



Northern Care Alliance  
NHS Group

# Macmillan Acute Oncology Nursing Service

An information guide



# Macmillan Acute Oncology Nursing Service

As you have been admitted to hospital with a problem related to your cancer treatment or to the cancer itself, you have been put in contact with a team called the Macmillan Acute Oncology Service.

We cover North Manchester General Hospital, The Royal Oldham Hospital, Rochdale Infirmary and Fairfield General Hospital.

## Who are we?

The team includes;

- Macmillan Acute Oncology Nurses.
- Acute Oncology Co-ordinators (who provide administrative support).

The team will work closely with the doctors and nurses responsible for looking after you, helping to ensure that you receive the best possible care and appropriate treatment. We will also link with other clinical teams including oncologists (cancer doctors) who may already be involved in your care.

## What we can offer

We can help to ensure that you receive the support you and your carers need as a result of your admission to hospital.

We can also provide information and advice if you:

- Have complications from chemotherapy/ radiotherapy or other cancer treatments.
- Have complications from a known cancer.
- Have, or are thought to have, a cancer of unknown primary (CUP) where the origin, known as the primary cancer, cannot be identified.

## **The team aims to:-**

- Provide advice on managing side effects e.g. sore mouth, infection, nausea and vomiting.
- Ensure that you only receive appropriate tests and investigations.
- Ensure you are not kept in hospital longer than necessary.
- Provide advice and support for clinical staff caring for you.
- Ensure you are seen as quickly as possible by other specialist clinical teams if that is necessary.

## **Service hours**

The service is available from 08:30 to 16:30 Monday - Sunday, including Bank Holidays. If no-one is available to take your call or you ring outside these hours, you can leave a message and we will respond within one working day.

**If you have received treatment recently and are unwell and require advice either during working hours or out of hours you should contact the hotline number you have been given and not leave a message on this number:**

## **Hotline numbers are:**

For Pennine Acute Haematology Patients :

Ward F11 - Day Unit (Monday - Friday 08:30-17:30) 0161 778 5584

Ward F11 - Inpatient Unit (at all other times) 0161 778 5519/5514

All other patients:

Christie hotline 0161 446 3658

**If English is not your first language and you need help, please contact the Interpretation and Translation Service**

Jeśli angielski nie jest twoim pierwszym językiem i potrzebujesz pomocy, skontaktuj się z działem tłumaczeń ustnych i pisemnych

اگر انگریزی آپ کی پہلی زبان نہیں ہے اور آپ کو مدد کی ضرورت ہے تو ، براہ کرم ترجمانی اور ترجمہ خدمت سے رابطہ کریں

Dacă engleza nu este prima ta limbă și ai nevoie de ajutor, te rugăm să contactezi Serviciul de interpretare și traducere

ইংরাজী যদি আপনার প্রথম ভাষা না হয় এবং আপনার সাহায্যের প্রয়োজন হয় তবে অনুগ্রহ করে দোভাষী এবং অনুবাদ পরিষেবাটিতে যোগাযোগ করুন

إذا لم تكن الإنجليزية هي لغتك الأولى وتحتاج إلى مساعدة ، فيرجى الاتصال بخدمة الترجمة الشفوية والتحريرية

☎ : 0161 627 8770

@ : interpretation@pat.nhs.uk

To improve our care environment for Patients, Visitors and Staff, **Northern Care Alliance NHS Group** is Smoke Free including buildings, grounds & car parks.

For advice on stopping smoking contact the Specialist Stop Smoking Service on 01706 517 522

**For general enquiries please contact the Patient Advice and Liaison Service (PALS) on 0161 604 5897**

**For enquiries regarding clinic appointments, clinical care and treatment please contact 0161 624 0420 and the Switchboard Operator will put you through to the correct department / service**

The Northern Care Alliance NHS Group (NCA) is one of the largest NHS organisations in the country, employing 17,000 staff and providing a range of hospital and community healthcare services to around 1 million people across Salford, Oldham, Bury, Rochdale and surrounding areas. Our Care Organisations are responsible for providing our services, delivering safe, high quality and reliable care to the local communities they serve.

The NCA brings together Salford Royal NHS Foundation Trust and the hospitals and community services of The Royal Oldham Hospital, Fairfield General Hospital in Bury, and Rochdale Infirmary (currently part of The Pennine Acute Hospitals NHS Trust).



[www.facebook.com/NorthernCareAllianceNHSGroup](http://www.facebook.com/NorthernCareAllianceNHSGroup)



[www.linkedin.com/company/northern-care-alliance-nhs-group](http://www.linkedin.com/company/northern-care-alliance-nhs-group)



Northern Care Alliance NHS Group (NCA) @NCAlliance\_NHS

**Date of publication: December 2012**

**Date of review: April 2021**

**Date of next review: April 2023**

**Ref: PI(M)788**

**© The Northern Care Alliance NHS Group**

[www.pat.nhs.uk](http://www.pat.nhs.uk)

[www.northerncarealliance.nhs.uk](http://www.northerncarealliance.nhs.uk)

