



● Draft ● Not started ● On Track ● Behind ● Overdue ● Complete → Direct Alignment ⇨ Indirect Alignment

OLDHAM CARE ORGANISATION PLAN

PURSUE QUALITY IMPROVEMENT TO ASSURE SAFE, RELIABLE AND COMPASSIONATE CARE

Goals	Current Comp...	Q1 '1..Q2 '1..Q3 '1..Q4 '1..Q1 '1..Q2 '1..Q3 '1..Q4 '2..	Details	Updates
Demonstrate continuous improvement towards our goal of being the safest health and social care organisation in England by 31st Mar 2020	66% 17% ahead			No updates recorded
↳ Deliver year on year improvements on core patient and user harms by 31st Mar 2020	61% 30% behind			OCO Planning Lead: Q3 update - this is an auto tracked measure based on the performance and updates below 07/02/2019
↳ Implement NCA QI strategy when delivered: 100% by 31st Mar 2020	0% 0 / 100% -			No updates recorded
↳ Achieve 20% reduction in grade 2 pressure ulcers: 46 Cases by 31st Mar 2020	0% 0 / 46 Cases -			No updates recorded
↳ Achieve 0 grade 3-4 pressure ulcers 0 Cases by 31st Mar 2020	0 / 0 Cases -			No updates recorded
↳ Achieve 20% reduction in CDIFF: 20% by 31st Mar 2020	0% 0 / 20% -			No updates recorded
↳ Achieve reduction in moderate harm and above falls from 18/19 by 31st Mar 2020	0% -			No updates recorded
↳ Implement streamlined VTE assessments, incorporated into ePMA to prevent and reduce the risk of VTE's: 95% by 31st Mar 2020	0% 0 / 95% -			No updates recorded

→ Embed WHO checklist in theatre by working with theatre/anesthesia and surgical teams to fully embed a robust process which is evidenced through audit to ensure safe surgery: 99% to 100% by 31st Mar 2020	0% 99 / 100% -									No updates recorded
→ Implement NatSIPPs/LocSIPPs SOM to reduce the number of patient safety incidents related to invasive procedures: 100% by 31st Mar 2020	0% 0 / 100% -									No updates recorded
→ Contribute to the delivery of the Pennine CQUIN by 31st Mar 2020	0% -									No updates recorded
→ Implement the NCA patient experience strategy to launch in June 2019: 100% by 31st Mar 2020	0% 0 / 100% -									No updates recorded
→ Continue with monthly CO patient experience groups: 100% by 31st Mar 2020	0% 0 / 100% -									No updates recorded
→ Establish divisional patient experience groups: 100% by 31st Mar 2020	0% 0 / 100% -									No updates recorded
→ Achieve 10% improvement to response rates for FFT: 10% by 31st Mar 2020	0% 0 / 10% -									No updates recorded
→ Increase the number of areas assessed as green by the NAAS by 31st Mar 2020	0% -									No updates recorded
→ Develop reliable mortality review and reporting processes through the establishment of a mortality surveillance group to share learning, develop plans and reduce mortality. Review all targeted groups by end of Q2: 100% by 30th Sep 2019	0% 0 / 100% -									No updates recorded
→ Deliver reliable processes and improvement in sepsis indicators to ensure risk of sepsis is managed and incidences of sepsis is minimised: 100% by 31st Mar 2020	0% 0 / 100% -									No updates recorded
→ Deliver improvement in sepsis indicators to meet CQUIN standards compliance: 100% by 31st Mar 2020	0% 0 / 100% -									No updates recorded
→ Implement deteriorating patient collaborative led by QI to reduce cardiac arrests: 4 Milestones by 31st Mar 2020	0% 0 / 4 Milestones -									No updates recorded

→ Achieve good CQC ratings in safety, effectiveness and caring by next inspection by 31st Mar 2020	0% -																	No updates recorded
→ Deliver continuous improvement plan to support CQC actions supported by adequate resourcing and capability to achieve CQC improvement ratings for next inspection by 31st Mar 2020	0% -																	No updates recorded
→ Implement recommendations from NCA QI strategy when delivered: 100% by 31st Mar 2020	0% 0 / 100% -																	No updates recorded
→ Develop SOM for ambulatory care: 100% by 31st Mar 2020	0% 0 / 100% -																	No updates recorded

