

Macmillan Colorectal Cancer and Stoma Care Support Worker

An information guide



Macmillan Colorectal Cancer and Stoma Care Support Worker

What is the role of a Macmillan Colorectal Cancer and Stoma Care Support Worker?

Macmillan Colorectal Cancer and Stoma Care Support workers provide both emotional support and practical advice to help meet a person's individual needs.

As support workers we can help to co-ordinate patient's care whilst providing support and signposting patients to a wide range of services that may be of benefit to you as individuals.

What services do we offer?

Holistic needs Assessments (concerns checklist)

We offer face to face and telephone assessments to continually provide emotional and psychological support throughout your treatment pathway.

We also help to arrange and plan the Health and Wellbeing event.

Stoma care

If you have a stoma post-surgery, we can provide practical stoma management, emotional and psychological support.

We also help arrange the stoma care support group

How can we help you?

As a support worker we can provide information, advice and support to you and your family throughout your treatment pathway and through follow up.

All your concerns will be discussed with your Macmillan Colorectal Nurse Specialist to make sure you have the appropriate support, following which a care plan will be created and shared with you and your GP.

We work as part of a large team of Healthcare professional, including doctors, nurses, dieticians, physiotherapists and occupational therapists. We also communicate regularly with others involved in your care, for example your GP and District Nurse.

How can we be contacted?

Your Macmillan Colorectal and Stoma Care Support Workers are **Lisa Buckley** and **Josie Goulden**.

They work at both The Royal Oldham Hospital and North Manchester General Hospital.

Monday to Friday 8:00am - 4:00pm

Telephone: 0161 656 1452 or 0161 918 4800

An answer phone service is available for you to leave a message and we will return your call as soon as possible.

If English is not your first language and you need help, please contact the Interpretation and Translation Service

Jeśli angielski nie jest twoim pierwszym językiem i potrzebujesz pomocy, skontaktuj się z działem tłumaczeń ustnych i pisemnych

اگر انگریزی آپ کی پہلی زبان نہیں ہے اور آپ کو مدد کی ضرورت ہے تو ، براہ کرم ترجمانی اور ترجمہ خدمت سے رابطہ کریں

Dacă engleza nu este prima ta limbă și ai nevoie de ajutor, te rugăm să contactezi Serviciul de interpretare și traducere

ইংরাজী যদি আপনার প্রথম ভাষা না হয় এবং আপনার সাহায্যের প্রয়োজন হয় তবে অনুগ্রহ করে দোভাষী এবং অনুবাদ পরিষেবাটিতে যোগাযোগ করুন

إذا لم تكن الإنجليزية هي لغتك الأولى وتحتاج إلى مساعدة ، فيرجى الاتصال بخدمة الترجمة الشفوية والتحريرية

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To improve our care environment for Patients, Visitors and Staff, **Northern Care Alliance NHS Group** is Smoke Free including buildings, grounds & car parks.

For advice on stopping smoking contact the Specialist Stop Smoking Service on 01706 517 522

For general enquiries please contact the Patient Advice and Liaison Service (PALS) on 0161 604 5897

For enquiries regarding clinic appointments, clinical care and treatment please contact 0161 624 0420 and the Switchboard Operator will put you through to the correct department / service

The Northern Care Alliance NHS Group (NCA) is one of the largest NHS organisations in the country, employing 17,000 staff and providing a range of hospital and community healthcare services to around 1 million people across Salford, Oldham, Bury, Rochdale and surrounding areas. Our Care Organisations are responsible for providing our services, delivering safe, high quality and reliable care to the local communities they serve.

The NCA brings together Salford Royal NHS Foundation Trust and the hospitals and community services of The Royal Oldham Hospital, Fairfield General Hospital in Bury, and Rochdale Infirmary (currently part of The Pennine Acute Hospitals NHS Trust).

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