Welcome to the second edition of the newsletter for Cancer Services at The Pennine Acute Hospitals NHS Trust, providing news and an insight into Cancer Services delivered by the Trust.

Inside this issue:

- **Behind the scenes – the multi-disciplinary team co-ordinator**
- **Behind the scenes – the cancer tracker**
- **We need to talk....**
- **Information prescriptions – work in progress**
- **‘Cancer and You’ event**
- **Cancer waiting times update**
- **Cancer team contacts**

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**Trust Service for Teenagers and Young Adults (TYA) With Cancer**

Under guidance produced by the National Institute of Clinical Excellence (NICE), teenagers from aged 16 and young adults up to the age of 25th birthday with cancer should have access to care and support appropriate to their age. This is in order to ensure the needs related to this age group are met, and outcomes are improved. The guidance also identifies the need for designated Teenage and Young Adult (TYA) principal treatment centres and shared care networks to be set up. This means that teenagers with cancer should be treated in a specialised TYA unit, and young adults (aged 19 – 24) should be given the option of being treated in a specialised unit or to be linked in to the support it provides. Pennine Acute Hospitals NHS Trust is acting as a designated TYA service, working closely with the TYA Primary Treatment Centre at The Christie.

The aim of the national guidance is to ensure that anyone with cancer in this age group is treated either in a Principal Treatment Centre (PTC) or a shared care TYA hospital. Designated TYA services are required to provide high quality, expert care, and are responsible for ensuring the care pathway for all TYAs with cancer in the Trust are delivered, linking in to a TYA multi-disciplinary team. Lead Clinician for the TYA service at Pennine Acute Hospitals is Dr Hayley Greenfield, Consultant Haematologist, and Sally Lees, Macmillan Haematology Nurse Specialist is the Lead Nurse.

For more information about the guidance and TYA cancer, see [www.tyac.org.uk](http://www.tyac.org.uk). To find out more about the TYA service at the Trust contact Sally Lees on 0161-778-5530.

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**Acute Oncology Service (AOS)**

On 1st November 2012 the Trust’s new Acute Oncology Service (AOS) will commence across all the hospital sites of The Pennine Acute Hospitals NHS Trust. Three Macmillan Nurse Practitioners have been appointed and will take up post on 20th August 2012: Sharron Deane (currently Macmillan Head & Neck Clinical Nurse Specialist, or CNS), Maureen Goulden (currently Macmillan Specialist Palliative Care CNS at The Royal Oldham Hospital) and Tracy Wild (currently Macmillan Specialist Palliative Care CNS at North Manchester General Hospital).

AOS co-ordinators are also being recruited to support the team. There is a comprehensive work programme for the team to deliver and the service is being externally peer reviewed on the 5th and 6th of September. Members of the team will be supported by oncologists and members of cancer and palliative care teams.

As part of the AOS a cancer ‘flag’ will be put on to the Patient Administration System to identify patients with a positive cancer diagnosis. Should there then be an emergency presentation an electronic alert will be sent to an Acute Oncology Nurse who will triage and assess patients with a cancer diagnosis to ensure they are placed on the correct clinical pathway.

If you would like to know more about the AOS, please contact Alison McCarthy, Macmillan Lead Cancer and Palliative Care Nurse on 0161 627 8699 alison.mccarthy@pat.nhs.uk or Juliette Mottram, Lead Cancer Manager on 0161-918-4331 juliette.mottram@pat.nhs.uk.

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**Congratulations!**

- To the Macmillan Information and Support Centre at North Manchester General Hospital which has been awarded the Macmillan Quality Environment Mark award. The award was developed by Macmillan Cancer Support to help ensure that care and support are provided in environments which make a positive contribution to cancer patients’ experience.

- The breast team at PAHT recently won an award from NHS Improvement for their model of care for women being discharged 23 hours after breast surgery. The model includes assessment of patients for suitability for early discharge, training community nurses in specialist wound care, and information and support provided to patients. The award included £500 to be spent within the breast service.

