Welcome to Bury and Rochdale Care Organisation

Fairfield General Hospital and Rochdale Infirmary have come together to create a care organisation with a true focus on community based care. Innovative ways of delivering patient centred care used in our award winning Stroke centre at Fairfield and the pioneering Heywood Middleton Rochdale Emergency Assessment and Treatment Team (HEATT) care service developed at Rochdale demonstrate that this care organisation is one that provides a unique service for the surrounding population.

Bury Division of Integrated Care

Fairfield General is located two miles from the centre of Bury and 10.5 miles north of Manchester, it is Bury’s only hospital. It is the main site for elective surgery in North Manchester and is one of three primary stroke units in Greater Manchester.

The Trust has invested £2m to improve facilities in the hospital's accident and emergency department. The improvements include a new, dedicated Children's A&E department and these new facilities were launched in summer 2014.

Services within Bury include:

- Emergency and Urgent Care
- General and Specialist Medicine
- Elective Orthopaedic surgery
- ENT
- Gastroenterology
- Clinical Support Services
Bury provides an Emergency Department and Urgent Care service providing access to Acute services for patients referred from the community. In partnership with Bury Local Care Organisation and the transferring community staff, the care organisation is making great strides in working towards integrated care pathways.

**Heywood Middleton & Rochdale Division of Integrated Care**

Staff joining the Rochdale Division of Integrated Care (as part of the Bury and Rochdale Care Organisation) will join existing teams of innovative and integrated community health and care services. There is strong and trusted partnership working within the Borough of Rochdale and we are at an exciting time in our transformation and local care organisation development plans. The management and leadership teams look forward to warmly welcoming you.

Rochdale Infirmary is situated close to Rochdale town centre and lies 14 miles north east of Manchester. We provide a range of hospital services including a 24/7 Urgent Care Centre (UCC), short stay inpatient Clinical Assessment Unit, Oasis Unit for acute medical patients with dementia, day surgery, a specialist Pennine Rheumatology Centre, x-ray and blood testing, antenatal services, early pregnancy unit, outpatient clinics, and a specialist Eye Unit. The infirmary is also the main base of our community borough-wide therapy services, community IV therapy team and Urgent Community Care Team.

Our Integrated Neighbourhood Teams and Specialist Nursing and Therapy Services are based in the community in our six neighbourhood bases across Heywood, Middleton & Rochdale.
Community services within the division include:

- Early Supported Discharge Stroke and CNRT
- Respiratory and Heart Failure Team
- Falls and Community Physiotherapy
- Amputee service
- Self-Management service
- Speech and Language Therapy
- District Nurses and Community Matrons
- Bladder and Bowel service
- Tissue Viability and Lymphoedema
- Booking and Liaison Service
- Out of Hours District Nursing Team (inc enhanced response service)
- Living With and Beyond Cancer Service
- Home IV Therapy Team
- Urgent Community Care Team (including HEATT and Care Home extra Support)

**One Rochdale Health and Care - Local Care Organisation**

One Rochdale Health and Care is the Borough’s Local Care Organisation (LCO). One Rochdale Health and Care is the organisation that is leading the transformation of health and care services across local communities and neighbourhoods.

Working across a partnership including Rochdale Borough Council, GPs and the Clinical Commissioning Group, One Rochdale Health and Care ensures local people are provided with the best possible care services in a place of their choice.
One Rochdale Health & Care is committed to:

- Involve local residents in the delivery of health, care and wellbeing services
- Bring staff and residents together to coordinate and plan activities that deliver the goals of the LCO.
- Ensure that decisions about delivering health and care services involve residents in local communities.
  Fully engage with local residents to listen and implement their ideas about delivering care services.

The One Rochdale Health & Care Neighbourhood approach is built upon the following principles:

1. **Working Together**
   - We build relationships and create conversations

2. **Better Lives**
   - Helping people to improve their lives

3. **Recognising Strengths of Individuals and Communities**
   - We start from strengths

4. **Responsive**
   - We listen, learn and respond

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**What makes us healthy?**

10% of a population’s health and wellbeing is linked to access to health care.

**We need to look at the bigger picture:**

- Good starts
- Our surroundings
- Education & skills
- Transport
- Housing
- Work
- Healthy life

But the picture isn’t the same for everyone.

