

Our Priorities 2019/2020

Saving lives,
Improving lives

by delivering highly reliable care and services, at scale, which are trusted, connected and pioneering.

Oldham Care Organisation Priorities

<p>1. Pursue quality improvement to ensure safe, reliable and compassionate care</p> <p>This means</p> <ul style="list-style-type: none"> • Reductions in core patient /service user harms each year • Improvements in mortality indices each year • Achieving Care Quality Commission rating of Good or Outstanding 	<p>In order to achieve this we will:</p> <ul style="list-style-type: none"> • Deliver the Quality Improvement Strategy • Develop reliable mortality review and reporting processes • Achieve 20% reduction in grade 2 pressure ulcers and 0 grade 3 and 4 pressure ulcers • Implement streamlined electronic Venous Thromboembolism (VTE) assessments to prevent and reduce the risk of VTE • Achieve 20% reduction in Clostridium Difficile infections
<p>2. Improve care and services through partnership, integration and collaboration</p> <p>This means</p> <ul style="list-style-type: none"> • Our local populations will be kept healthy, safe and well in our communities, access our hospitals less and go home sooner • We will be a valued partner to other organisations 	<p>In order to achieve this we will:</p> <ul style="list-style-type: none"> • Develop care pathways for adults and children, in association with key partners to reduce time spent in hospital • Implement reliable systems to improve patient flow, including structured ward/board rounds and regular review of stranded patients • Provide clear leadership to the Local Care Organisation (LCO) development group • Participate in the integrated children's boards • Lead the Northern Care Alliance (NCA) redesign programme for critical care services, in collaboration with Greater Manchester's Healthier Together to deliver safe, reliable and sustainable care
<p>3. Deliver the financial plans to ensure stability</p> <p>This means</p> <ul style="list-style-type: none"> • Improved financial performance year on year • Operational efficiency and workforce productivity metrics are met each year 	<p>In order to achieve this we will:</p> <ul style="list-style-type: none"> • Deliver reliable and effective medical and nursing rotas, by re-designing roles, maximising rotas and reducing the need for agency/locums • Implement robust booking and approval process for agency usage to reduce agency spend • Develop financial opportunities from realisation of benefits from Get It Right First Time, model hospital and benchmarking • Attract and grow sources of revenue and capital • Deliver on theatre utilisation plans to improve productivity
<p>4. Support our staff to deliver high performance and continuous improvement</p> <p>This means</p> <ul style="list-style-type: none"> • More people will recommend us as a 'Place to work' and 'Place for care' • We will deliver on training, coaching and talent development plans 	<p>In order to achieve this we will:</p> <ul style="list-style-type: none"> • Develop innovative models for recruitment and retention • Implement the contribution framework to optimise staff performance • Contribute, implement and deliver the NCA People Strategy • Implement the NCA talent management programme to expand opportunities for role enhancement and to retain excellent staff • Develop enhanced practitioner roles with a particular focus on A&E and intensive care to provide sustainability
<p>5. Deliver operational excellence</p> <p>This means</p> <ul style="list-style-type: none"> • Delivering urgent, planned and cancer care improvements to achieve our targets • Developing and implementing Standard Operating Models to eliminate unwarranted variation 	<p>In order to achieve this we will:</p> <ul style="list-style-type: none"> • Deliver urgent care workstreams to achieve improvements in quality and access standards • Fully embed the Gooroo® modelling tool to develop robust capacity and demand planning • Deliver cancer two week wait performance in line with trajectories • Deliver 62 day cancer performance in line with agreed trajectories • Manage the waiting list size in line with agreed trajectories and national planning advice • Participate in the development of standard operating models for theatre and elective access transformation
<p>7. Deliver excellence in research and education programmes</p> <p>This means</p> <ul style="list-style-type: none"> • Through our research we will improve care and outcomes for our populations • We will enable our staff to reach their potential 	<p>In order to achieve this we will:</p> <ul style="list-style-type: none"> • Participate in the development of NCA strategies with a specific focus upon : <ul style="list-style-type: none"> • Vascular medicine • Foetal medicine • Inflammatory bowel disease • Rheumatology

Our Alliance Priorities:

1. Pursue quality improvement to ensure safe, reliable and compassionate care
2. Improve care and services through partnership, integration and collaboration
3. Deliver the financial plans to ensure stability
4. Support our staff to deliver high performance and continuous improvement
5. Deliver operational excellence
6. Develop and implement our Service Development Strategy and the Northern Care Alliance enabling strategies
7. Deliver excellence in research and education programmes

Our services will be:

- **Evidence based** and of the **highest quality**
- **Highly reliable:** high quality whatever the day of the week or hour of the day
- **At scale:** creating benefits for people through standardisation of best practice
- **Trusted:** providing safe, effective and compassionate service
- **Connected:** seamlessly delivering what matters most to people and communities
- **Pioneering:** continuously innovating and improving services.

The Royal Oldham Hospital and healthcare services