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Behind the scenes – the Multi-Disciplinary Co-ordinator

Although some patients are referred by their GP with suspected cancer, many patients come into the hospital system by other routes. Keeping track of them and ensuring that they are managed appropriately can be a huge challenge. There are many people who are involved ‘behind the scenes’ to ensure that patients pathways are not delayed and in this edition we explain the important role played by the Multi-disciplinary Team (MDT) Co-ordinators.

Diagnosing and treating someone with cancer can involve complex pathways with many different professionals involved, and patients often have to attend several hospitals in the process. Their care and treatment involves a multi-disciplinary team of professionals (surgeons, physicians, oncologists, histopathologists, radiologists and specialist nurses), referred to as ‘the MDT’, who are often based on different sites. There are cancer MDTs for each of the cancers which are treated or diagnosed at the Trust (e.g. breast, lung, haematology, colorectal, urology etc).

Decisions about the treatment a cancer patient receives has to be discussed at an MDT meeting, to ensure that a multi-disciplinary treatment plan is agreed. Meetings are held weekly at one of the hospital sites within Pennine Acute Hospitals NHS Trust and video-conferenced to other hospitals involved in the patient’s pathway, such as The Christie, University Hospital of South Manchester and Central Manchester NHS Foundation Trust.

There are 8 Cancer MDT co-ordinators at the Trust - 3 based at The Royal Oldham Hospital, 4 at North Manchester General Hospital and 1 part time member of staff who works from any of the hospital sites. Team members provide cross-cover to ensure that all MDT meetings run smoothly.

Co-ordinating MDT meetings involves ensuring all patients referred to the MDT by clinicians, the pathology department or external trusts are added to the agenda for discussion. Case notes then have to be collated, and other relevant information gathered together so that each individual patient’s case can be presented at the MDT meeting. This includes arranging for x-rays and scans including ones performed at other Trusts to be available to view electronically. The work involves working closely with MDT members, including clinicians, pathologists, radiologists, specialist nurses, secretaries, and liaising with other internal departments and external trusts.

During the meeting the MDT co-ordinator keeps accurate records of the actions and outcomes agreed for each patient, and in ‘real time’ gathers data needed for the National Cancer Audit Support Programmes. The data is entered directly on to the Somerset cancer database.

Although MDT co-ordinators are not ‘frontline’ staff and do not have direct patient contact, they are a key part in the process of ensuring people with cancer receive timely and appropriate treatment.

For more information, please contact Liz Barwick, Cancer Support Manager on 0161-918-3528 – elizabeth.barwick@pat.nhs.uk or Juliette Mottram, Lead Cancer Manager on 0161-918-4331 juliette.mottram@pat.nhs.uk.

Behind the scenes – the Cancer Tracking Team

THE cancer tracking team are based in the Booking & Scheduling Department at the Rochdale Infirmary. There are 9 cancer trackers and we report to the Lead Cancer Manager but work with a supervisor and the Cancer Performance Manager. We each have responsibility for tracking patients within a specific tumour group.

Our role is to track all patients on a cancer pathway from referral to treatment to ensure there are no delays for the patients and to ensure the national cancer waiting time targets are met. We use the Somerset Cancer database which produces the lists of all such patients for us to work from. We access the hospital’s PAS, radiology and pathology systems to collect our information at individual patient level which we record into the Somerset Cancer database to facilitate monitoring of individual patient pathways. We liaise with a wide variety of staff across the Trust including clinical members from the cancer multidisciplinary teams, clerical staff from the Booking & Scheduling Department, Medical Secretaries, Directorate Managers and members from the lead cancer team. We also liaise with clerical staff in cancer teams at other hospitals outside Pennine (e.g. Central Manchester NHS Foundation Trust and The Christie).

Each week, we participate in a ‘patient treatment list (PTL)’ meeting with the Directorate Manager so any potential delays can be dealt with immediately. For cases that do breach, we produce a breach analysis pathway that is then analysed by the Consultants and the Directorate Managers so solutions can be implemented.

It is our role to continually be looking for any potential delays or possible breaches of the cancer waiting time targets and report these immediately to senior management so action can be taken – our motto is: “escalate, escalate, escalate!”