IMPROVE CARE AND SERVICES THROUGH INTEGRATION, COLLABORATION AND GROWTH

Goals	Current Comp...	Q1 '1..Q2 '1..Q3 '1..Q4 '1..Q1 '1..Q2 '1..Q3 '1..Q4 '2..	Details	Updates
Improve patient and care pathways to deliver improved prevention, earlier diagnoses, earlier treatment and earlier discharge across the system(including care at home or in a supportive environment): 31 Milestones by 31st Mar 2020	74% 23 / 31 Milestones -			OCO Planning Lead: Q3 update: this is an auto tracked measure based on the performance below 07/02/2019
→ Develop care pathways for adults and children in association with key partners (local authority, CCGs, Primary Care) to reduce time spent in Acute setting: 4 Milestones by 31st Mar 2020	0% 0 / 4 Milestones -			No updates recorded
→ Implement reliable systems to improve patient flow including structured ward/board rounds and regular review of stranded patients with partners to optimise care and reduce length of stay, enabling patients to go home sooner: 4 Milestones by 31st Mar 2020	0% 0 / 4 Milestones -			No updates recorded
→ Manage acquisition of Pennine Community services, ensuring a smooth transition to embedding services by 31st Mar 2020	0% -			No updates recorded
→ Participate in the integrated children's boards through regular attendance and completion of assigned actions to improve outcomes for children within the Oldham locality: 3 Milestones by 31st Mar 2020	0% 0 / 3 Milestones -			No updates recorded
→ Participate in health and well being board through regular attendance and completion of assigned actions to support local agenda: 4 Milestones by 31st Mar 2020	0% 0 / 4 Milestones -			No updates recorded





→ Embed systems to enable compliance for mandatory training standards to ensure reliability of care: 4 Milestones by 31st Mar 2020	0% 0 / 4 Milestones -										No updates recorded
→ Develop models of innovative recruitment and retention by 31st Mar 2020	0% -										No updates recorded
→ Implement contribution framework to optimise staff performance to create effective teams across the CO to deliver safe and effective services: 95% by 31st Mar 2020	0% 0 / 95% -										No updates recorded
→ Contribute implement and deliver when available the NCA people strategy by 31st Mar 2020	0% -										No updates recorded
→ Deliver a programme of engagement sessions for all staff to focus on issues important to staff listening and actioning as appropriate: 100% by 31st Mar 2020	0% 0 / 100% -										No updates recorded
→ Deliver on training, coaching and talent development plans: 12 Milestones by 31st Mar 2020	100% 12 / 12 Milestones -										OCO Planning Lead: Q3 update - this is an auto tracked measure based on the submissions below 07/02/2019
→ Support delivery of the Contribution Framework to link personal performance to the performance of the Care Organisation: 4 Milestones by 31st Mar 2020	75% 3 / 4 Milestones -									Achieved if assurance provided to the WODC that CO to support roll out of plans are progressing in line with agreed timescales.	NMCO Planning Lead SL: CO to support roll out of Contribution Framework training to all managers beginning in Q4. 07/02/2019
→ Implement the NCA talent management programme to expand opportunities for role enhancement and to retain excellent staff: 4 Milestones by 31st Mar 2020	0% 0 / 4 Milestones -										No updates recorded
→ Develop enhanced practitioner roles with a particular focus on A&E and Intensive Care to provide sustainability: 100% by 31st Mar 2020	0% 0 / 100% -										No updates recorded

DELIVER OPERATIONAL EXCELLENCE

Goals	Current Comp...	Q1 '1..Q2 '1..Q3 '1..Q4 '1..Q1 '1..Q2 '1..Q3 '1..Q4 '2..	Details	Updates
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↳ Deliver agreed plans reliably so that benefits are delivered within agreed timescales: 11 Milestones by 31st Mar 2020	73% 8 / 11 Milestones -									OCO Planning Lead: Q3 update - this is an auto tracked measure based on the submissions below 07/02/2019
↳ Participate in the delivery of the phase 1 priorities of the service development strategy by 31st Mar 2020	0% -									No updates recorded
↳ Implement agreed NCA strategies across the Oldham CO working with partners as required to enable realisation of NCA benefits: 4 Milestones by 31st Mar 2020	0% 0 / 4 Milestones -									No updates recorded
↳ Improve CO visual management systems through business intelligence systems by 31st Mar 2020	0% -									No updates recorded
↳ Improve IM&T infrastructure by 31st Mar 2020	0% -									No updates recorded
↳ Contribute to the development of an Oldham estates strategy: 4 Milestones by 31st Mar 2020	0% 0 / 4 Milestones -									No updates recorded

**DELIVER EXCELLENCE IN RESEARCH AND EDUCATION PROGRAMMES**

Goals	Current Comp...	Q4 '...	Q1 '19	Q2 '19	Q3 '19	Q4 '20	Details	Updates
Demonstrate continuous investment and development of educational programmes and activities that enables our workforce to reach their full potential by 31st Mar 2020	0% -							No updates recorded
↳ Participate in the development of NCA strategies with a specific focus on the vascular foetal medicine, IBD and rheumatology: 100% by 31st Mar 2020	0% 0 / 100% 10% behind							No updates recorded
Produce quality research, appropriately funded, that is of national and international importance by 31st Mar 2020	0% -							No updates recorded