Audiology, Community Hearing Care, Therapy and Balance Service

Transition from paediatric to adult audiology services
Transition to adult audiology services

This booklet provides you with information about transferring your hearing aid care from the paediatric service, to the adult service. An appointment will be arranged with your transition audiologist. This is likely to be the audiologist who looked after you in the paediatric service.

The transition appointment

During the appointment, we will check your ears and perform a hearing test. The hearing aids will then be fine tuned to ensure they are working optimally.

Once this has been performed, we will discuss the adult hearing aid services. This will include hearing aid maintenance, lost/damaged hearing aid charges, preventative care, contact details, environmental aids, aetiology (cause of hearing loss), genetic testing and accessing the call-in repair sessions. You will also be given an adult hearing aid information booklet.

Differences between paediatric and adult audiology services

There are several differences between paediatric and adult audiology services. You will not have any further routine review appointments, instead this will be arranged at your request if you feel your hearing has changed.

As an adult hearing aid user, you are now able to access the call-in repair sessions, which do not require an appointment. Opening times and details can be found in the adult hearing aid information booklet.
As an adult hearing aid user, you are responsible for your own hearing aids. It is important to remember they are on loan to you from the NHS and you will be charged for replacement hearing aids if you lose or damage them.

**Changes to audiology staff**

Our staff can help with any problems or issues you may have with your hearing aids. If you have any concerns about the service, please contact your transition audiologist who will be able to deal with your concerns.

**Hearing aids**

You will continue to use your current hearing aids and keep the same colour. When your hearing aids need updating, an appointment will be arranged. At this point you will have the choice of continuing with the same colour or alternatively have a beige hearing aid. Once a standard or skin tone hearing aid has been fitted, no further colour changes will be offered. If you already have a standard or skin tone hearing aid, you will continue to stay with the same colour even if the hearing aid is updated in the future.

**Environmental aids**

An environmental aid is a piece of equipment that may help you to hear better in a particular situation or environment. This equipment includes loop systems, vibrating alarm clocks and flashing doorbells. We will discuss this equipment with you at the transition appointment.

**Further tests**

You may have had some tests carried out when you were very young to try to find out why you have a hearing problem.
We can now look again to see if there are any further tests that can be done. It is also recommended that you have regular eye tests and you may be asked at the transition appointment when your last eye test was. If you would like more information about these tests, please contact your transition audiologist.

**Local and national support services**

**Action on Hearing Loss**
Provides support for people with hearing loss and tinnitus.
**T:** 0808 808 0123
**E:** informationline@hearingloss.org.uk
**W:** www.actiononhearingloss.org.uk

**National Deaf Children’s Society**
Provides emotional and practical support for deaf children and their families including the stage of transition from children’s hearing aid services to adult hearing aid services.
**W:** www.ndcs.org.uk
**T:** 0808 800 8880

**Additional information**

- There is limited availability for parking.
- We accept calls from Relay (formally known as Type Talk).
- If an interpreter is required, please contact the department in advance.
- If you would like any further information or have any special requirements, please contact the relevant department using the contact details on the next page.
Contact us

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SMS (mobile text) is available if required, please ask.

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