The role is a rewarding one even though it does present us with many challenges! We all find it an interesting job and pride ourselves on doing our best to ensure no patient has to wait for their ‘next step’ and cancer waiting time targets are achieved. Even though we remain very much in the background of patient care our role is essential in providing the very best for each patient on every occasion.

For further details contact Heather Kilpatrick, Supervisor Cancer Tracking on 01706 906535 heather.kilpatrick@pat.nhs.uk or Juliette Mottram, Lead Cancer Manager on 0161-918-4331 juliette.mottram@pat.nhs.uk.

National Staging Completion Target

THE Trust has now achieved the required 70% Cancer Staging Completion target for Quarter 1 January – March, 2012. Thank you to all who have assisted in achieving this target; work will continue to sustain and improve throughout 2012. For more information contact Hazel Nangle, Cancer Clinical Data Analyst on 0161-918-3528 hazel.nangle@pat.nhs.uk
Cancer and Palliative/End of Life Care information at your fingertips

There are two intranet pages to help Trust staff access a range of information about cancer, palliative and end of life care. The pages contain useful information about the many teams, their operational policies and annual reports. There are guidelines and protocols available and a range of links to further useful information, including both internal and external study days and courses. Access the pages from the ‘Divisions’ tab on the Home page.

Cancer Performance

As reported in the 1st edition of the cancer newsletter, achieving the national cancer performance targets remains a main priority for the Trust. Performance for 2011/2012 is shown below.

<table>
<thead>
<tr>
<th>PERFORMANCE INDICATOR</th>
<th>Operational Standard</th>
<th>Q1 2011-12</th>
<th>Q2 2011-12</th>
<th>Q3 2011-12</th>
<th>Q4 2011-12</th>
</tr>
</thead>
<tbody>
<tr>
<td>Two Week Wait Cancer</td>
<td>93%</td>
<td>93.2%</td>
<td>95.4%</td>
<td>97.2%</td>
<td>98.4%</td>
</tr>
<tr>
<td>Two Week Wait Breast Symptom</td>
<td>93%</td>
<td>95.1%</td>
<td>97.5%</td>
<td>97.4%</td>
<td>98.1%</td>
</tr>
<tr>
<td>31 Day First Treatment</td>
<td>96%</td>
<td>97.9%</td>
<td>97.9%</td>
<td>98.8%</td>
<td>98.2%</td>
</tr>
<tr>
<td>31 Day Subsequent Treatment - Drug</td>
<td>98%</td>
<td>100.0%</td>
<td>100.0%</td>
<td>100.0%</td>
<td>100.0%</td>
</tr>
<tr>
<td>31 Day Subsequent Treatment - Surgery</td>
<td>94%</td>
<td>98.4%</td>
<td>100.0%</td>
<td>97.3%</td>
<td>97.7%</td>
</tr>
<tr>
<td>62 Day Cancer GP Referral Standard</td>
<td>85%</td>
<td>82.2%</td>
<td>78.5%</td>
<td>81.7%</td>
<td>86.0%</td>
</tr>
<tr>
<td>62 Day Screening Referral Standard</td>
<td>90%</td>
<td>88.9%</td>
<td>80.0%</td>
<td>58.8%</td>
<td>91.7%</td>
</tr>
<tr>
<td>62 Day Consultant Upgrade Standard</td>
<td>85%</td>
<td>80.0%</td>
<td>75.3%</td>
<td>74.7%</td>
<td>84.8%</td>
</tr>
</tbody>
</table>

Quarter 3 saw the introduction of a Greater Manchester indicator against the 62 day cancer GP referral standard (85%). Where the Trust fails to refer patients to a treating provider by day 42 of the pathway, a breach is ‘re-allocated’ back to Pennine. The re-calculator score, based on this indicator is shown below:

Recalculated performance based on breach re-allocations:

<table>
<thead>
<tr>
<th>62 Day Cancer GP Referral Standard (85%)</th>
<th>2011-12</th>
<th>National performance</th>
<th>Local performance after re-allocation of breach</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Q3</td>
<td>81.7%</td>
<td>76.3%</td>
</tr>
<tr>
<td></td>
<td>Q4</td>
<td>86.0%</td>
<td>81.3%</td>
</tr>
</tbody>
</table>