The healthy life expectancy gap between the most and least deprived areas in the UK is: **19 YEARS**

References available at [www.health.org.uk/health-infographics](http://www.health.org.uk/health-infographics) © 2017 The Health Foundation.
Message from the Chief Officer

On behalf of the Bury Local Care Organisation (LCO), I would like to formally welcome you to the ‘Bury LCO community’.

The Board feels privileged to have you joining the team at a point in which we are on the cusp of transforming the health and social care provision within the Bury locality. By being able to access the skills, knowledge and expertise which you all bring, and aligning those of our partner organisations, I am confident that the LCO’s ambition of improving lives in Bury can be fulfilled.

Whilst the pace of forthcoming change may be rapid, I have no doubt that by continuing to work in partnership the transformation of Bury services can be significant and sustained. I look forward to working together to provide the highest quality health and social care provision to the community that we serve.

Kath Wynne Jones

Chief Officer

Bury Local Care Organisation
Bury Local Care Organisation

Bury Local Care Organisation brings together the main organisations responsible for delivering health and care services, to form a single, innovative body which will deliver better-coordinated care and improve health outcomes across Bury. It consists of seven partners: Pennine Care NHS Foundation Trust, Northern Care Alliance NHS Group, Bury Council, Bury GP federation, Persona, BARDOC and Bury Voluntary Community Faith Alliance. Through a mutually binding agreement, the LCO is accountable for a budget circa £26.6m and approximately 600 staff.

Bury LCO is committed to the transformation of health and social care services within the borough and is focussed on the holistic approach to health and wellbeing.

Principles of the Bury Local Care Organisation

**Purpose**: We will all work towards our clear purpose of improving the health and wellbeing of the population of Bury, through our collective workforce, irrespective of organisational boundaries. We will engage our population, encouraging them to take responsibility for their own health and wellbeing. We will work to keep our services safe, effective and efficient, maximizing the use of the Bury pound, and aiming to ensure that the people of Bury have positive experiences of health and social care.
**Positivity:** We will focus on the solution and opportunity of any situation, and create a 'we can' culture. We will create opportunities to cultivate the positivity of our staff, by creating opportunities to enable our staff to improve their own health and wellbeing. We recognise that unless our team look after themselves, and remain positive and resilient, it is difficult to care for our population effectively.

**Powered by People:** In the LCO, we will recognise the potential of all our staff and the population of Bury, to improve the health and wellbeing of the borough. We will put in place workforce, development and talent management programmes (e.g. strengths based training) for our staff and our population, that increase skills and opportunities for our staff and our citizens. We want Bury to be a place where people choose to work, and enjoy coming to work.

**Possibility:** We will focus on the art of the possible within the LCO. We will look at opportunities and suggestions through the lens of ‘anything is possible’. Through this approach, we will cultivate optimism, innovation and creativity throughout the LCO. We will promote thinking and working differently. The LCO will be creative and innovative, and therefore will try some new ideas that don’t work. We will develop a reflective, evaluative and learning culture across the LCO learning from our failures as well as our successes. If we aren’t failing we aren’t trying hard enough. This approach will of course will not compromise patient and user safety.

**Partnership:** This is the basis on which the LCO will make a difference to the current health and social care provision in Bury, and to the health of the population of Bury. Through working in partnership across our organisations, removing organisational barriers and working in partnership with our population, we will truly transform our services and our outcomes. We will establish systems, processes and relationships that enable professionals to work across boundaries, reduce duplication and do the right thing for the people of Bury. We will reduce the paternalistic approach to healthcare, to enable people to take control of their own health, working in partnership with professionals where required. We will increase opportunities for our population to improve their own health and wellbeing, with the support of the voluntary, community and faith sector.
Meet Bury and Rochdale Care Organisation: Leadership Team

Welcome to Bury & Rochdale

**Care Organisation Directors**

- **Steve Taylor**
  Managing Director / Chief Officer

- **Dr Shona McCallum**
  Medical Director

- **Jacqui Burrow**
  Interim Director of Nursing

- **Craig Carter**
  Director of Finance

**Group Executive Directors**

- **Raj Jain**
  Group Chief Executive Officer

- **Dr Chris Brookes**
  Medical Officer and Deputy Group Chief Executive Officer

