

Welcome to Ward G1 - Discharge Unit

An information guide



Welcome to Ward G1 - Discharge Unit

Lead Nurse: Pauline Abraham

Ward Manager: Susan Howard

Ward Sisters: Louise Frost & Francesca Morrissey

Ward Telephone Number: 0161 627 8137 or 0161 627 8164

About the Ward

Ward G1 is a 27 bedded Discharge Unit with male and female bays. Our aim is to provide high quality care to you as an individual, and all the staff would like to welcome you to the ward.

Ward G1 is a nurse led unit and for this reason you will not routinely see a doctor on a daily basis, but the doctor will be called as required. On the unit you will see a number of the multidisciplinary team in order to make your discharge as safe as possible

Once you are a patient on Ward G1 we will start to prepare you for your discharge from hospital.

The Staff

We have a Ward Manager, Ward Sisters, and a fantastic team of nurses who are supported by a dedicated team of healthcare support workers.

We have an excellent ward clerk who works with us Monday to Saturday between 09:00-17:00.

Mealtimes:

- Breakfast - 08:00am - 09:00am
- Lunch - 12:00pm - 13:00pm
- Tea - 17:00pm - 18:00pm

Snacks are also available 24 hours a day please ensure you ask our staff if you require anything and very importantly that you tell the ward staff if you are allergic to any foods.

Visiting

We operate a policy of open visiting and support and promote 'John's Campaign'.

The new policy forms part of the Northern Care Alliance aim to make its hospitals more carer and dementia friendly by giving relatives, friends and carers the chance to spend more time with their loved one at a time that suits them and have an active role in their care while they are in hospital.

We ask that you have only three visitors at a time as large groups can disturb other patients. Children are welcome to visit parents/ carers/relatives in hospital, but any child under the age of 16 years must be accompanied by a responsible adult visitor.

Visitors are also kindly asked **not** to sit on patient's bed and armchairs.

During your stay

You will have a bedside locker which we ask that you place your belongings into.

You will be provided with hand wipes which are for your own use. We ask that visitors use the hand gel provided at the hand hygiene stations upon entering and leaving the ward.

If you have any concerns about any aspect of your care, please talk to the ward sister or charge nurse. If they are not available or you wish to talk to somebody from outside the ward, you can call a senior Nurse 24 hours a day on **07970199258**.

If there is anything else, we can do for you and your family whilst you are with us; please do not hesitate to ask.

Students nurses, cadets and medical students

Ward G1 is a teaching and learning environment therefore you may come into contact with Medical Students and Student Nurses. There may also be trainee therapists working on the ward.

During your stay in hospital, procedures may be carried out by students and other healthcare professionals, as part of a recognised teaching / development programme.

You do not have to take part if you do not want to and your treatment will not be affected in any way. Please let your nurse or doctor know.

#EndPJPParalysis - Get Dressed, Get Up, Get Moving!

During your stay in hospital, it is important to remain mobile and independent. Spending just a few days in bed can be harmful to your muscles, causing deconditioning which can impact on your mobility.

We encourage patients to be dressed and mobile whilst in our care as their condition allows. Our hospital participates in the national #EndPJPParalysis campaign.

Bedside TV and phone

All beds are fitted with a Hospedia TV and phone.

The patient line number is **0870 212 1234 + patient pin number**. The phone can only be used once the patient has registered with the patient line system and the pin number will appear on screen. Calls to numbers beginning **01, 02 and 03** are currently free of charge.

Currently the service is provided free of charge from 08:00am - 12:00pm each day. The bedside units also provide access to the radio. The radio service is free but you will need to register.

Privacy, dignity and respect

We expect our staff to do their best for you, and to treat you with dignity and respect.

Similarly, we do not expect our staff to be subjected to any form of verbal abuse, threatened or assaulted in anyway.

We are unable to take responsibilities for valuables unless you put them in the Trusts secure facilities. Speak to your nurse if you need help.

Smoking

The hospital operates a **no-smoking** policy that applies to all buildings and hospital grounds. Patients must speak to a member of staff before leaving the ward. Whilst in hospital, if you are connected to any medical equipment, you must remain on the ward at all times.

Discharge Lounge

The Discharge Lounge is located within the Unit.

On the day of your discharge you will be moved into the Discharge Lounge to await your transport home if needed or your to take home (TTH) prescription.

If English is not your first language and you need help, please contact the Interpretation and Translation Service

Jeśli angielski nie jest twoim pierwszym językiem i potrzebujesz pomocy, skontaktuj się z działem tłumaczeń ustnych i pisemnych

اگر انگریزی آپ کی پہلی زبان نہیں ہے اور آپ کو مدد کی ضرورت ہے تو ، براہ کرم ترجمانی اور ترجمہ خدمت سے رابطہ کریں

Dacă engleza nu este prima ta limbă și ai nevoie de ajutor, te rugăm să contactezi Serviciul de interpretare și traducere

ইংরাজী যদি আপনার প্রথম ভাষা না হয় এবং আপনার সাহায্যের প্রয়োজন হয় তবে অনুগ্রহ করে দোভাষী এবং অনুবাদ পরিষেবাটিতে যোগাযোগ করুন

إذا لم تكن الإنجليزية هي لغتك الأولى وتحتاج إلى مساعدة ، فيرجى الاتصال بخدمة الترجمة الشفوية والتحريرية

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To improve our care environment for Patients, Visitors and Staff, **Northern Care Alliance NHS Group** is Smoke Free including buildings, grounds & car parks.

For advice on stopping smoking contact the Specialist Stop Smoking Service on 01706 517 522

For general enquiries please contact the Patient Advice and Liaison Service (PALS) on 0161 604 5897

For enquiries regarding clinic appointments, clinical care and treatment please contact 0161 624 0420 and the Switchboard Operator will put you through to the correct department / service

The Northern Care Alliance NHS Group (NCA) is one of the largest NHS organisations in the country, employing 17,000 staff and providing a range of hospital and community healthcare services to around 1 million people across Salford, Oldham, Bury, Rochdale and surrounding areas. Our Care Organisations are responsible for providing our services, delivering safe, high quality and reliable care to the local communities they serve.

The NCA brings together Salford Royal NHS Foundation Trust and the hospitals and community services of The Royal Oldham Hospital, Fairfield General Hospital in Bury, and Rochdale Infirmary (currently part of The Pennine Acute Hospitals NHS Trust).

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