

Bury Community IV Therapy Service

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Introduction

The Bury Community IV Therapy Service is provided by Pennine Care.

This leaflet provides further information about the service and what to expect when having IV therapy.

If you have any questions after reading this information, please contact us at the details provided on page 5.

What is IV therapy?

Your doctor has advised that you need IV therapy.

IV therapy (or intravenous therapy) involves providing a liquid-based medicine directly into a vein.

People may need IV therapy for a short or long-term illness, or following surgery or an accident.

About the service

We provide IV antibiotics in the community to people aged 18 years and above (or 16/17 years where clinically appropriate).

Our role is to provide you with high quality and individualised treatment to help you recover from an illness or injury, or to manage your long-term illness so you enjoy the best possible quality of life.

Our aims

By providing effective and efficient IV therapy in the community we aim to:

- Help you avoid having to go into/stay in hospital unnecessarily
- Support you to be more independent
- Minimise disruption to your everyday life

Our staff

The service is run by dedicated IV therapy staff and adult community nurses. All of our staff are highly qualified, experienced and committed to providing the best care to meet your needs.

Where is the service based?

Clinics

Clinics are held at **Radcliffe Primary Care Centre**, 69 Church Street West, Radcliffe, M26 2SP. When attending your appointment you should report to the reception desk.

Limited free parking is available. If you are travelling by public transport, Transport for Greater Manchester (TfGM) can help you plan your journey. Visit the TfGM website at <https://my.tfgm.com/#/planner> or phone TfGM on 0871 200 2233.

Domiciliary

If you **meet the housebound criteria**, therapy will be provided in your usual place of residency – that could be your own home or your residential or nursing home. An assessment will determine if you meet the criteria and you will be regularly re-assessed throughout your treatment.

Hours of operation

The service is open from 8am to 8pm seven days a week.

We will do our best to offer you the most convenient appointment time possible, but this will be subject to availability.

Advice about your cannula

To enable us to give you IV therapy, it is necessary for you to have a small hollow plastic tube (a cannula) inserted into your hand or arm. This could be in place for up to a week.

The cannula goes through your skin into a vein and allows us to give you your medicines directly into your bloodstream. You will have a waterproof dressing over your cannula to keep it in place.

If the cannula accidentally becomes dislodged, it may bleed. There is **no need to panic** – if you apply pressure to the area the bleeding will usually stop within a few minutes.

If the cannula comes out:

- Apply pressure to the area with gauze or a tissue
- Maintain the pressure by pressing with your hand until the bleeding has completely stopped
- Once the bleeding has stopped, apply a plaster or dressing
- To have the cannula re-inserted, contact us at the details on page 5

If the bleeding does not stop:

- Keep applying pressure to the area
- Lift the affected arm above your head
- Contact us at the details on page 5

If a nurse is unavailable when you phone, it may be necessary for a paramedic to visit you, or for you to attend A&E. We will advise when you contact us.

If the cannula site is painful or red and swollen:

- Contact us at the details below as soon as possible and we will arrange to remove the cannula

Additional information

- Regular blood monitoring may be needed throughout your treatment. We will do this for you
- Hairy skin may stop the cannula from being properly secured. It may be necessary to remove hair from the area before the cannula is inserted
- On rare occasions, some people may have an allergic reaction to the cannula. Our nurses are trained to deal with this
- The nurse will stay with you throughout your therapy and for a period of time after to monitor your condition and check for any side effects

Contact us

You can contact us via our Single Point of Access - just ask to speak to member of the IV Therapy Team.

The contact number is **0300 323 3316** or you can email accessburycommunity@nhs.net