Admission Lounge (TAL)?

It is a dedicated pre-operative waiting area for patients who have been admitted on the day they are scheduled to have their surgery. Patients admitted to TAL will more than likely have undergone a pre-operative assessment and have been assessed to be physically fit to await their surgery without needing to be on a ward. TAL is managed by the staff on Ward T6, and staff will be in attendance at all times.

Most wards have doctor's rounds in the morning where patients fit for discharge are identified. Until patients on the wards have been discharged there may not be beds available for those patients having surgery that day. TAL allows patients to be admitted to the hospital and to be made ready for surgery prior to a bed being available. This helps ensure the surgery time available is well used and that operating lists can start promptly. Admitting patients to TAL improves efficiency in separating admission and discharge.

The time you have been given to arrive in TAL is not the time that you will have your procedure. The request for you to come in earlier than your procedure is so that the nursing staff can prepare you for theatre and allow time for the surgical team and anaesthetist to see you.

A relative, carer or friend will be able to bring you into TAL but as it is quite a small area, seating is limited to patients only. However, if seating is available then your companion is welcome to stay.

The nursing staff will inform you of the ward you will go to following surgery. They will give you its location and contact telephone number. The nursing staff will also be happy to telephone a relative or friend to give them this information.

We understand that waiting for your operation can be an anxious time. Our aim is to make that time as agreeable as we can by:

- Answering your questions
- Keeping you well informed about when you will go to the operating theatre
- Treating you with respect at all times

Very occasionally we may have to cancel procedures on the day and send patients home, this would be rare and due to unforeseen circumstances which would be explained to you should this happen.

About the Ward :- Ward T6

Ward T6 is a short stay elective multi-speciality surgical ward, and we are open 365 days a year.

Our aim is to provide high quality care to you as an individual, and all the staff would like to welcome you to the ward.

Mealtimes:

- Breakfast - 08:00am - 08:45am
- Lunch - 12:00pm - 13:00pm
- Tea - 17:00pm - 18:00pm

Visiting Hours:

Visiting is open however we ask that visiting is avoided during the mealtimes (as above) except in special circumstances by prior arrangement with the nurse in charge.

Visitor's chairs are provided on the ward. Please can these be returned following visiting.

During your stay

Once you have been allocated your bedside locker and placed your belongings into it please could you arrange for any bags/suitcases to be taken home until you are ready for discharge.

In your hospital welcome pack you will find a number of information leaflets which we ask you to read. These include information on what you can do to prevent any pressure damage to your skin whilst you are in hospital.

Also included in the pack is information regarding infection prevention and what you and your visitors can do to minimise the risk of infection.

On admission you will be provided with hand wipes which are for your own use. We ask that visitors use the hand gel provided at the hand hygiene stations upon entering and leaving the ward.

Visitors are also kindly asked **not** to sit on patient's bed and armchairs.

Unfortunately due to infection prevention, fresh flowers **are not** permitted on the ward.

We encourage early mobility following surgery and our nursing and therapy teams will work with you to achieve this.

Your treatment plan

Your team of doctors will undertake a daily ward round. We will keep you fully informed of your treatment plan. We encourage you to ask questions about your treatment.

If you have any concerns regarding your treatment/information provided please speak to the nurse who is looking after you and that particular shift.

The Ward Manager is also available to speak to you on the ward.

Teaching students

T6 is a teaching and learning environment therefore you may come into contact with Medical Students and Student Nurses. There may also be trainee therapists working on the ward.

Specialist teams

Specialist teams also visit the ward. These include:-

- Colorectal Specialist Nurses
- Pain Management Team
- Palliative Care Team
- Infection Prevention Nurses
- Tissue Viability Nurses
- Members of the Senior Nursing Team
- Hospital Chaplains

All beds are fitted with a Hospedia TV and phone. The patient line number is **0870 212 1234 + patient pin number**. The phone can only be used once the patient has registered with the patient line system and the pin number will appear on screen. Calls to numbers beginning **01, 02 and 03** are currently free of charge.

The hospital operates a **no-smoking** policy that applies to all buildings and hospital grounds. Patients must speak to a member of staff before leaving the ward. Whilst in hospital, if you are connected to any medical equipment, you must remain on the ward at all times.

When you are ready to go home you may be transferred to the Hospital Discharge Lounge which is located on Ward G1. This may be as early as 08:30am (following breakfast). This is to release beds as early as possible for new patients to be admitted.

On G1 Discharge Lounge you can wait for your medications to arrive from pharmacy, and for relatives to pick you up.

If you have any questions please do not hesitate to ask.

Our aim is to provide a positive patient experience during our stay with us.

Prior to your discharge your nurse will give you a Friends and Family Card for you to complete. Following completion please either give the card to the nurse or alternatively deposit in the post box which can be found on the ward.

Notes:

If English is not your first language and you need help, please contact the Interpretation and Translation Service

Jeśli angielski nie jest twoim pierwszym językiem i potrzebujesz pomocy, skontaktuj się z działem tłumaczeń ustnych i pisemnych

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Dacă engleza nu este prima ta limbă și ai nevoie de ajutor, te rugăm să contactezi Serviciul de interpretare și traducere

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For advice on stopping smoking contact the Specialist Stop Smoking Service on 01706 517 522

For general enquiries please contact the Patient Advice and Liaison Service (PALS) on 0161 604 5897

For enquiries regarding clinic appointments, clinical care and treatment please contact 0161 624 0420 and the Switchboard Operator will put you through to the correct department / service

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Date of publication: April 2019

Date of review: October 2019

Date of next review: October 2021

Ref: PI(SU)072

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