

Hospital Visiting Passport

An information guide



Hospital Visiting Passport

Your health, safety and wellbeing and that of our patients, communities and teams across the organisation remain our absolute priority. Hospital visiting is currently suspended with immediate effect and until further notice.

We apologise for any distress this may cause; the restrictions are in place to keep you and others safe.

The only exceptional circumstances where 1 or 2 nominated visitors are permitted are listed below:

- The patient you wish to visit is receiving end-of-life care.
- You are the birthing partner accompanying a woman in labour.
- You are a parent or appropriate adult visiting your child.
- You are supporting someone with a mental health issue such as dementia, a learning disability or autism, where not being present would cause the patient to be distressed.

Visitors Guidance Notes

- Due to current visiting restrictions in place, visiting is only permitted for one/two nominated visitor / carer at the discretion of the ward manager.
- The nurse caring for your relative will issue and sign this passport which will allow you access to the hospital. This will be available for collection from security on arrival at the main entrance.
- The passport will be valid for seven days at a time. If needed, an extension will be authorised by ward staff.
- On arrival at the main entrance, you will be asked to apply hand sanitiser and apply a face mask.

- On arrival to the ward entrance, you will be asked to wash your hands, change your face mask and possibly apply additional PPE. Ward staff will direct you.

Staff Guidance Notes

- All passports must be checked at the entrance to the hospital by security.
- Nursing staff should explain the reasons visiting restrictions are in place.
- In addition, nursing staff should consider if possible offering video / phone calls.
- Ensure the passport is valid.

Hospital:	
Ward:	
Nominated Visitor/s Name:	
Approved by:	
Signed:	
Dated:	
VALID FOR SEVEN DAYS	

Approved Extension:

Date	Ward	Approved by	Signed	Valid until

If English is not your first language and you need help, please contact the Interpretation and Translation Service

Jeśli angielski nie jest twoim pierwszym językiem i potrzebujesz pomocy, skontaktuj się z działem tłumaczeń ustnych i pisemnych

اگر انگریزی آپ کی پہلی زبان نہیں ہے اور آپ کو مدد کی ضرورت ہے تو ، براہ کرم ترجمانی اور ترجمہ خدمت سے رابطہ کریں

Dacă engleza nu este prima ta limbă și ai nevoie de ajutor, te rugăm să contactezi Serviciul de interpretare și traducere

ইংরাজী যদি আপনার প্রথম ভাষা না হয় এবং আপনার সাহায্যের প্রয়োজন হয় তবে অনুগ্রহ করে দোভাষী এবং অনুবাদ পরিষেবাটিতে যোগাযোগ করুন

إذا لم تكن الإنجليزية هي لغتك الأولى وتحتاج إلى مساعدة ، فيرجى الاتصال بخدمة الترجمة الشفوية والتحريرية

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To improve our care environment for Patients, Visitors and Staff, **Northern Care Alliance NHS Group** is Smoke Free including buildings, grounds & car parks.

For advice on stopping smoking contact the Specialist Stop Smoking Service on 01706 517 522

For general enquiries please contact the Patient Advice and Liaison Service (PALS) on 0161 604 5897


For enquiries regarding clinic appointments, clinical care and treatment please contact 0161 624 0420 and the Switchboard Operator will put you through to the correct department / service

The Northern Care Alliance NHS Group (NCA) is one of the largest NHS organisations in the country, employing 17,000 staff and providing a range of hospital and community healthcare services to around 1 million people across Salford, Oldham, Bury, Rochdale and surrounding areas. Our Care Organisations are responsible for providing our services, delivering safe, high quality and reliable care to the local communities they serve.

The NCA brings together Salford Royal NHS Foundation Trust and the hospitals and community services of The Royal Oldham Hospital, Fairfield General Hospital in Bury, and Rochdale Infirmary (currently part of The Pennine Acute Hospitals NHS Trust).

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Date of publication: November 2020

Date of review: November 2020

Date of next review: November 2022

Ref: PI(C)682

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