- **Elaine Ingleby-Burke CBE**
  Group Chief Nursing Officer

- **Ian Moston**
  Group Chief Finance Officer

- **Jude Adams**
  Group Chief Delivery Officer

- **Nicky Hill**
  Group Chief of People

- **Jack Sharp**
  Group Chief Strategy Officer

- **Awaiting**
  Group Chief Improvement Officer
# Bury Management Team

<table>
<thead>
<tr>
<th>Name</th>
<th>Title</th>
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<tbody>
<tr>
<td>Keeley Gibbons</td>
<td>Divisional Managing Director</td>
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<tr>
<td>Jill Stott</td>
<td>Divisional Director of Nursing</td>
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<tr>
<td>Andrea Abbas</td>
<td>Divisional Clinical Director</td>
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<tr>
<td>Damien Heakin</td>
<td>Associate Director of Finance</td>
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<tr>
<td>Rachael Graham</td>
<td>Divisional HR Business Partner</td>
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<tr>
<td>Cat Forsyth</td>
<td>Divisional Governance Manager</td>
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<tr>
<td>Sarah Wiseley</td>
<td>Clinical Support Services Senior Directorate Manager</td>
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<tr>
<td>Louise Williams</td>
<td>Urgent Care and Stroke Services Directorate Manager</td>
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<tr>
<td>Chris Lomax</td>
<td>ENT and Orthopaedics Directorate Manager</td>
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<tr>
<td>Gillian Ivey</td>
<td>General and Specialist Medicine Directorate Manager</td>
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<tr>
<td>Samantha Griffiths</td>
<td>Assistant Director of Nursing</td>
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<td>Louise Palmer</td>
<td>Assistant Director of Nursing</td>
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<tr>
<td>Lorna Beswick</td>
<td>Assistant Director of Nursing General Medicine</td>
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<tr>
<td>Tracy Shaw</td>
<td>Assistant Director of Nursing Specialist Medicine</td>
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<tr>
<td>Janet Stanton</td>
<td>Assistant Director of Nursing ENT and Orthopaedics</td>
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<td>Samantha Griffiths</td>
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Heywood Middleton and Rochdale (HMR) Division of Integrated Care: Management Team
Heywood Middleton and Rochdale (HMR) Division of Integrated Care: Overview of Services

HMR Community Services (INTs)
- Vacant Post - Directorate Manager
- Shirley Fisher - Assistant Director of Nursing
- Dr Lynn Hampson - Clinical Director

Ophthalmology
- Charlotte Marshall - Directorate Manager
- Mr Farhan Qureshi - Clinical Director
- Michael Hudson - Lead Nurse (no ADN)

Urgent Care and ITS
- Ruth Chamberlain - Directorate Manager
- Jackie Heatley - Assistant Director of Nursing
- Dr Stephen Gerrard - Dr Zal Alan - Clinical Director
- Gill Fogarty - Lead Nurse
- Louisa Harkness-Hudson - Lead Nurse (P/T)
- Vacant Post - Lead Nurse
- Louisa Wilde - Assistant Directorate Manager

Early Supported Discharge Stroke and CNRT
- Respiratory and Heart Failure Team
- Falls
- Amputee service
- Self-Management service
- SLT
- 6 x INTs (District Nurses and Matrons)
- Bladder and Bowel service
- Tissue Viability
- Lymphoedema
- Booking and Liaison Service
- Out of Hours District Nursing Team (inc enhanced response service)
- Living With and Beyond Cancer Service
  - From July 19 - Podiatry, Audiology and MSK Physio. Posture and Mobility etc

Eye Ward
- Eye OPD
- Orthoptics
- Integrated Care Centre
- Orthotics

Urgent Care Centre
- CAU
- PIU
- Oasis Unit
- Wolstenholme Intermediate Care Unit
- Tudor Court Intermediate Care Unit
- Floyd Unit
- Integrated Community Diabetes Service
- IV Therapy service
- Urgent Community Care Team (inc HEATT and CHES)
- Discharge to Assess
- IDT/ToC Team
- Anti-coagulation Team