For further information about the cancer waiting time target(s) please contact Juliette Mottram, Lead Cancer Manager on 0161-918-4331 or Sandra Wood, Cancer Performance Manager on 01706 906661
On 9th July 2012 the Macmillan Cancer Information and Support Service at The Pennine Acute Hospitals NHS Trust, working with the Macmillan Cancer Information and Support Service at Manchester Libraries, held a successful event for staff. The event, which was opened by John Saxby, Chief Executive at the Trust, aimed to improve awareness of cancer, support available to people affected by cancer and issues affecting people who have survived a diagnosis of cancer. Attended by more than 120 people, the event was considered a huge success.

Pictured at the event (L-R) are Patty Doran (Macmillan Information Service at Manchester Libraries), Mr John Saxby, (Chief Executive at the Trust), and Morf Davis (volunteer from the NMGH Macmillan Information and Support Centre).

92% of people who attended said the event had increased their awareness of cancer, and 83% said they would consider changing their lifestyle. Extracts from some of the feedback from people who attended include:

"Quick, informative, important chat"

"All very interesting, enjoyed the whole day"

"Everything was covered. Found it very helpful event though I work here"

Work has now started on planning a next event to be held towards the end of the year. Thanks to everyone who helped to make the event a huge success, particularly the volunteers from the information services.

The Macmillan Cancer Information and Support Centre at North Manchester General Hospital is a drop-in centre open from 10 am to 3 pm Monday to Friday* and can also be accessed by phoning 0161 604 5244 (45244 internal).

* Please ring and check opening hours before making a journey specifically to come to the centre.

New Buddying Scheme for People Affected by Cancer

The Trust’s Cancer Patient Partnership (PPUP) is currently working with Macmillan Cancer Support to develop a buddying scheme. The scheme will provide people with cancer the opportunity to meet someone who has been through a similar experience, to talk about how they coped. Following a 2 day training programme and recruitment process, successful buddies will be matched with patients. Arrangements will then be made for them to meet in a safe environment, within a healthcare setting. Support will be provided to buddies by a Buddying Co-ordinator, who will also match patients with buddies.

David Makin, PPUP Chair, explains “All patients at all stages of their progress through treatment for cancer may find that they have periods of feeling bewildered and isolated. This can be very marked in the early stages following diagnosis and treatment planning. It is at such times that the additional support available from a ‘buddy’ can be invaluable. Someone who has gone through the same experience can offer a unique insight and empathy which can only add to the other supportive measures that are available from medical staff, relations and friends.”

The autumn edition of the newsletter will include further details of the buddying scheme. If you would like to find out more, contact Diane Brears, Associate Director of Nursing on 0161-627-8991 diane.brears@pat.nhs.uk
Information Prescriptions – work in progress

From 5th July 2012 the Trust is taking part in the third wave of the national programme to roll out Information Prescriptions (IPs) for people with cancer. A group, chaired by Angela Wood, Patient Partnership Manager at the Trust, is working to support their implementation. As part of the preparation for the wave cancer teams have been asked to provide information about various aspects of how information is currently provided to cancer patients, and on access to IT in areas where patients are seen. Alyson Brandom, Macmillan Information Prescriptions Facilitator working for the National Cancer Action Team, will be working with staff at the Trust for four months to help with implementation. Updates on the preparation and implementation will be included in future issues, but if you would like more information about IPs go to: www.ncat.nhs.uk/our-work/improvement/improving-patient-information

If you have any questions of would like more information about how IPs are being implemented at the Trust please contact Angela Wood, Patient Partnership Manager on 0161 604 5880  angela.wood@pat.nhs.uk, Juliette Mottram, Lead Cancer Manager on 0161-918-4331 juliette.mottram@apt.nhs.uk or Alison McCarthy, Macmillan Lead Cancer & Palliative Care Nurse on 0161 627 8699  alison.mccarthy@pat.nhs.uk.

