

Oldham Diabetes Service

An information guide



Oldham Diabetes Service

Who are we?

Oldham Diabetes Service is a team consisting of Diabetes Consultants, Specialist Nurses, Specialist Dietitians, an Assistant Practitioner, a Health Care Assistant and secretarial support. The service has been commissioned by Oldham CCG to provide specialist diabetes care for appropriate adults with an Oldham GP.

Clinic Locations

We are based at Glodwick Primary Care Centre and run virtual and face to face clinics at a variety of locations. Home visits can also be carried out on patients deemed appropriate for this.

How to refer?

You will have been referred into the service by your GP or the hospital Diabetes team. If you have been referred by your GP you will be asked to phone the appointments centre to choose the most appropriate appointment time and location.

Who will I see?

You will have been triaged to see the most appropriate clinician in the team following receipt of your referral. However, you may also see other team members as appropriate to support your Diabetes care.

At your appointment

Please arrive on time as if you arrive more than 10 minutes late we may be unable to see you. Please bring with you:

- A list of your current medication.
- Blood glucose (sugar) results if you test at home.

Please book in to the health centre reception on your arrival. Your initial appointment should last approximately 30 minutes. During this time you will be given advice regarding your diabetes with a view to helping you improve your overall control. You will be involved in any decisions around changes to your diabetes treatment and an agreed treatment plan discussed.

Follow up appointments will be arranged as appropriate. The aim of the service is to work with you and your GP to achieve improved control and then to discharge you back to the care of your GP for follow up.

Following consultations where changes have been agreed, a copy letter of the management plan will be sent to your GP and a copy to you.

The Oldham Diabetes Service will not replace the care you receive from your own GP or practice nurse so ensure that you still attend your annual diabetes checks.

If you fail to attend appointments you will be discharged back to your GP.

Contact us

Oldham Diabetes Service

1st Floor, Glodwick Primary Care Centre,

137 Glodwick Road, Oldham,

OL4 1YN

Telephone: 0161 357 5162 (answer phone available)

Service hours: Monday to Friday, 9:00am to 5:00pm

Email: srh-tr.oldhamdiabetesservice@nhs.net

If English is not your first language and you need help, please contact the Interpretation and Translation Service

Jeśli angielski nie jest twoim pierwszym językiem i potrzebujesz pomocy, skontaktuj się z działem tłumaczeń ustnych i pisemnych

اگر انگریزی آپ کی پہلی زبان نہیں ہے اور آپ کو مدد کی ضرورت ہے تو ، براہ کرم ترجمانی اور ترجمہ خدمت سے رابطہ کریں

Dacă engleza nu este prima ta limbă și ai nevoie de ajutor, te rugăm să contactezi Serviciul de interpretare și traducere

ইংরাজী যদি আপনার প্রথম ভাষা না হয় এবং আপনার সাহায্যের প্রয়োজন হয় তবে অনুগ্রহ করে দোভাষী এবং অনুবাদ পরিষেবাটিতে যোগাযোগ করুন

إذا لم تكن الإنجليزية هي لغتك الأولى وتحتاج إلى مساعدة ، فيرجى الاتصال بخدمة الترجمة الشفوية والتحريرية

☎ : 0161 627 8770

@ : interpretation@pat.nhs.uk

To improve our care environment for Patients, Visitors and Staff, **Northern Care Alliance NHS Group** is Smoke Free including buildings, grounds & car parks.

For advice on stopping smoking contact the Specialist Stop Smoking Service on 01706 517 522

For general enquiries please contact the Patient Advice and Liaison Service (PALS) on 0161 604 5897


For enquiries regarding clinic appointments, clinical care and treatment please contact 0161 624 0420 and the Switchboard Operator will put you through to the correct department / service

The Northern Care Alliance NHS Group (NCA) is one of the largest NHS organisations in the country, employing 17,000 staff and providing a range of hospital and community healthcare services to around 1 million people across Salford, Oldham, Bury, Rochdale and surrounding areas. Our Care Organisations are responsible for providing our services, delivering safe, high quality and reliable care to the local communities they serve.

The NCA brings together Salford Royal NHS Foundation Trust and the hospitals and community services of The Royal Oldham Hospital, Fairfield General Hospital in Bury, and Rochdale Infirmary (currently part of The Pennine Acute Hospitals NHS Trust).

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