Macmillan Manchester Project

Macmillan Cancer Support is working with key stakeholders in the City of Manchester (including Pennine Acute and its community providers) in order to improve services for cancer patients. This work is focussing predominantly in patients with breast and lung cancer, and follows on from an earlier project which looked at the economic impact of the cancer nurse specialist role.

The current project includes several work streams across both hospital and community services, for example:
- earlier diagnosis and treatment
- improving care co-ordination
- enhancing cancer, palliative and end of life care in the community

Several members of the breast and lung cancer teams are involved in the project. For more information, please contact Alison McCarthy, Macmillan Lead Cancer & Palliative Care Nurse on 0161-627-8699  alison.mccarthy@pat.nhs.uk.

Macmillan One to One Pilot

NHS Oldham have been successful in obtaining funding from Macmillan Cancer Support to become a Macmillan one 2 one pilot site. The pilot will involve GP practices in Royton and Werneth/Glodwick and Pennine Care NHS Foundation Trust, and will involve the appointment of a Macmillan Complex Case Manager, a Macmillan Primary Care Nurse and a Macmillan Support Worker. The team will link with existing health and social care professionals in both primary and secondary care. The aim of the pilot is to explore how a new systematic primary care support pathway can be established for all cancer tumour group patients, and address the needs of people who are living with and beyond cancer. There are currently 1.8 million people in England living with and beyond cancer, and 2 million across the UK as a whole. This number is likely to grow by over 3% per year, reflecting the increasing incidence of cancer and better survival rates. By 2030 there are likely to be around 3 million cancer survivors in England. The needs of cancer survivors was identified as a major work stream in the NHS Cancer Reform Strategy. For more information about this contact Alison McCarthy, Macmillan Lead Cancer & Palliative Care Nurse on 0161-627-8699 alison.mccarthy@pat.nhs.uk.

Cancer Team Contacts  (internal numbers in brackets)

<table>
<thead>
<tr>
<th>Role</th>
<th>Contact Details</th>
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<tbody>
<tr>
<td>Rob Gillies, Lead Cancer Clinician</td>
<td>0161 604 5454 (45454)</td>
</tr>
<tr>
<td>Juliette Mottram, Lead Cancer Manager</td>
<td>0161 918 4331 (44331)</td>
</tr>
<tr>
<td>Alison McCarthy, Macmillan Lead Cancer and Palliative Care Nurse</td>
<td>0161 627 8699 (78699)</td>
</tr>
<tr>
<td>Alice Davies, Macmillan Associate Lead Cancer and Palliative Care Nurse</td>
<td>0161 627 8699 (78699)</td>
</tr>
<tr>
<td>Catherine Sharp, Macmillan PA / Specialist Palliative Care Admin Team Leader</td>
<td>0161 778 5599 (75599)</td>
</tr>
<tr>
<td>Lindsey Newton, Macmillan Lead Chemotherapy Nurse</td>
<td>0161 604 5244 (45244)</td>
</tr>
<tr>
<td>Felicity Keeling, Macmillan Information Service Manager</td>
<td>0161 604 5219 (45219)</td>
</tr>
<tr>
<td>Jane Harvey, Macmillan Information Assistant</td>
<td>01706 906661 (56661)</td>
</tr>
<tr>
<td>Liz Barwick, Cancer Support Manager</td>
<td>0161 918 3528 (43528)</td>
</tr>
<tr>
<td>Hazel Nangle, Cancer Clinical Data Analyst</td>
<td>0161 604 5219 (45219)</td>
</tr>
<tr>
<td>Sandra Wood, Cancer Performance Manager</td>
<td>01706 906535 (56535)</td>
</tr>
<tr>
<td>Christine Noble, Peer Review Co-ordinator and Cancer Team Support</td>
<td>0161 918 4461 (44461)</td>
</tr>
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This newsletter will be published quarterly. If you have anything you would like to include in a future edition or would like a copy of the previous editions, please contact Juliette Mottram, Lead Cancer Manager on 0161-918-4331 or e-mail juliette.mottram@pat.nhs.uk. Deadlines for future editions are: November 15th; February 15th 2013.